



**COCONUT
CREEK**

BUTTERFLY CAPITAL OF THE WORLD®

2014 Resident Survey

Final Report

July 3, 2014



Table of Contents

Executive Summary.....	Page 1
Charts and Graphs.....	Page 6
Benchmarking Data.....	Page 14
Open Ended Comments.....	Page 23
Survey Instrument.....	Page 69

Executive Summary

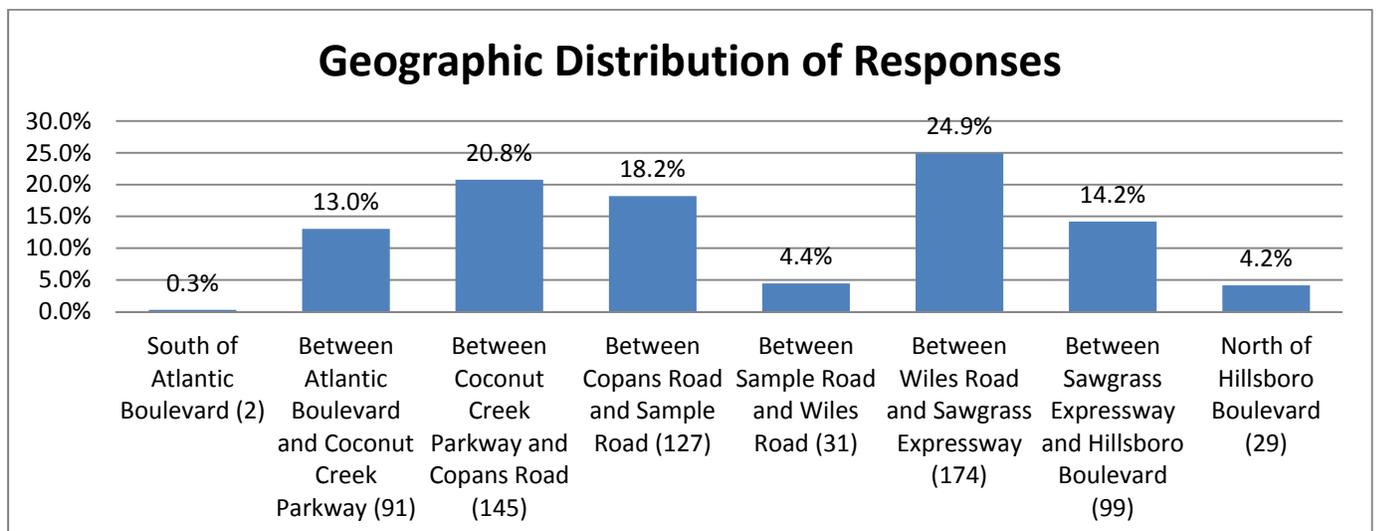
The City of Coconut Creek conducted its first comprehensive, city-wide, resident survey in April/May of this year. While the City has conducted smaller, issue-specific surveys in the past, this survey was designed to assess overall resident satisfaction with several City programs and services at the same time.

Methodology

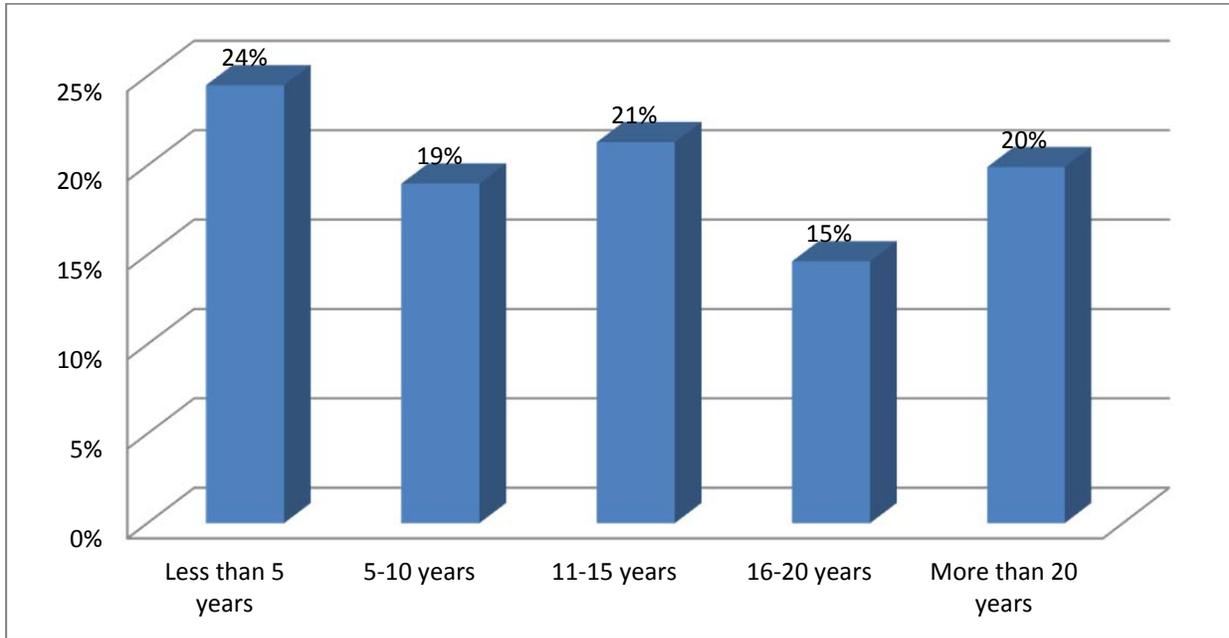
The seven-page resident survey was developed in-house and conducted using “Constant Contact”, an independent online survey tool, and through paper copies provided at the Community Center, Recreation Complex, and City Hall. Additionally, a special survey booth was set up at the Arbor Day Tree Giveaway and the Dog Expo, and information on the survey was also shared at: Chamber of Commerce and Commission meetings; a Lunch Bunch meeting with officials from Coconut Creek schools; and through Coconut Creek Life, the Cocogram, an article in the Forum, Twitter, Facebook, and the City’s website, www.coconutcreek.net.

The survey contained multiple choice questions where residents could rate City services as “Excellent”, “Good”, “Fair”, “Poor”, or “Not Applicable”. The “Excellent” and “Good” responses were aggregated to determine satisfaction ratings (*“not applicable” responses were removed from calculations*). The survey also offered residents the opportunity to identify areas the City should focus on over the next two years, provide open-ended comments for each question, and provide feedback on issue-specific questions such as what amenities should be included in the City’s Mainstreet project.

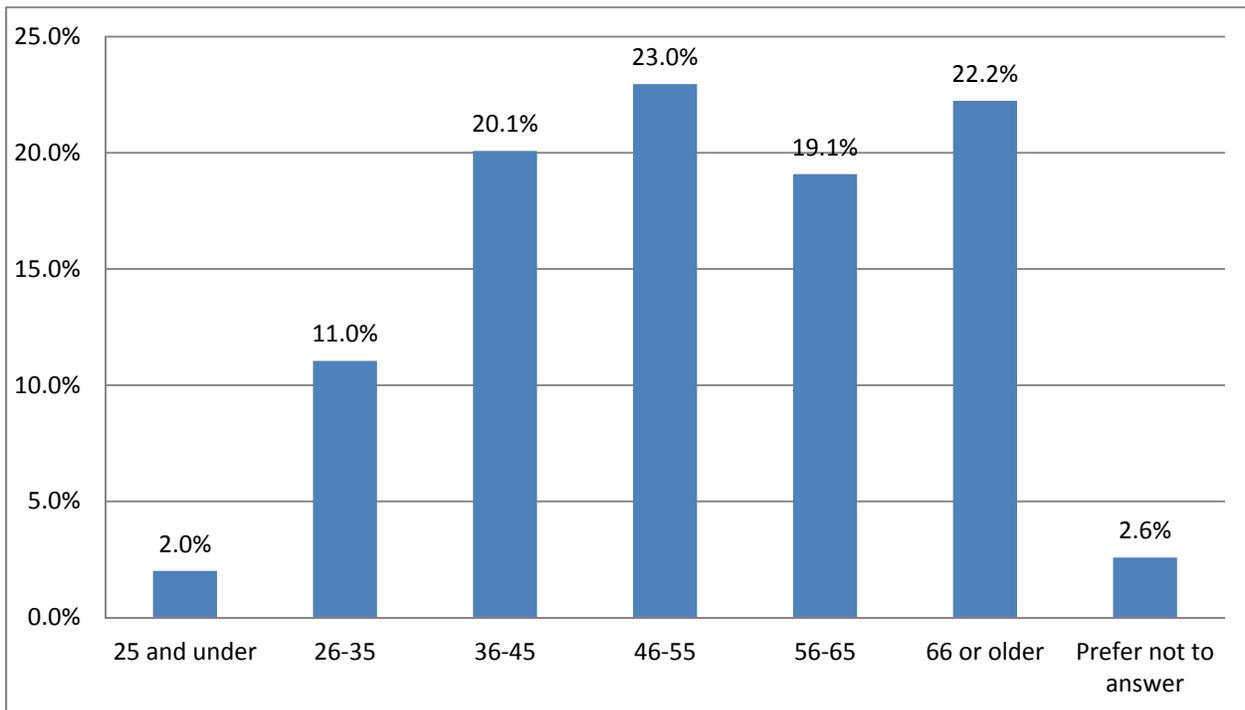
The survey was open from April 14 – May 9, 2014. A total of 713 surveys were completed, and all geographic areas of the City were represented (*excluding non-responses*):



Respondents ranged from those who have lived in Coconut Creek less than five years, to those that have lived here more than 20 years (“no response” answers were removed):

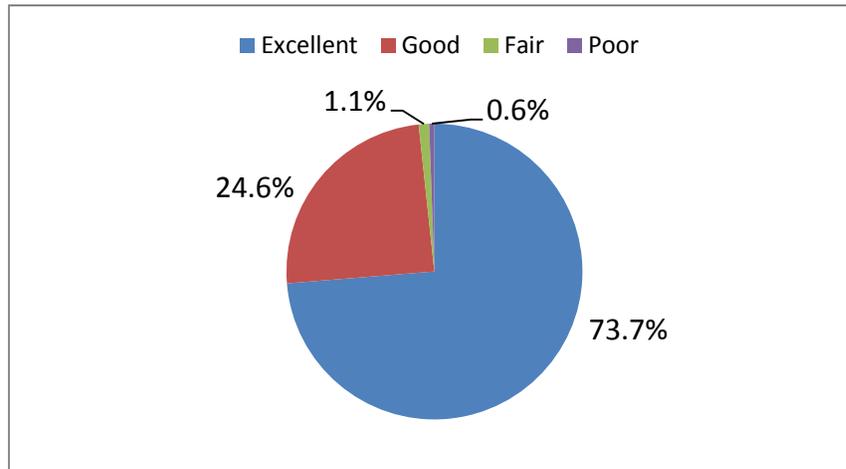


Additionally, the survey captured information from all age ranges throughout the City:



Major Findings

- **Overall Satisfaction:** Overall, residents were satisfied with the services provided by the City of Coconut Creek, and with the City as a whole. For example, 98% of respondents rated Coconut Creek as an “Excellent” or “Good” place to live:



97% rated Coconut Creek as an “Excellent” or “Good” place to raise a family; 97% rated the overall quality of life in Coconut Creek as “Excellent” or “Good”; 96% rated the overall quality of services provided by the City as “Excellent” or “Good”, and 91% rated Coconut Creek as an “Excellent” or “Good” place to retire.

- **Services residents thought should be emphasized over the next two years:** Residents were asked to identify which services, if any, the City should focus on improving over the next two years. They had the ability to identify up to three priorities, including “No improvements needed!”. The highest rated response for first priority was “No improvements needed!” (16%). The next highest rated responses for first priority were: 2) Communication with the public, and police (both rated 12%); and 3) Fire and emergency services (11%).
- **Parks and Recreation:** Overall, 96% of respondents were satisfied (rated “excellent” or “good”) with Parks and Recreation services. 97% were satisfied with Special Events, 94% were satisfied with the Recreation Complex, and 93% were satisfied with the Community Center. Respondents were least satisfied with the availability and diversity of recreational opportunities (85%), and the Dog Park at Windmill Park (82%).

- **Public Safety**: Overall, 96% of respondents were satisfied (rated “excellent” or “good”) with Fire and EMS services, and 93% were satisfied with police services.
 - *During the day*, 98% felt “safe” or “very safe” in commercial areas, at the Community and Recreation Centers, and in Coconut Creek parks. 97% of respondents felt safe in their neighborhood.
 - *At night*, 93% felt “safe” or “very safe” in their neighborhood, 92% felt “safe” or “very safe” at the Community and Recreation Centers, 88% felt “safe” or “very safe” in commercial areas, and 80% felt “safe” or “very safe” in Coconut Creek Parks.

- **Water and Sewer**: Overall, 90% of respondents were satisfied (rated “excellent” or “good”) with water and sewer services.

- **Appearance and Maintenance**: Overall, 94% of respondents were satisfied (rated “excellent” or “good”) with the appearance of the City. 95% were satisfied with the City’s outdoor athletic fields and City parks, and 94% were satisfied with public buildings and facilities. Satisfaction was lower for the appearance and maintenance of City streets (89%) and City medians (84%); however, this was expected due to the current street and median beautification projects on Lyons Rd. and Coconut Creek Parkway.

- **Solid Waste and Recycling**: Overall, 93% of respondents were satisfied (rated “excellent” or “good”) with recycling services, and 92% were satisfied with garbage collection services.
 - For comparison, in February, Republic Services of Florida conducted a survey of Coconut Creek residents to assess their satisfaction with solid waste, recycling, bulk trash, and yard waste. After the “Unsure” responses were removed from the data, the satisfaction ratings were nearly identical to those in this survey. Satisfaction with recycling services was 94%, satisfaction with solid waste services was 92%, satisfaction with bulk trash was 92%, and satisfaction with yard waste was 94%.

- **City Greenways**: 46% of respondents were familiar with the City’s greenways for walking and biking, 31% have utilized the City’s greenways for walking and biking, and 59% agreed the availability of greenways in Coconut Creek is adequate.

- **Community Bus Service**: 92% of respondents were satisfied (rated “excellent” or “good”) with the Community Bus Service.

- **Customer Service**: 93% were satisfied (rated “excellent” or “good”) with the courtesy of City staff, 89% were satisfied with both staff’s timeliness of response and the ability to contact staff, and 88% were satisfied with staff’s competency in handling any issue.
- **Communication with the public**: Overall, 89% of respondents were satisfied (rated “excellent” or “good”) with the City’s communication with the public. When asked to rate specific communication tools utilized by the City, the Cocogram rated highest (95%), followed by the City website (93%), and Coconut Creek Life (90%). Respondents were least satisfied with CreekTV and social media (both 84%), and City flyers (83%).
 - When asked which communication tool was used most to learn about City events, the Cocogram rated highest (22%), followed by Coconut Creek Life magazine (18%), and the City website (13%). Tools used the least include social media (4%) and CreekTV (3%).
- **Strategic Initiatives**: When asked to rate the City’s strategic initiatives, respondents were most satisfied (rated “excellent” or “good”) with the overall quality of life (97%), overall quality of services provided (96%), and the City’s efforts to preserve and protect the environment (91%). 90% were satisfied with the City’s support for local businesses, 86% of respondents were satisfied with how well the City is planning growth, and 83% were satisfied with the value they receive for their taxes and fees.

Other Findings

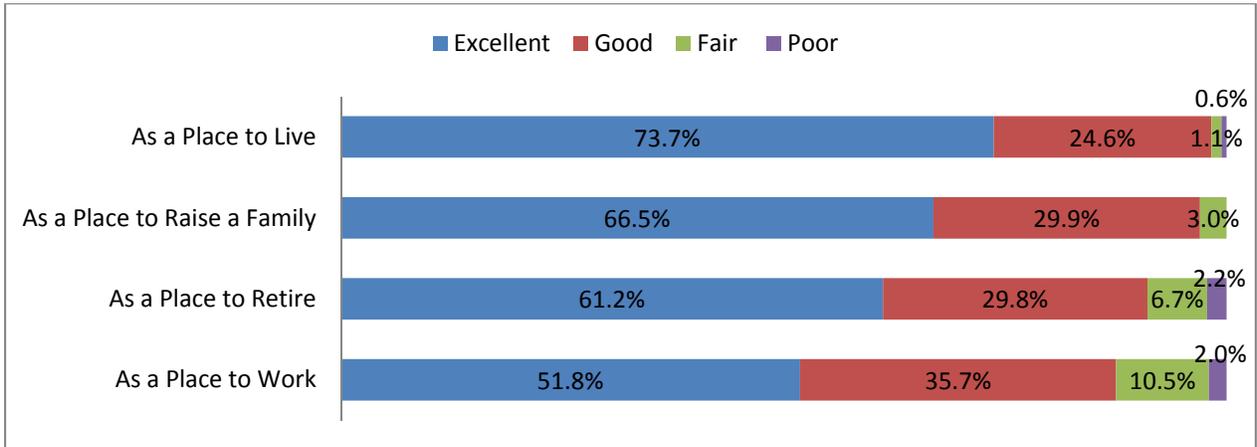
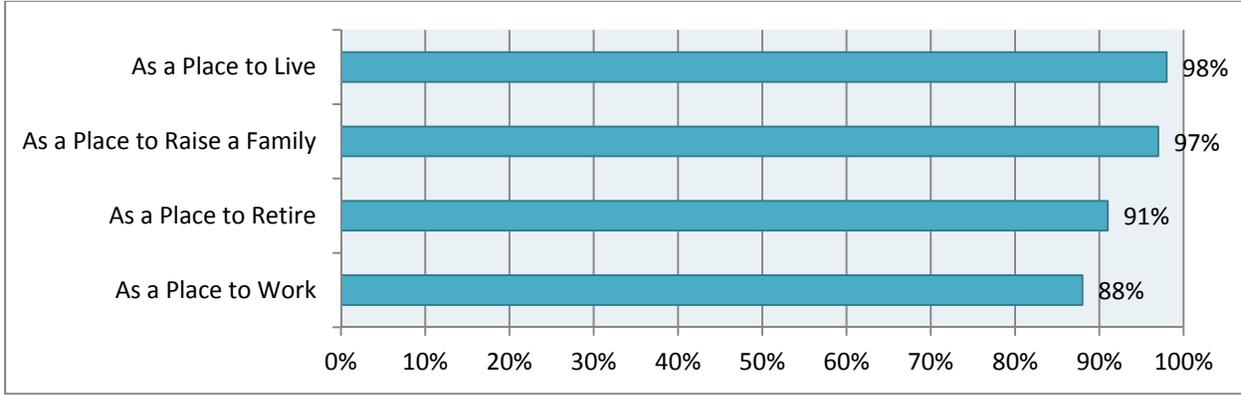
- **Community Engagement**: This resident survey was successful in engaging Coconut Creek residents and increasing communication with the public:
 - 332 residents signed up to start receiving the Cocogram weekly electronic newsletter;
 - 227 residents signed up to be involved in follow up meetings to discuss the results of the survey; and
 - Six (6) residents were selected to win a \$25 Promenade gift card.

How Coconut Creek Compares To Other Communities

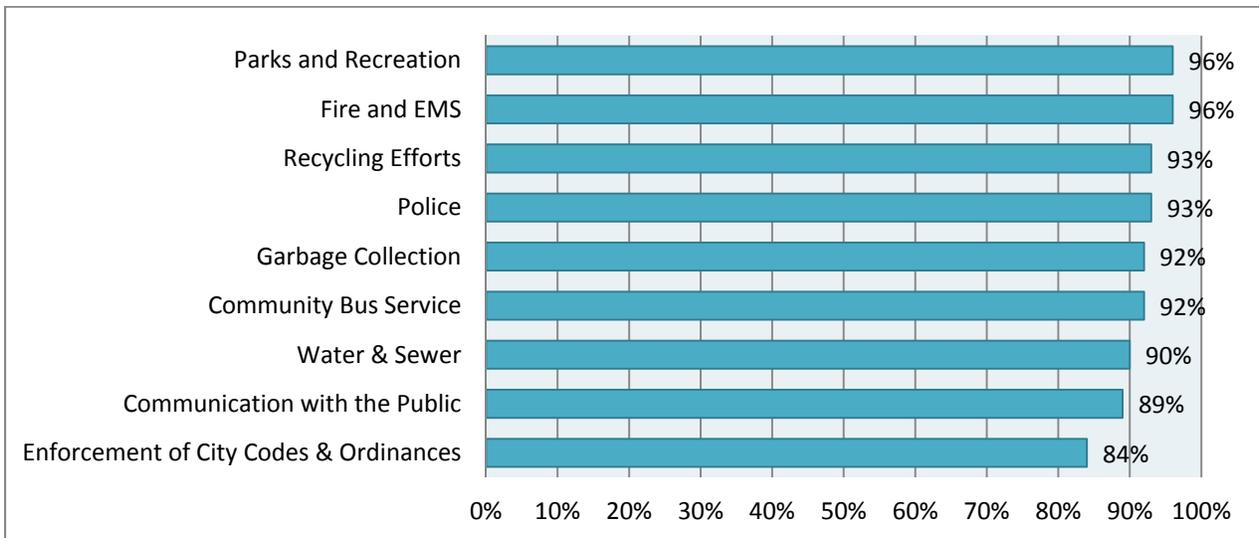
- Most municipalities do not conduct regular, comprehensive resident surveys; however, the City of Coconut Creek identified three (3) municipalities in Broward County that do - Parkland, Tamarac, and Coral Springs. Their survey results are included in the benchmarking portion of this report, and Coconut Creek compares favorably.

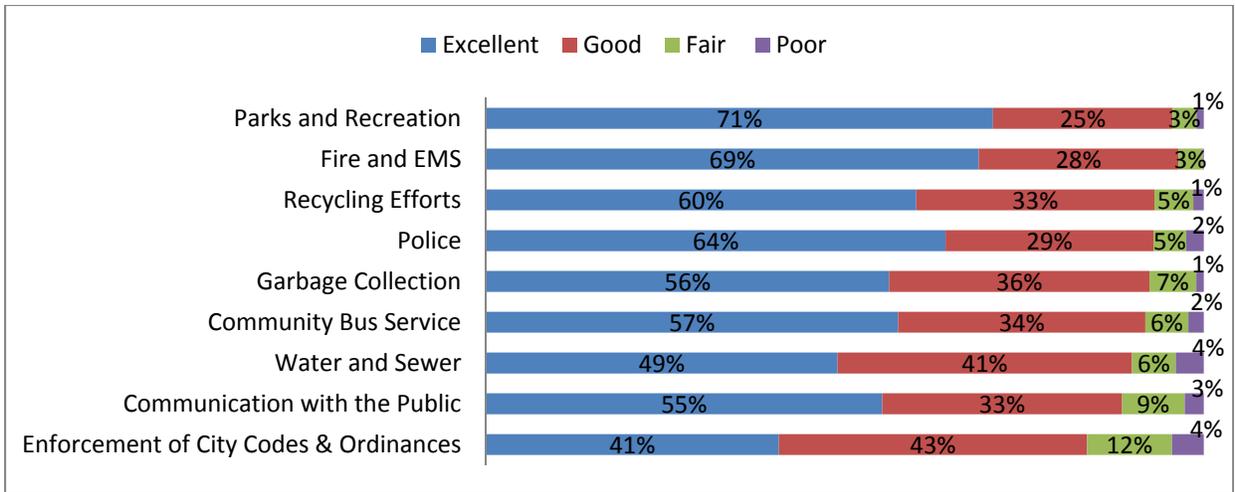
Charts and Graphs

Overall Satisfaction with the City of Coconut Creek

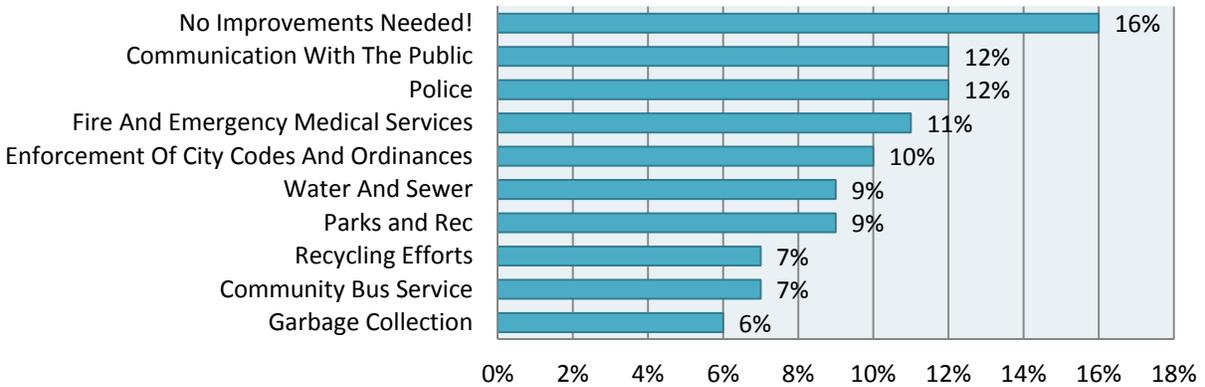


Satisfaction with Overall City Services

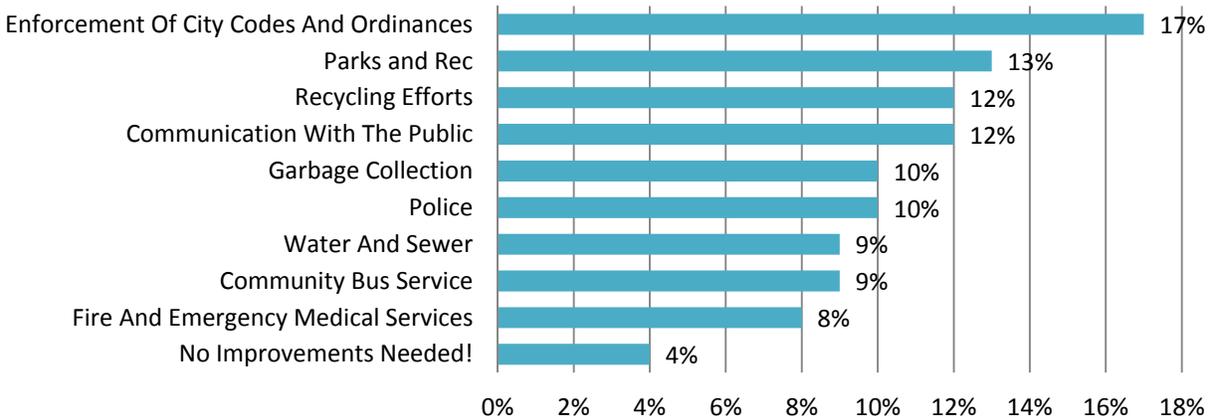




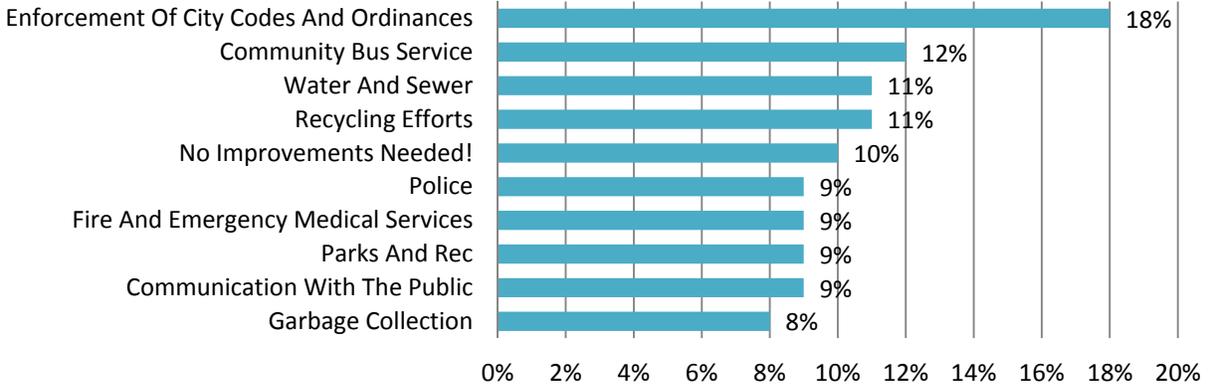
First Priority - Services the City Should Improve Over the Next Two Years



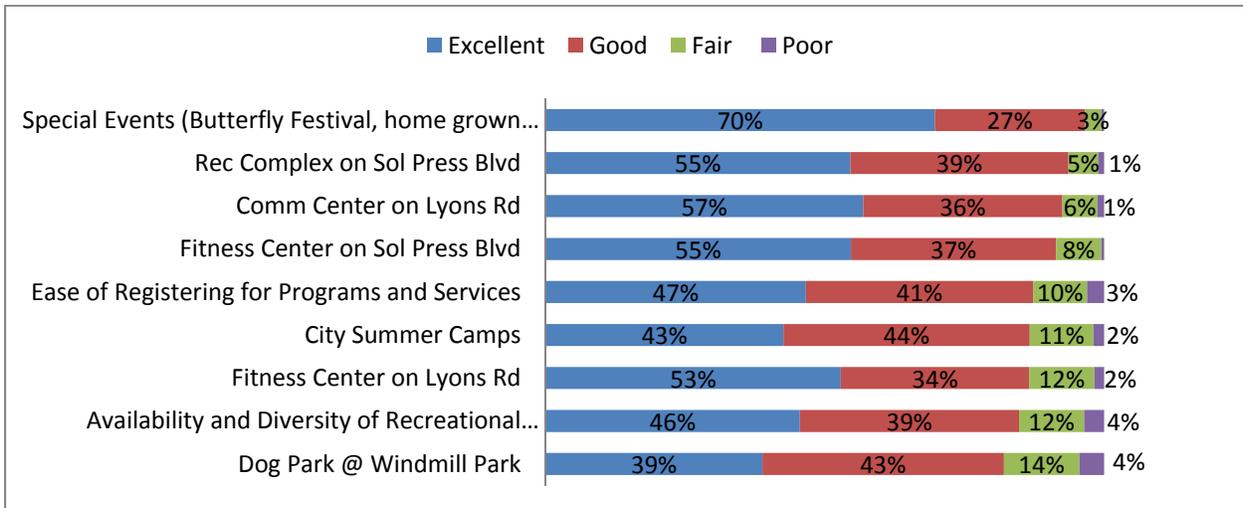
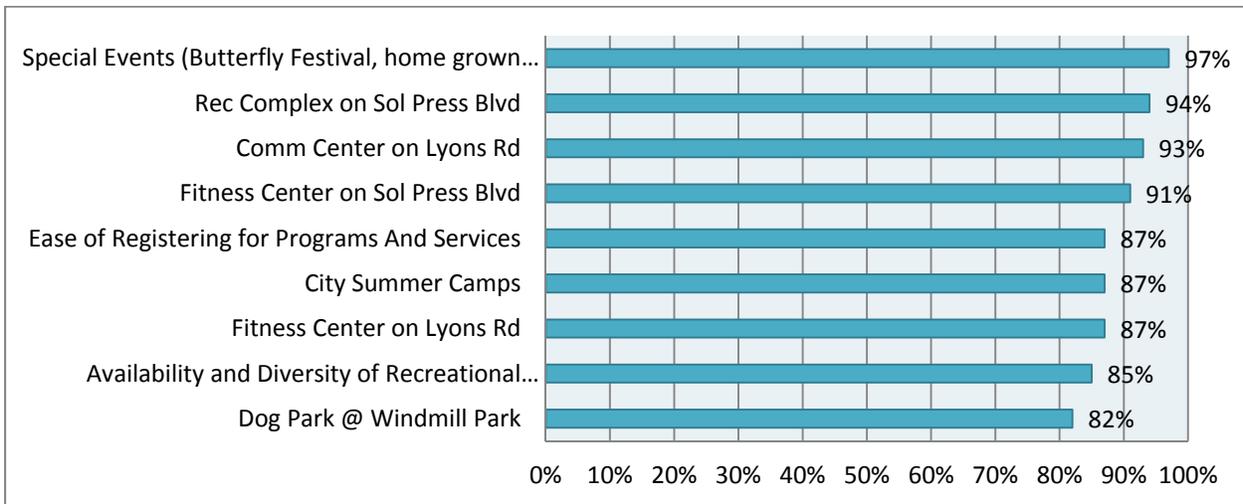
Second Priority - Services the City Should Improve Over the Next Two Years



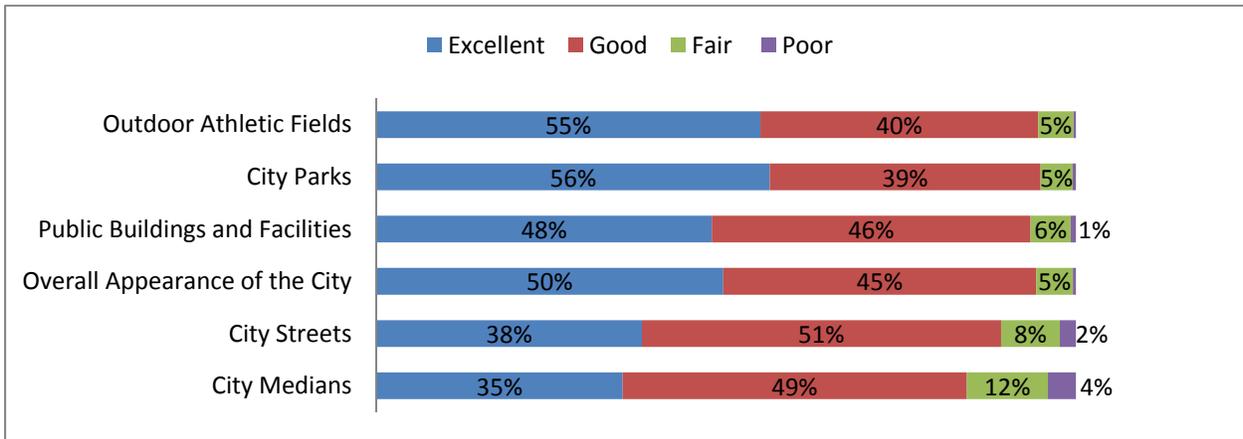
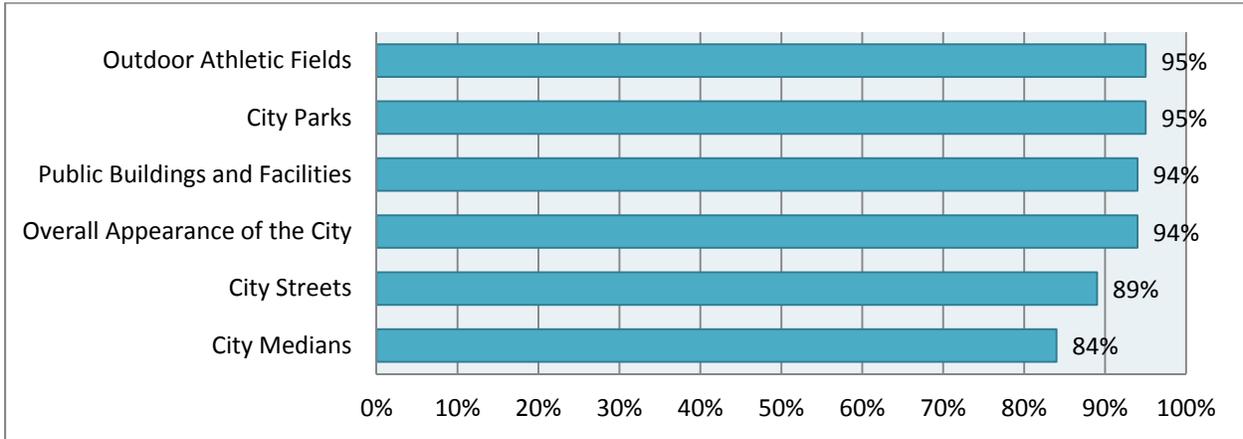
Third Priority - Services the City Should Improve Over Next the Two Years



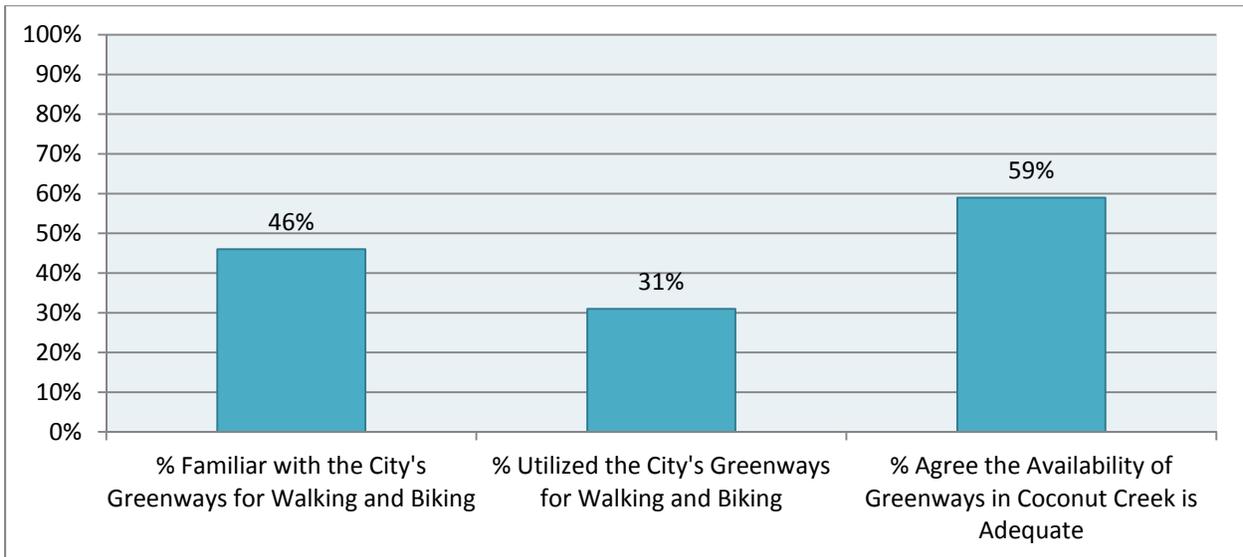
Satisfaction with Parks and Recreation



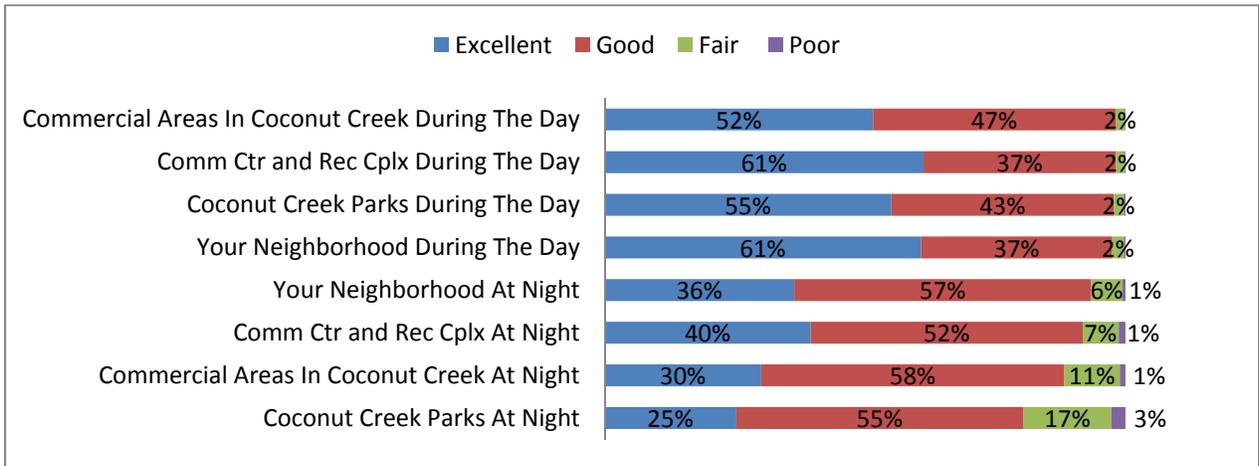
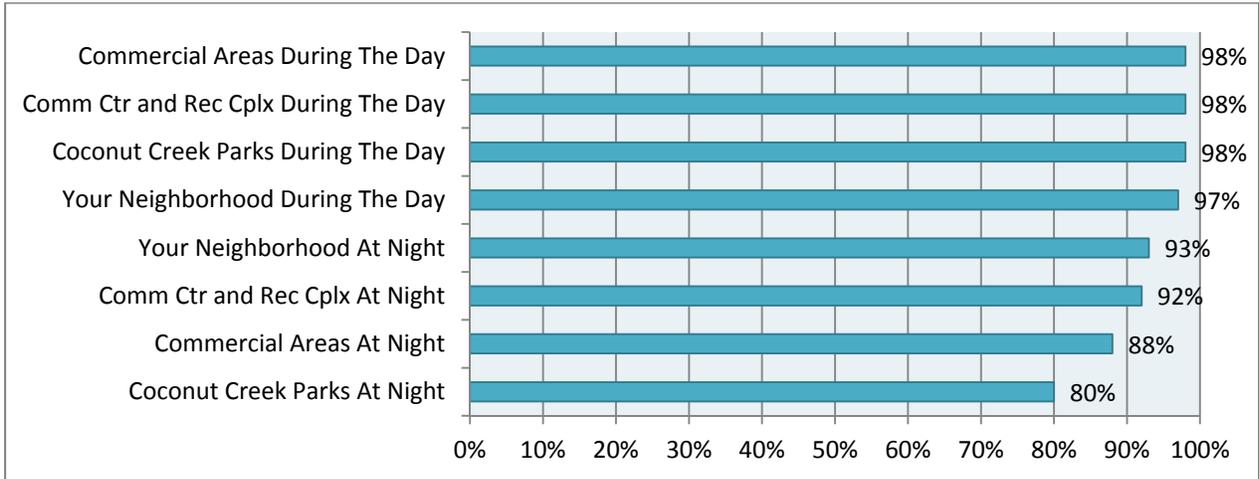
Satisfaction with Appearance and Maintenance



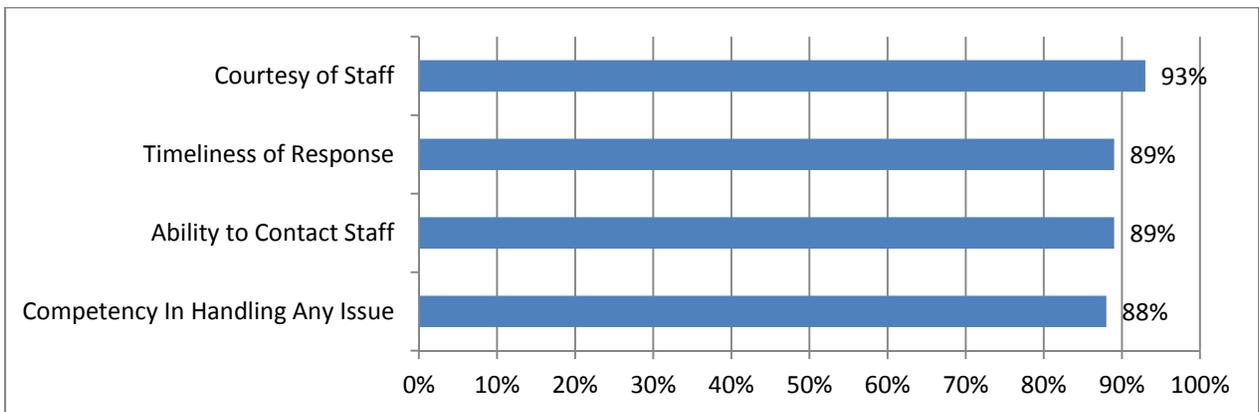
Satisfaction with City Greenways

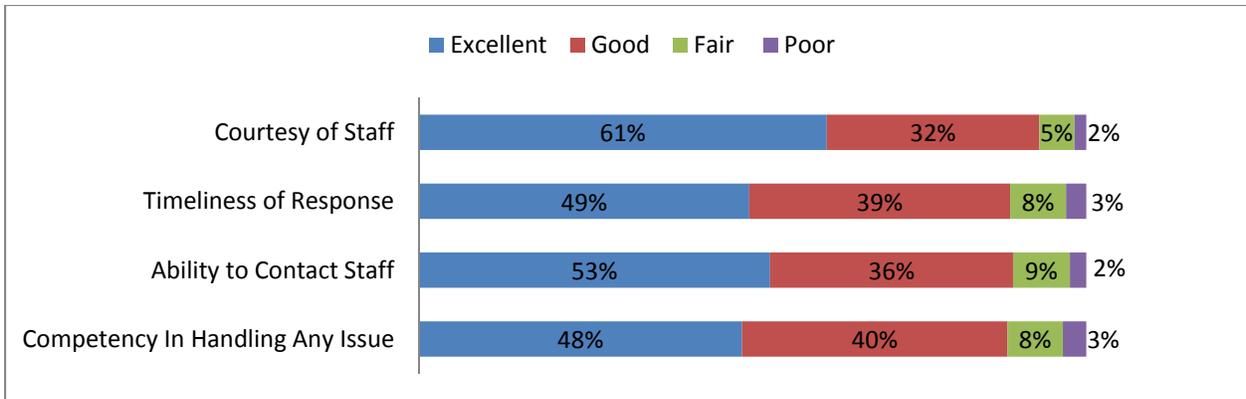


Satisfaction with Safety

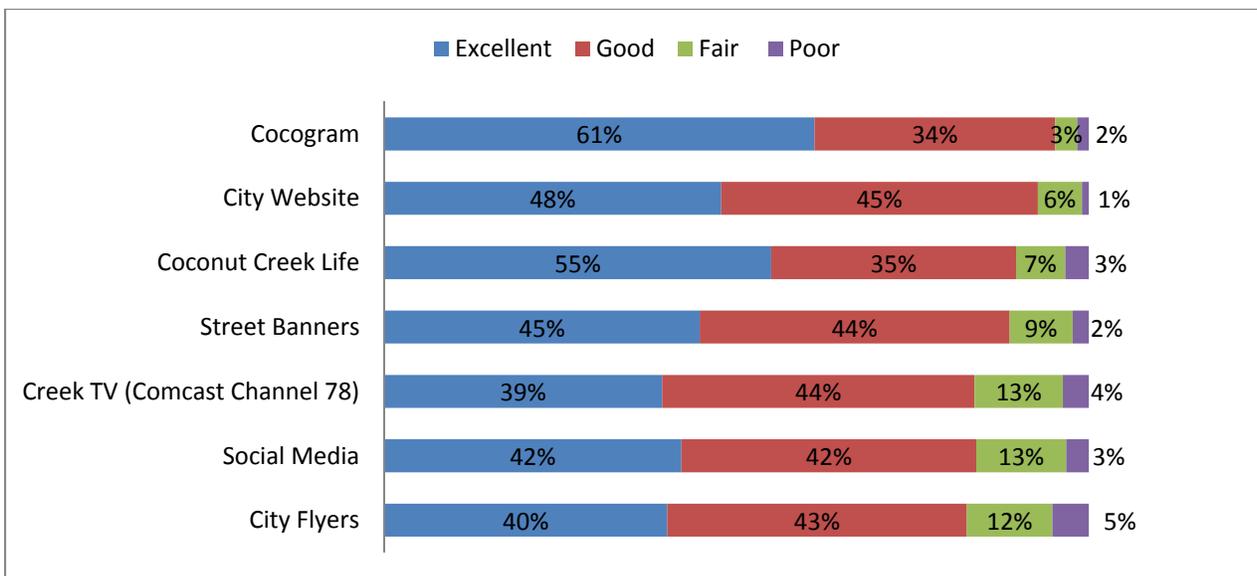
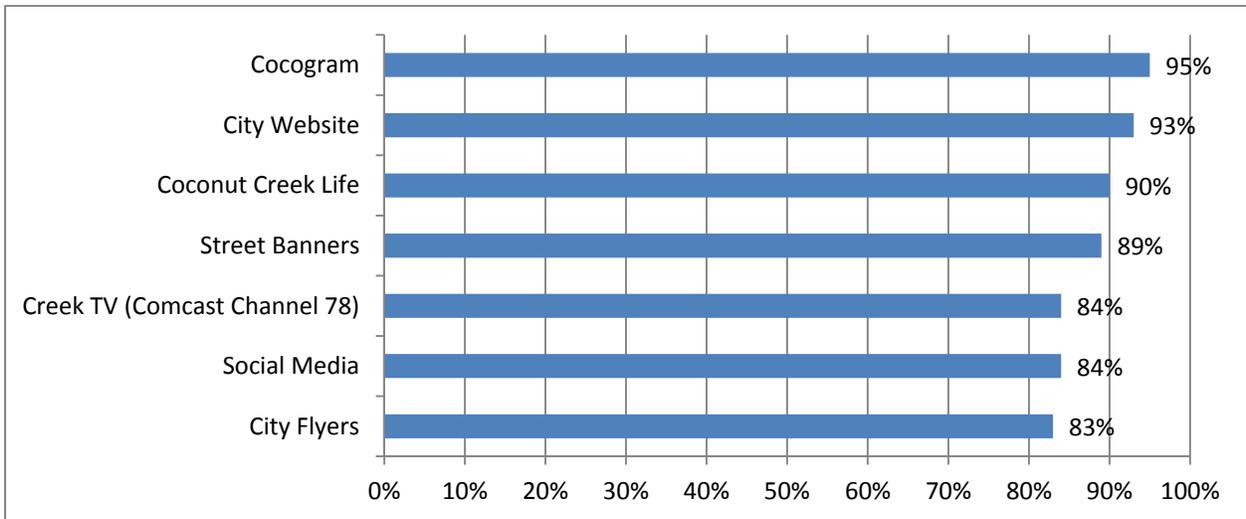


Satisfaction with Customer Service

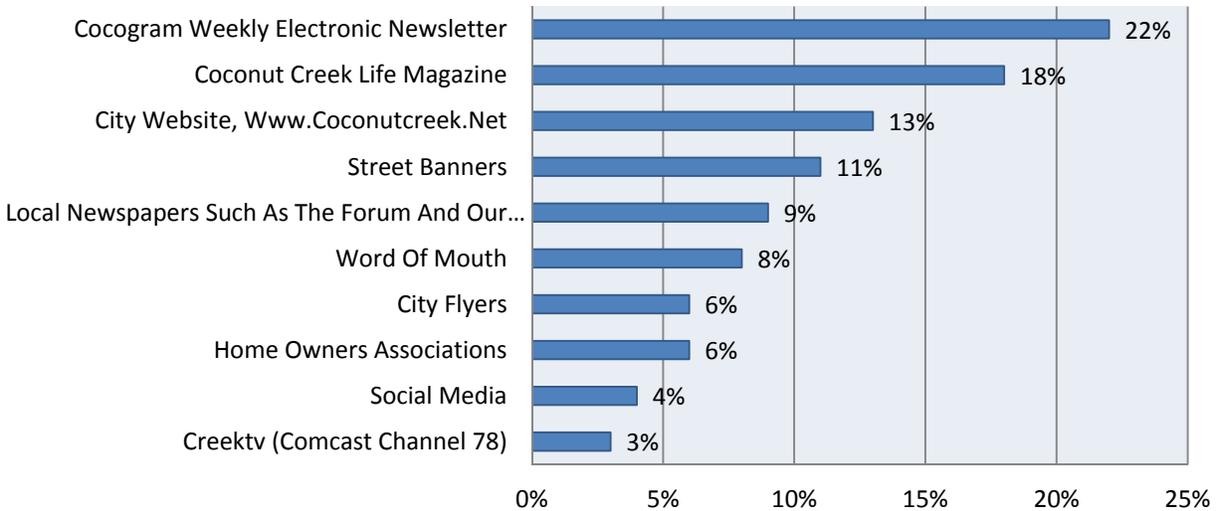




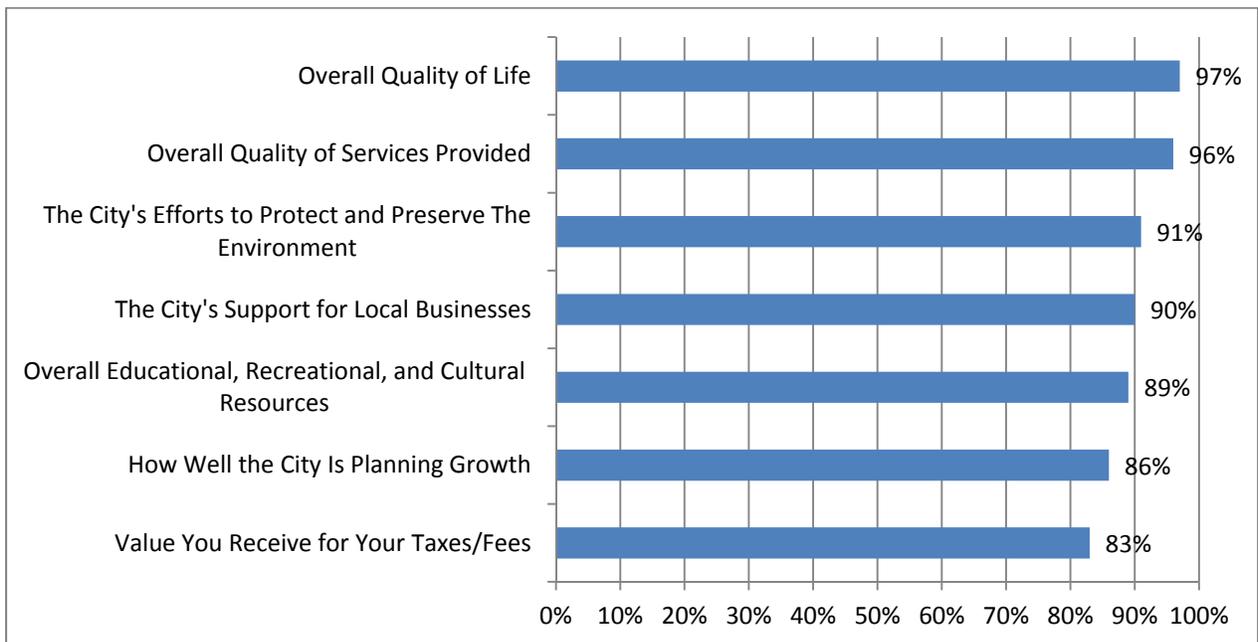
Satisfaction with Communication



Communication Tool Used Most to Learn About City Programs and Events



Satisfaction with City's Strategic Initiatives





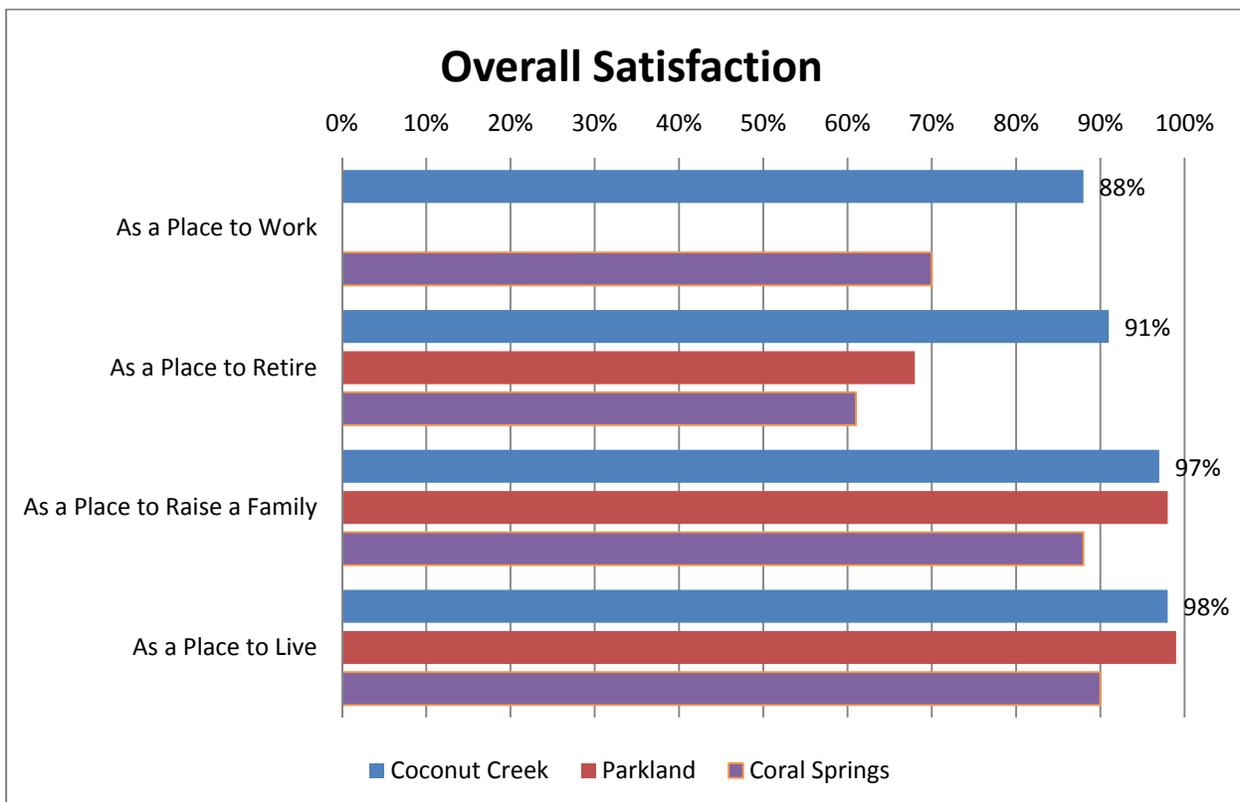
Benchmarking Data

Most municipalities do not conduct regular, comprehensive resident surveys. The City of Coconut Creek identified three (3) municipalities in Broward County that do: Parkland (pop 33,000); Tamarac (population 63,000); and Coral Springs (pop 125,000).

The City of Parkland's resident survey is most similar to Coconut Creek's. Parkland uses the same rating scale (excellent, good, fair, poor) where the excellent and good responses are aggregated to track satisfaction. Parkland also conducts their survey in-house using an online survey similar to Coconut Creek.

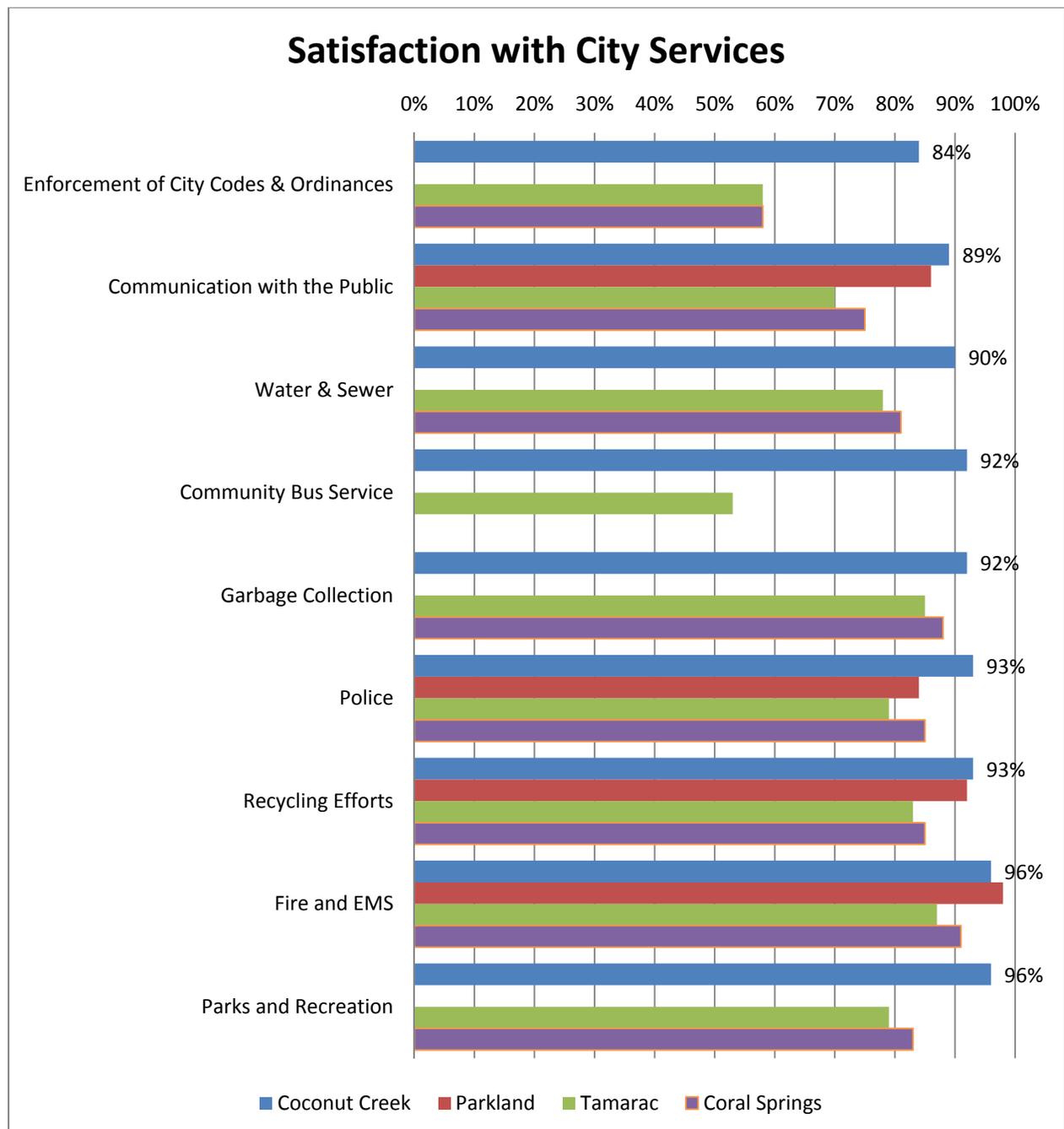
Tamarac and Coral Springs survey results are included for a high level comparison only – this is because their rating scale is slightly different and comparing the results is somewhat like comparing apples to oranges. Instead of residents rating services as “excellent”, “good”, “fair”, and “poor” (a 4-point scale), these two cities utilize a 5-point scale where residents rate services as “very satisfied”, “satisfied”, “neutral”, “dissatisfied”, and “very dissatisfied”. This rating scale is not perfectly compatible with ours like Parkland's is, but the information is still valuable for reference.

The survey questions for all four cities were similar; however, there were a few instances where the language may have differed slightly. In these instances you will find an asterisk below the chart explaining the difference.



	Coconut Creek	Parkland	Coral Springs
As a Place to Work	88%		70%
As a Place to Retire	91%	68%	61%
As a Place to Raise a Family	97%	98%	88%
As a Place to Live	98%	99%	90%

*Tamarac - no data



	Coconut Creek	Parkland	Tamarac	Coral Springs
Enforcement of City Codes & Ordinances	84%	90%**	58%	58%
Communication with the Public	89%	86%	70%	75%
Water & Sewer	90%		78%	81%
Community Bus Service	92%		53%	84%*
Garbage Collection	92%		85%	88%
Police	93%	84%	79%	85%
Recycling Efforts	93%	92%	83%	85%
Fire and EMS	96%	98%	87%	91%
Parks and Recreation	96%		79%	83%

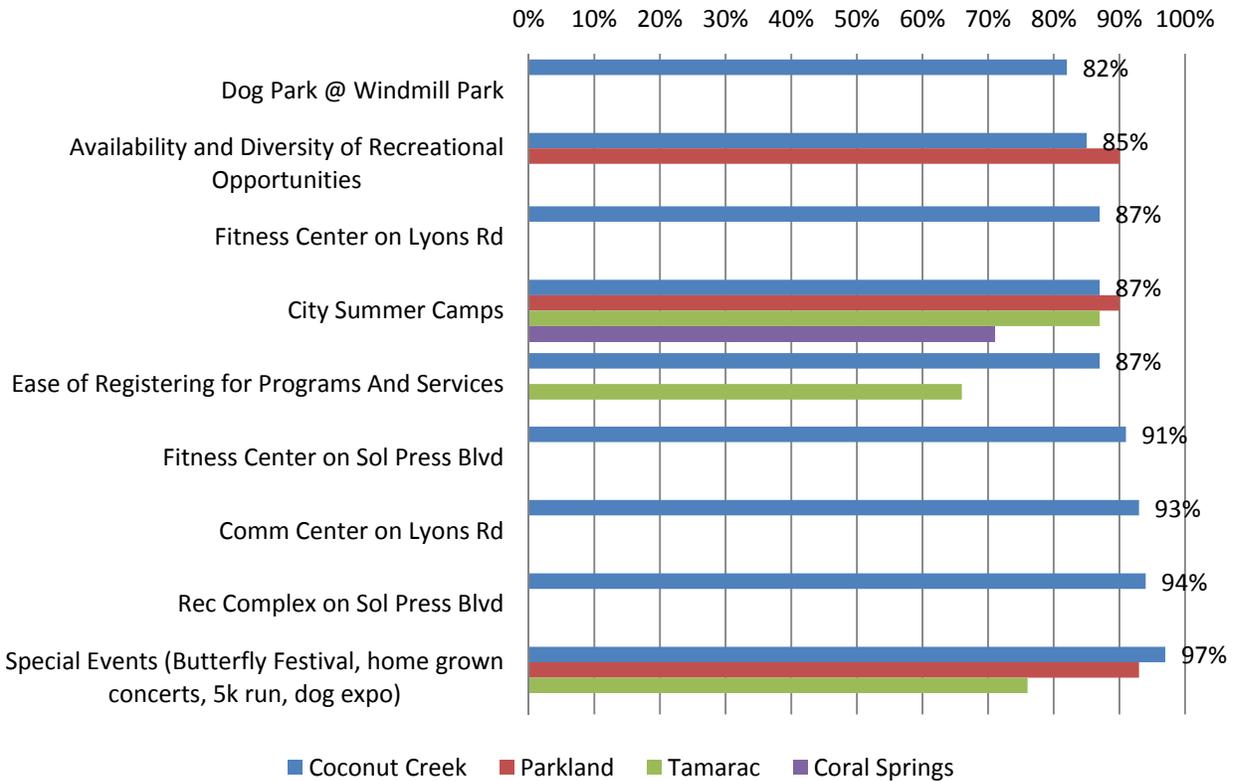
*Coral Springs - community bus service rating by those who have actually used service

**Parkland - code enforcement

*****Republic Services Survey - Supplementary Solid Waste Data*****

	Coconut Creek	Parkland	Tamarac	Coral Springs
Solid Waste	92%		85%	88%
Recycling	94%	92%	83%	85%
Bulk	92%		76%	81%
Yard Waste	94%		75%	81%

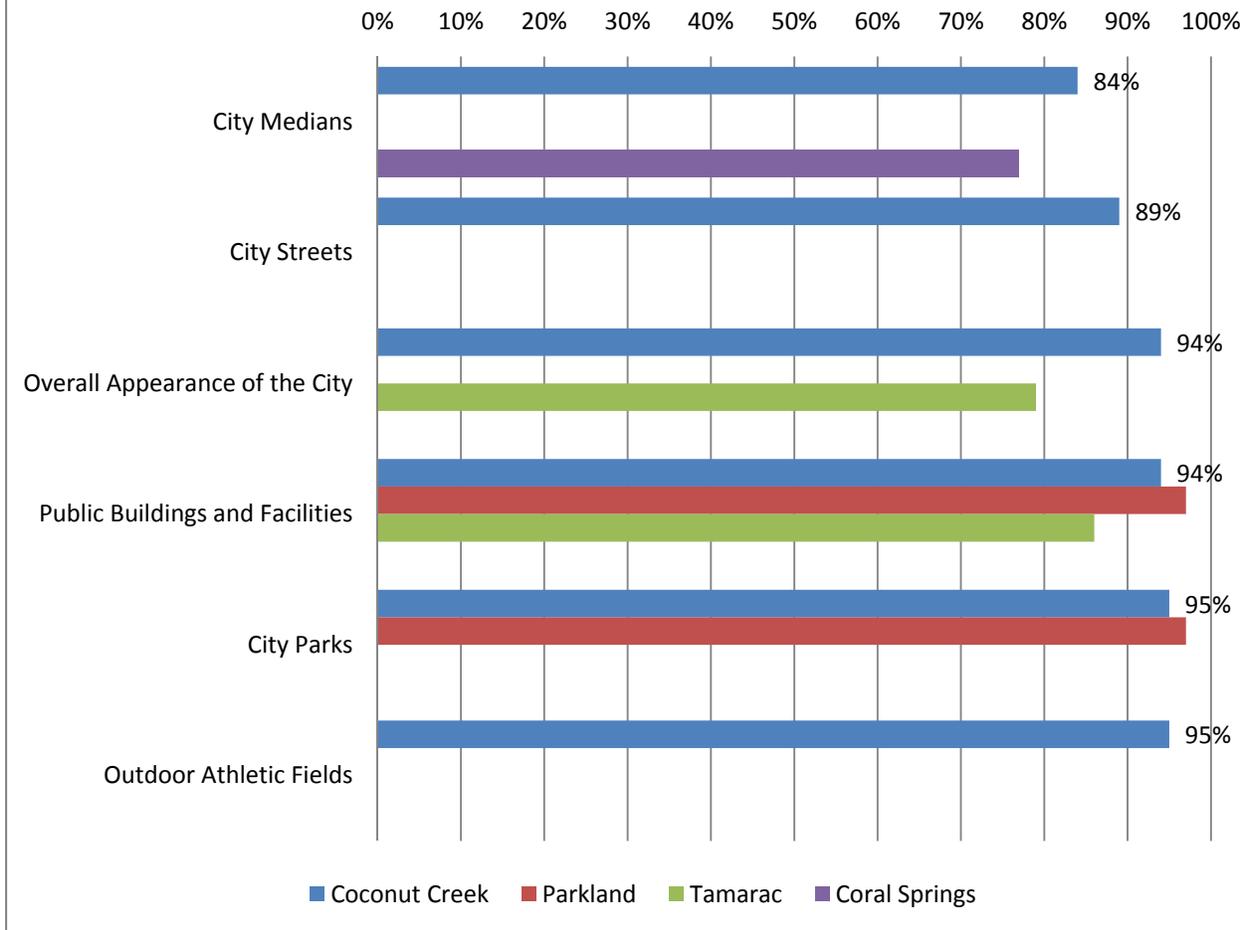
Sat With Parks and Recreation Services and Programs



	Coconut Creek	Parkland	Tamarac	Coral Springs
Dog Park @ Windmill Park	82%			
Availability and Diversity of Recreational Opportunities	85%	90%		74%*
Fitness Center on Lyons Rd	87%			
City Summer Camps	87%	90%	87%	71%
Ease of Registering for Programs And Services	87%		66%	
Fitness Center on Sol Press Blvd	91%			
Comm Center on Lyons Rd	93%			
Rec Complex on Sol Press Blvd	94%			
Special Events (Butterfly Festival, home grown concerts, 5k run, dog expo)	97%	93%	76%	

*Coral Springs - Asks about range of activities at parks and rec facilities

Satisfaction with Appearance and Maintenance

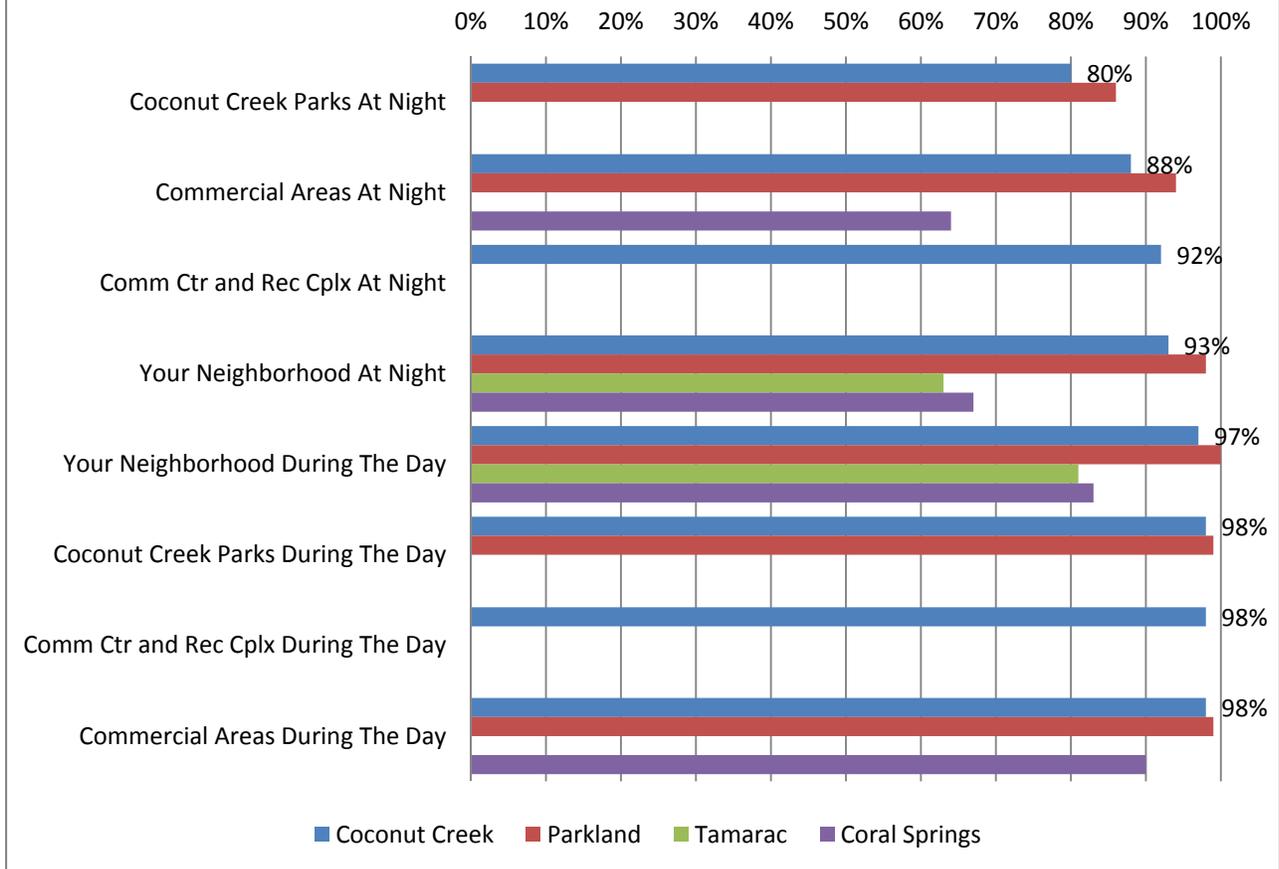


	Coconut Creek	Parkland	Tamarac	Coral Springs
City Medians	84%			77%
City Streets	89%	85%**		
Overall Appearance of the City	94%	95%*	79%	
Public Buildings and Facilities	94%	97%	86%	
City Parks	95%	97%		
Outdoor Athletic Fields	95%			

*Parkland - community's visual attractiveness.

**Parkland - condition of roadways.

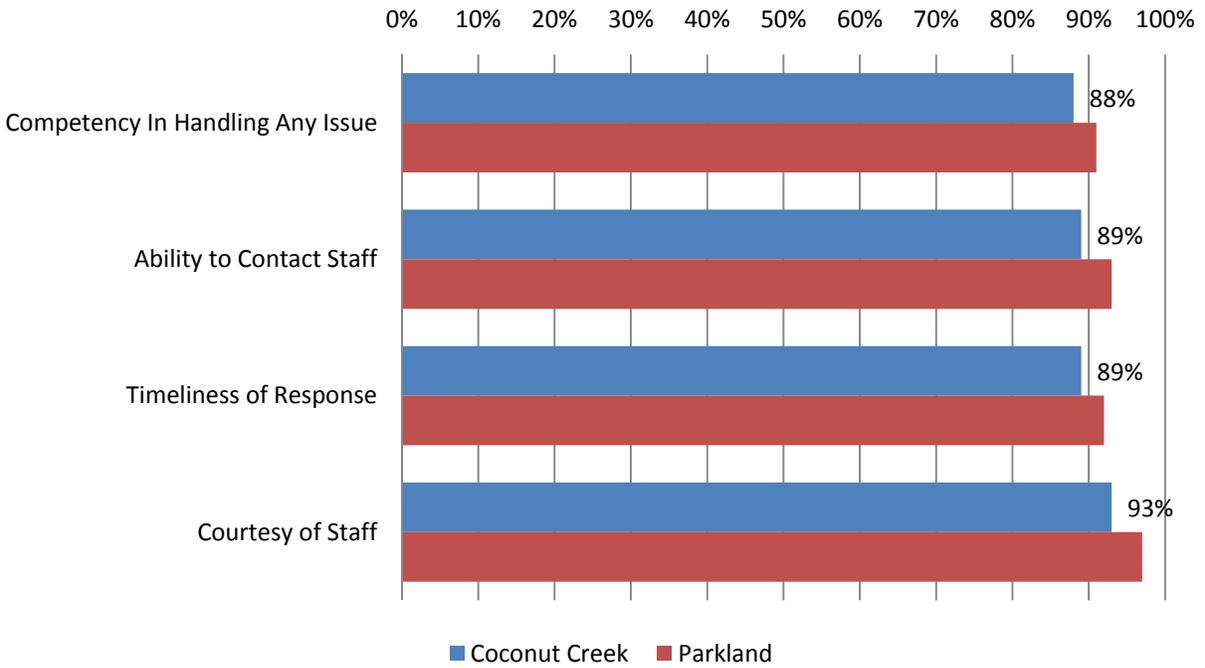
Satisfaction With Safety



	Coconut Creek	Parkland	Tamarac	Coral Springs
Coconut Creek Parks At Night	80%	86%		
Commercial Areas At Night	88%	94%		64%
Comm Ctr and Rec Cplx At Night	92%			
Your Neighborhood At Night	93%	98%	63%	67%
Your Neighborhood During The Day	97%	100%	81%	83%
Coconut Creek Parks During The Day	98%	99%		
Comm Ctr and Rec Cplx During The Day	98%			
Commercial Areas During The Day	98%	99%		90%

* Coral Springs - "walking alone in your neighborhood" during the day

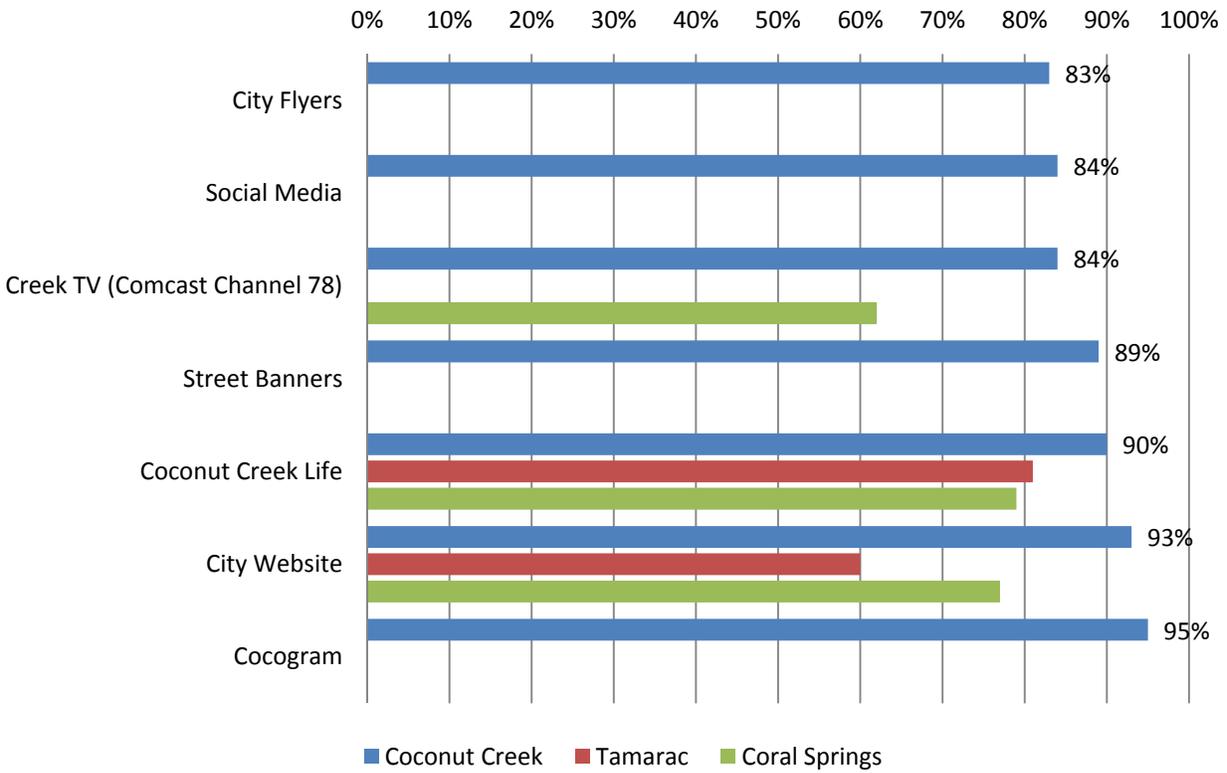
Satisfaction with Customer Service



	Coconut Creek	Parkland
Competency In Handling Any Issue	88%	91%
Ability to Contact Staff	89%	93%
Timeliness of Response	89%	92%
Courtesy of Staff	93%	97%

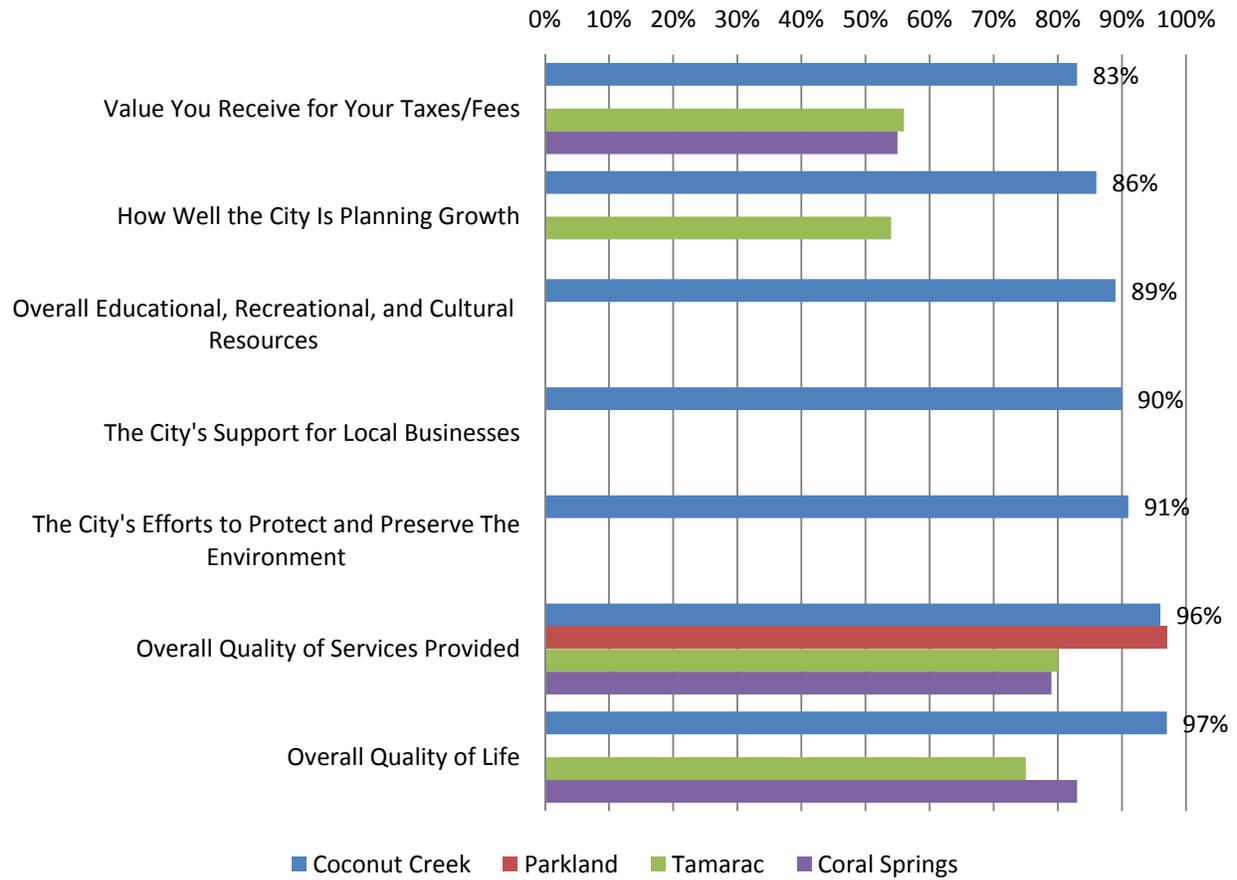
Tamarac/Coral Springs - no data

Satisfaction with Communication



	Coconut Creek	Tamarac	Coral Springs
City Flyers	83%		
Social Media	84%		
Creek TV (Comcast channel 78)	84%		62%
Street Banners	89%		
Coconut Creek Life	90%	81%	79%
City Website	93%	60%	77%
Cocogram	95%		
Parkland - no data			

Satisfaction with City Strategic Initiatives



	Coconut Creek	Parkland	Tamarac	Coral Springs
Value You Receive for Your Taxes/Fees	83%	89%*	56%	55%
How Well the City Is Planning Growth	86%		54%	68%**
Overall Educational, Recreational, and Cultural Resources	89%			
The City's Support for Local Businesses	90%			
The City's Efforts to Protect and Preserve The Environment	91%		54%***	
Overall Quality of Services Provided	96%	97%	80%	79%
Overall Quality of Life	97%		75%	83%

*Parkland - I receive good value for the amount of City taxes I pay

**Coral Springs - How well the city is planning for the future

***Tamarac - Employees are good environmental stewards

Open Ended Comments

For each survey question, residents were afforded an opportunity to write open-ended comments.

Comments re: Question 1, overall ratings of Coconut Creek

Love living here!!
Diversified demographics makes this a very progressive community, with tolerance for all needs.
I enjoy living in Coconut Creek. I also volunteer for Coconut Creek CERT. The city is very clean and welcoming.
I love my city!!!
Amazing place to be!
I moved to Coconut Creek about a year ago with my husband and newborn and so far I love it!
I work, live and raise my family in creek
Before I moved here in June 2012, I had never heard of Coconut Creek, but one of my co-workers lived here and liked it. My wife and I feel we made a terrific choice in buying a home here. This is a very nice area.
I have lived here since 1998 and I love it.
I find coconut creek clean, safe and friendly. There are things for people of all ages to engage in.
Very, progressive and safe area to do all of the above.
I would like a little more uniformity for the city as a whole. It looks like a hauppauge of developments and building. If we can get it more like the promenade's style...everywhere...that would be cool. Just something to make this city more appealing.
I am a new owner from Canada I will live here 6 months per year. I enjoy your city it is clean and very nice and quiet. That is the reason I decided to buy here.
This city is the best kept secret in Broward
I love City Coconut Creek! But, I hate Broward.
Coconut Creek is as close to Paradise as anyone can get.
Convenient location, but lacks dining options. In terms of retail, with the loss of Banana Republic at the Promenade - it would be nice to see a few more retail outlets geared to men/young professional men.
Although this doesn't apply to my family because my kids go to private school, I think many families do not like the zoning of the schools in our neighborhood. But I love my city, the Promenade has been a huge asset, its central location, its parks and the landscape are all a plus.
All of the jobs in coconut creek seem to be either service jobs or minimum wage jobs.
Mainstreet District is a great idea and more work should be done to look for investors.
Places close so early and there are very few healthy food spots nor a whole foods.
Great parks and social programing.
Had a tough time choosing between good and fair for 'a place to raise a family.' I've noticed the area becoming less and less appealing -- not quite as beautiful and some nice families moving away. But it's still good compared to neighboring cities.
Absolutely LOVE this community. It is relatively quiet & calm. It is an absolutely beautiful place to live. We have access to everything right here. Great shopping, food & entertainment. Would LOVE a movie theater, roller rink & bowling alley. Lots of nice outdoor activities. Not far from neighboring communities in the event you cannot locate something right here. Great schools too.
I would put excellent for raise a family except for the fact that Coconut Creek High School does not come up to scratch. Both of my kids went there and it was pretty good then, but it has declined over the years. It's really not a neighborhood school. If I wanted to sell my house the high school would not be attractive to prospective buyers.
Small town with all the amenities you need
A bit concerned with the amount of housing being currently built. With that, as you all know, comes traffic, crime, crowded schools, etc. Is there really a need for all the townhomes being built along Hillsboro Blvd?
Have enjoyed life here for the past 7 years. Wouldn't move!!

My family has lived in Creek 13 years. Relocating here from VA the year of Andrew; we've lived in Pembroke Pines and Oldmar (outside Tampa). Creek, by far, is THE best city to make a home. Great schools, ez highway access; growing, not too quickly.
I put poor as a place to work only because I have never seen many jobs in this area. I do sales/operation management and have worked for companies in west palm, Miami, Boca, and fort Lauderdale.
Just love the way the city officials work together to make the city of Coconut Creek such a fantastic place to live.
Been here 30+ years. Raised a family, maintained an office and now retired here. No desire to relocate. Concerned about the future of the city for my son's family now living in South Creek.
I love living in CC
I've always loved it here and always will!
We have lived here for almost 25 years. The growth has been well thought out and all of the shopping centers, apartment complexes etc. and beautiful. The crime has been a major concern to all of my neighbors and friends.
Love all the parks and activities for a small city.
We've lived here for 38 years
I have lived here since 1985. First, in the Township & now in Banyan Trails.
I really enjoy living in Coconut Creek. The city offers many entertainment options and the landscaping with the many trees and foliage helps the city feel like less of a city.
Love this city!
My wife and I moved to Wynmoor from Gaithersburg, MD, in March of 2003 and haven't regretted it at all. It was snowing in Gaithersburg the day we left. I shoveled a path from the condo to the car, helped my wife into the car, threw the shovel back toward the exit, and left. Last September I was hired as a customer service clerk at Publix (Atlantic Blvd and Rock Island) and I'm having a ball.
I don't have experience working in Coconut Creek, but I'm guessing it's almost as good as living here.
We have been gifted with a superior Board of Commissioners for as long as I have been here (9/88) They are visionary and have made Coconut Creek into the most desirable place to live in every way.
Wynmoor is just like paradise to me!
Clean well maintained
Great place to retire and live. Close to a lot of places
I enjoy living in Coconut Creek. The atmosphere is very friendly and family oriented.
great, leadership
Very happy to call Coconut Creek HOME
I came from New Jersey 12 years ago and I used to love the city where I lived for years and when I found Coconut Creek I said this is my town and I love it!
I have lived in Coconut Creek since 1989. I love it here. Great community, shopping, concerts and fun! Only thing we are missing is a movie theater. I love shopping at the Promenade. My favorite places are Bottega Wine Bar and Charmingly Charlies. I often meet friends there and have a lovely time.
Coconut Creek needs better restaurants and needs to get on the landlords of these empty plazas and get these spaces rented. Empty plazas make us (Coconut Creek) look undesirable.
The price of homes and utilities has increased in the area and makes it difficult for retirees to settle here.
Excellent Schools, easy access to highways
We moved here 2 years ago after looking for a home for three years. We knew that Coconut Creek is where we wanted to live and to live out our retirement years.
Have lived in south creek for 15 years and am sorry to say have seen this neighborhood going downhill fast. Code enforcement does not enforce codes people park cars all over lawns. Houses do not have lawns just dirt. Townhomes in back definitely in violation some have no windows! Roofs! People speed through neighborhood late at night with boom boxes. Suggest making this gated community and doing something with the apts in back brings a lot of riff raff into a family neighborhood.
Taxes are too high
Coconut Creek has everything needed; I never need to leave the city, except for my church.
The ficus trees behind Tamarind Lane, in the Hammocks, are dying from white fly disease and need to be replaced badly. They are dead and broken branches are falling all over the place. The complex will not do anything. It's been over 10 years and they won't do a thing to replace them.

Overall, a great place to live as a family, I think our city does a lot of activities for families. I am not thrilled that I am in the Township Owner and have my son going to Liberty elementary - C school. I would prefer having him at Winston Park as a CC resident.
This place is a safe place to have kids and to live.
Been a resident of cc since 1987, could not be happier. Love the butterfly fest, I think it's the best festival of the year anywhere, love the fireworks!!!
Margate Middle and Coconut Creek High School are a huge drawbacks to property values in regards to raising children in the south area of Coconut Creek
Needs More animal protection and services
Not really what it used to be.... areas are not kept up as nicely as they used to be.
After living in Parkland for more than 25 years my husband and I decided to "downsize" and retire and found the perfect size home in Coconut Creek. We find living here very enjoyable. We still feel connected to all of our favorite places.
An awesome place to live. We have lived here 36 years and love it! Our children bought into the Creek as well.
I have lived in South Creek for 15 years and have seen a lot of progress. We couldn't have retired in a better city. I just love it here. This is a well-managed city.
Too many school zones; overcrowded; traffic
The free community bus and plentiful parks make transportation and recreation easily accessible for young and old.
*The newly constructed medians along Coconut Creek Parkway have caused nothing but inconveniences as well as traffic accidents. *PLEASE REMOVE THE FENCE ACCESS AT THE SOUTHERN END OF 45th AVENUE which allows bicycle and foot traffic via Atlantic Boulevard (Banyon Bay)
There are very few job openings in Coconut Creek.
Coconut creek can be the best city but need more school and recreation complex with pools
We love living in Coconut Creek.
The city is way too concerned on butterflies, and trees, instead of things that improve the city. Things such as making the businesses more visible by getting rid of that stupid anti-tall store signs rule. Or making easier parking for guests in the neighborhoods so people don't have to park on the grass.
A great City all the way around
Coconut Creek is a quiet, peaceful and safe City to live, this makes it attractive for Families raising Children or for Retired or Senior Citizens to enjoy life.
We need to continue to attract more businesses to the City, especially ones with high paying jobs.
I love Coconut Creek it is so clean and pretty and everything is within reach
I am retired for the last 2 years after living here for 15 years in the Township. I was worried what I was going to do with all my time. THE COMMUNITY SENIOR CTR & SILVER SNEAKER CLASSES HAVE MADE MY LIFE SO ENJOYABLE!
I have been a resident for 33years and have found this city to be among the best in my life. At age 94 I still find enough to keep me busy & alert.
The city has an "attractive" look. I like the policy of maintain "green space" and canopy. I question some plans for future growth. Every city wants more development, but at some point that means more congestion, higher crime, and can damage or destroy what was so appealing about the city.
Don't like the fact that I can't use some fields to play baseball with my son. Gates are locked. I'm a boater! Don't like that I can't have my boat at my house! Not enough big name restaurants - always have to go to Coral Springs or Boca to find them.
Best move we made
Can't say excellent since I always lived on the ocean or the Intracoastal!
The best place in this part of south Florida
Great place to raise a family
I like the walk ways and parks
Wynmoor is Great!
South creek has a very good family atmosphere, good parks, good families but the school boundaries for South Creek; Margate middle and Coconut Creek high schools are poorly rated schools. Consider moving because of schools. The status of Coconut Creek High school very poor, decreases property values and reduces number of young family moving to neighborhood.

I have visit and appear as good place to live. Enjoy the casino and the nearby hotels.
It would be a wonderful place if it weren't for City Government. They are a bunch of busy bodies. We need term limits!
Great place to live.
Sabal Pines Park is great! I love the running track and the recent updates they have done to the park. An outside gym - similar to the Outdoor gym at Kennedy Park in Coconut Grove, which won the Best Public Works Project Miami 2010, would be fantastic. The Miami Commissioner is starting to put them in to more and more parks in Miami. We should take a page from their book.- Poor street lighting- Poor variety of upscale restaurants!!- Poor amount of retail stores (i.e. banana republic)
We have been here for 36 years and we're happy to have found Coconut Creek.
The schools Margate Middle and Coconut Creek High for South Creek are undesirable. This hurts resale for families moving in area and the property values.
Have been living in The South Creek area for some 30 years now, & have experienced many changes for living here. Overall the growth has excelled & to me has created issue that need to be address. One the most important is speeders!
I love the Township where I live, we have a real community. Which is unusual for Florida living.
I feel that I have retired in Paradise.
We've enjoyed living in Coconut Creek for the last 20 years. We enjoy the improvements to the surrounding roadways and the upkeep of the parks.
Beautiful and uncongested living.
I live in a neighborhood without additional parking and one is not allowed to park on the street. This can create difficulties at times with visitors.
I am a native.. I have lived in several cities in the past... I really love living here!! My fiancée and I went to the arbor tree giveaway and we learned a lot. It was well organized and everyone was so friendly.. Thanks for the trees!
Lack of new housing to attract retirees with AGING IN PLACE principles in design, architecture, and features that will provide safety and ease of uses to maintain lifestyle and independence as they age and develop mobility issues.
So glad I live here. It is the best place to be.
We need a dog park at George Gerber Park. We also have problem with speeding cars near the park along NW 30th St. Speed humps would be most helpful all cross roads and village entrances. Also our cross walks have been removed to the park, at the basketball courts, 3 entrances to the park from NW 30 Street.
Too many strange individuals walking around area
We love living at wynmoor.
Focus on making streets safe for bicyclists and crossings safe for pedestrians and bicyclists. We want to be known as a safe walkable community.
Would love to see the Mainstreet District begin its development soon.
I've lived in Coconut Creek for the last 19 years and it is the Best place to live.
I am living here in Coconut creek as a "Snow Bird" for 6 years and intend to become full Floridian this year. I don't love Florida but I could, in time love CC. I am excited about the developments...hotel , movie theaters..
Love the small town homely feel. Love we can do everything within the neighborhood.
I live in Wynmoor. I am here for over 25 years and love it. Wouldn't live any other place.
I rated Coconut Creek a "Good" place to live because while it's not a bad area, there always seems to be somewhere else to be when looking for entertainment or restaurants. The promenade is great and should be expanded. The new movie theater will help increase entertainment options. Overall, Crime is not horrible, but it's easy to see that crime is on the rise.
Just moved here and love all the community activities! Good school system too.
A great place for your entire life.
We love all of the available activities for the family.
We moved in about 6 months ago but do not have much information
I love living Coconut Creek because the people are friendly, there's a lot to do and it's quiet and peaceful.
Moved here from Hartford, CT in October. Just love it here. A wonderful city to live in. It has it ALL!!!
Hopefully the city will not overbuild apartment complexes!
I live in Margate - 1 blk away!!

Schools are poor at best.
Over the past 14 years the city has changed in a bad way. While most of the focus is put on the north part of the city and new developments. The south part of Creek is getting worse.
I wish there was a Community pool to do Lap Swimming to keep in Shape. Also need to get MLB here with two Teams and Build a Spring Training Place right near the Casino where the Farm land is and bring some business into this town.
The recent additions of multiple apartment complexes, a hotel and a casino have removed the family form the family friendly community that I bought into before 2000. When I moved here, I bought into the planned communities, excellent schools and parks. Now the city is full of transient apartment dwellers, empty strip malls and car dealerships. The city should change its name to Lauder creek.
Life "works" here. The amenities are numerous and the cost is reasonable.
I have only lived in Coconut Creek for 2 years. I have lived in Broward County since 1959. So far I find it a nice place to be.
Put in Bocci Courts - Senior Center
Parks & recreation geared for younger generation. How about Pickleball courts & Bocci courts for 55+? (Windmill Park)
Very happy here - excellent
Love this City.
North Coconut Creek is really nice but the smell of the Dump in rainy season is what really hurts the city.
I felt the need to send my child to a private school because the middle school and high schools do not have great reputations
The City of Coconut Creek is a beautiful place to live. Most of the people around the city are great.
Keep up the great work
I have lived here in Coconut Creek for 13 years and love it
I enjoy working for the City. Clean environment. Too much traffic in am & pm rush hour.
I find Coconut Creek not really good place for work because of the litt opportunities.

Comments re: Question 2, overall ratings of Coconut Creek services:

I have experienced the actual reduction in water pressure during certain times of the day, most days of the week. This is very disconcerting.
Go Coconut Creek CERT! We work with the CCFD.
Well run city.
I love my City!
The City needs to ease up a bit on the restrictions on removing and replacing trees. Our complex has severe problem with trees that are causing damage and unsightly conditions, but HOA tells us that the City will not allow them to be removed and replaced by more suitable trees.
Overall, everything has been great, However.... I would want both the Citizens and the Town Workers to be Vigilant in keeping our Town Clean,. No Litter!!!!
Need to fix vending machines and restrooms and upkeep the parks locally.
I had a medical emergency last year and the EMTs were at my house in minutes.
Water rates are ridiculously high. We need recycled water ASAP for residential irrigation and the unit rates for potable water need to come way down.
I have had my alarm with ADT go off during 2-3 in the afternoon. ADT called me at work right away. I went home at 6pm and luckily nothing was damaged, stolen, etc. 8 hours later, a patrol car shows up knocking on my door and nearly waking the entire house. He stated that his C/O had just given him the order. How can that be? Please fix that immediately...G-d forbid anything went wrong during that time frame...I don't even want to think about it.
The water utility could be fairer for residents. The usage tiers should be broken up better and there could be credit given for pool work.
I enjoy receiving news from Coconut Creek by e-mail, this way I will be informed even when I will be back in Canada Thank you.
I love your communication - specifically your social media reach.

I gave police a good because nothing ever happened with the multiple robberies in my home and car. Had a lot of evidence but it was given to the state so I don't know if I can blame creek police really but it's annoying when you find your stolen items at a local ebay pawn shop, can prove its yours and nothing gets done at the city or state level and they are still in business. Also I think the city should crack down on some disreputable business focusing on sex trade like Asian massage and Deanie's.
1. The police are "overzealous" (to say it nicely) they are rude, arrest & beat up citizens for no reason and are extremely over-funded (why would such a small city have a SWAT team & CSI?)2. I've never lived anywhere with such low water pressure (that is even turned down further at night)3. There are street parkers everywhere, people run their sprinklers any time & as much as they want.4. There is no public swimming pool.5. The communication is amazing. Website, Cocogram & even ph calls
There are fences that are lopsided and falling over on both sides of 45th Ave. The resolution of Herb Gutten's situation on 4341 NW 4th Street was an abomination. He lived in a totally unsafe house and nothing was done for years. The 100 cats were in a living hell. Animal control went in and said his house should be condemned, but nothing was done. Good neighbors sold their homes and moved away because of the stench. He was given way too many extensions before the city acted.
For Water and Sewer, I refer to our charges. In communicating with residents of all neighboring cities which are not served by our water and sewer, the fees they pay are considerably less than ours. Our water and sewer bill is very high. We can do a better job enforcing curb appeals of some residences which look terrible on the outside. I believe we are passed the recession and we can now start enforcing that people take better care of their yard, front lawn, roofs, curb appeals, etc.
Getting email updates are the way to go. Makes it easier and saves nature.
We have lived in many places but Coconut Creek is the best of them all.
Not a lot of good places around here to rollerblade. I have to go to Boca or Hollywood. Code enforcement is good although the parking on the street is overdone. I had family from out of town here for 2 weeks and kept getting notices about a car in street in front of my house. Code enforcer is very nice though.
We live in a great city, they keep our city clean they keep us well informed
I am particularly pleased with reverse 911
Water rates are way to high!!! One of or the highest in the area. \$82 for 6000 gallons. \$180 if I want to keep my lawn barely alive. And you wanted to raise it higher!!!
Garbage services have not been coming every scheduled day. Recycling is always overflowing. Bulk trash sits over a week. Golden Raintree II.
Codes seem to be enforced when complaints are made. Communication of City council meetings should be on the website.
I do not agree that people who use more water should pay more (higher rate). It should be one rate for all. I feel that when the water bill survey went the question was ambiguous. Yes people should pay more due to higher usage not higher rate. Regarding parks, sometimes we find tradewinds park closed when in fact it should be open. The collector regularly leaves the neighbor's trash cans in our driveway blocking access to garage.
Police & Fire are responsive and the city is an excellent place to live. I went to High School here in 1980, and my family has been here in Broward since 1918. I'm proud to be a Coconut Creek Home owner.
It would be nice if the police dept. gets out to all city neighborhoods to have police watch programs
No problems. Just praise.
We're a bit dismayed at the fact that the city literately counts the numbers and types of trees on one's yard; so many of this, so many of that.
Our garbage pickup driver keeps destroying our container and leaves half of the garbage on the street. When you call him he just takes off. This is the white male with glasses.
Water at the canal is not clean. We also need a way to recycle electronic better. And the city could encourage people to recycle more. Also, I wish the city could collect green to recycle instead of putting it together with trash.
All city codes should be enforced not just those of us that have boats. For example, cars parked on sidewalks all the time, moldy sidewalks, shrubs over the sidewalks, un trimmed sidewalks and crap that looks like Sandford and Sons live in the neighborhood.
Had to use emergency services and they were quick.
The enforcement of city codes and ordinances needs a little bit of fixing. I have been subject to warnings which I have taken care of. I find others who have not received the same warnings but have the same situations.
Since we are a Arbor City and residents are not allowed to trim their own trees, even when causing damage to property and vehicles. The city needs to trim the trees more often.
Great
City does a great job. Having our own public Safety/Police Dept is a big plus too.

We are starting to get very nervous due to numerous brake-ins around our home in Winston Park. We very rarely see police coverage in our area. Also the water costs are way too expensive and have caused some problems with people not being able to afford to water their lawns.
Replied N/A to services ONLY because we have never had to use them directly
My car was out of service 3 times this year. I rode the CC Community bus. The drivers are friendly and courteous! All of the parks are great. I especially like the concerts by the community center.
Cocogram email communicates city news well
Water meter issue. City employees disappointing. Very frustrating and disheartening.
Police needs to keep in mind that they are not above the law rather they are there to enforce the law. They don't have to be rude to everyone they come across.
AGAIN WOULD LIKE TO SEE CITY CODES ENFORCED AND WATER PRESSURE TERRIBLE FROM CITY OF MARGATE.
Water is too high
It's the BEST!
The experience I had with the police department was not as good as I would have expected.
The services are good. The medical services are good they come rather quickly. The police don't wait a minute after they are called.
I like the banners.
Services are just not like other cities- garbage doesn't get picked up as scheduled and neither are recycling. Even when we going into City Hall, personnel not as friendly any more.
We noticed Code Enforcement comes thru our neighborhood quite frequently however does NOT issue violations to a particular residence that has some very obvious issues! They seem to "nit-pick" over other very minor issues with other neighbors instead!(It seems like favoritism!)
Excellent services...all of them! Especially the city help given and organization during hurricanes is wonderful I am so proud of my city!!!
We pay some of the highest fees for water and it just keeps going higher; plus the water smells at times and we never drink it. I don't even give it to my dog to drink.
Fair was given for enforcement of codes because I know of 2 co-workers who were issued warnings or violations immediately after purchasing homes in the northern part in the last 3 years. This triggered feelings of frustration and regret for moving into CC. How about educating new owners instead of punishing for a prior owner's negligence? Hitting them for a dirty roof or for watering what was obviously new sod on unassigned days immediately after moving in starts the relationship off badly.
I am aware of a homeowner who was given notification that the sidewalk in front of his house was to be cleaned and rid of discoloration due to possible mildew, and further action if not complied was to be cited and fined. If the sidewalk is considered the responsibility ergo property of the homeowner, why is it a violation for a vehicle to be parked across it? I appreciate code enforcement however; I am of the opinion that our taxes would be better spent on real opportunities and issues.
The wasted expense on an over-paid police department makes us want to move.
No communication at all with all the need for the people
Our drinking water is dirty.
Once you sign up with the City as a Resident there is ALWAYS information coming to you thru e mails, face book or the mail This is GREAT.
Water prices too high, water pressure too low.
Police & fire are Johnny on the spot & very professional. Code enforcement makes sure contractors build properly. Republic garbage is the best always going the extra mile. Bus service is everywhere. city hall calls us with emergency information during hurricane season- much appreciated
I'm aware the city government wants to shave a little time off emergency response time to some parts of the city. Commendable believe the police administration deserves credit for playing some role in keeping the crime rate relatively low compared to surrounding towns.
City pipe broke, we were told "too busy to fix" after 9 days of losing hundreds of gallons of water, called our commissioner and it was fixed within hours. Very poor service from water, and maintenance departments
Luckily, I have not had any need for Fire and police Services.
Water is very expensive, many of my neighbors who do not have a well for irrigation cannot afford to water their yards.
I feel that not enough families are recycling. There is too much trash. There should be one trash day and one recycle day.

We get water from Margate
Love the recycling efforts!
Good amount of community events!!- I thought it was a great idea to add the hotel (Hampton Inn)!
In South Creek, we have found that code enforcement appears to be lax relative to home maintenance.
The police department needs to enforce individuals running stop signs in South Creek and quit giving the residents a break and maybe they would actually learn a lesson. Garbage Collectors tend to leave items that need to be put on the truck.
city does not maintain drainage easements stray dogs and cats in all over city homemade signs on main roads on week ends
After garbage pickup, sometimes there is garbage left on the road that didn't make it into the truck! The lid to my garbage pail has come loose 3 times! (I have the smaller version)
I'm sure after the construction of the new fire station Fire & Emergency Medical Services in South Creek these services will improve 100%. I'm very grateful for that. With the growth we need more law enforcement officers. Crime & speeding is out of control..
The community free bus is outstanding
I feel like this is a good place to retire because of all the services Coconut Creek provides to the elderly.
Bulk and palm fronds are not always collected.
Employees fail to communicate in person or by phone. Choosing to hide behind emails. Lack of personal contact leads to failure on their part to recognize their mistakes and mismanagement. Resulting in failure to rectify issues. Non Ownership, Out of Touch with programs they provide to meet the needs of the community as a whole. As a result they are alienating citizens and residents within their own community who they are here to serve.
Have a problem with my water bill. Two people in my household. My neighbor same no & their bill is half of mine.
Water bill seems high
Would like to see more police presence in the neighborhoods
Police was given a poor rating, the reason for this was the departments attention is weighted too much on traffic violations versus focusing on felony type crimes. It is evident that their focus is to generate income.
I, personally have had limited experience with some of the services, but do acknowledge and appreciate the availability.
The police when I called 911 because of a domestic violence seemed aligned with the abuser not the victim it was my husband breaking and throwing things and I got the cold shoulder.
There is never too much information to the public. More information is definitely better than not enough information to the public. City should continue to take the lead on all green initiatives, i.e. led replacement lighting throughout the City, solar powered low lights to make sidewalks more visible in dark areas of City, recycle water wherever possible, etc.
I was in the first Citizens Academy class and learned so much about our city. Anyone that lives in this city should take part. My boss is now a resident and I'm definitely going to steer him towards this.
I live in an apartment building and there are no recycling efforts. It would be helpful if the city required and help apartment communities recycling easier. I am new to the area and have searched for hiking trails with no such luck. I've visited websites and asked friends, but would love a nice place to walk and get some exercise.
The bus service now is not run for the residents but for the city employees. It seems that more and more it is not about gaining new riders but alienating current ones.
I love all of the informational signs located around the city such as "movies in the park"
No complaints about any of them.
City codes and ordinances are sometimes enforced in my neighborhood and while that's great, a little more consistency and clarification would be good as well.
Love the Coconut Creek Magazine.
There is an abandoned property next to our house that is not taken care of. My house consistently only gets partial trash pickup. It is getting so bad that I had to buy an extra bin which they still are not picking up
Love the shuttles!
The city's various methods of communication work well. I love receiving the Cocogram every week and I love the banners lining Lyons Road.
Coconut Creek is a great place to live.
Coconut Creek services are adequate however, I think Communication, community involvement and Police presence can be improved.

As far as code enforcement goes you should tag your roof on the recreation center. It looks HORRIBLE! The trash pick-up service is bad as well. They pick and choose what they want to remove (even though the trash is bagged and complies within the written rules and regulations). This is nothing more than pure laziness and an insult to the tax payers.
Love the community bus!!! All the drivers are compassionate & care about their riders!!!
Water and sewer - old Creek/"Margate"
When the City Commission introduced two new policemen, their credentials were so impressive we couldn't believe it.
Emergency Medical Services – Fair; I love living in Coconut Creek! (a ? by Recycling efforts)
We need a bocci court - Wind Mill Park
Liked being able to go to the recycle center on Powerline Rd any time I need to
I live in South Creek and am on Margate water. Also, once South Creek has a fire station that it will be marked as excellent
I am very proud of our Police and Fire Department. I do not think the location of the new Fire Station was a logical decision.
Waste mgmt makes money on our recycling yet they charge a fee. Many times we have to throw away retching because we have a large home and only one bin. If we want an addition bin we have to pay for that too.
Water frequently has an odor. City's Coconut Creek Parkway project failed to consider the problems generated for residents, and was unresponsive to requests for change. Other normal processes work.
I find polite & efficient
Still love this City
I noticed (and other neighbors also have mentioned) the code enforcement seems to have gone downhill. Code enforcement within communities is important to keep things nice and the values up. Would like to see more enforcement.
I get my water and sewer from Margate (here in South Creek). Windmill Park's exercise equipment has been removed and not replaced for 30 months now. When will it be replaced? Windmill Park replaces the grass sod for the dog park regularly but very little is down for the "humans" that use the park.
Recycling gets a 'fair' grade because I can no longer go to the recycling center on Powerline south of Sample
Dog park in bad shape. Full of sand & fleas.
Margate water. Bus need to pick up at ATC!
I would like to see fluoride removed from our water. It is a poison and has been proven not to help teeth via ingestion.
Visit Wynmoor. Visit Township & other communities in person or at the Rec. & Comm. Ctr. facilities
The rec center is wonderful.
I was walking down the side walk of 31st ave before college, community alongside park at back end of park lot - smell of sewage - didn't know if canal work being done, but raw smell nature of sewage

Comments re: Question 3, services to be improved

I don't like that if you live in an apartment you don't receive coconut creek magazine
CC does a good job in the above categories
Did I say I love my city?
I love our parks and recreation and the City does a great job. That is why I feel they should stay focused on this and make it a priority always.
Trees are beautiful but we need to be more practical about the restrictions on replacing them when needed.
Keep our Streets Clean and Continue to Beautify our Town, I like to have Pride in my Community
The recycling process leaves room for improvement. There are too many restrictions on what can/cannot be put in the bins. Many other local cities allow for residents to throw in most everything and is sorted elsewhere.
Keep the good work and keep our city clean and in good health financially thank you again
Delete Fluoride from our water. Research shows this is really bad for us.
Finish the medians on Lyons Rd across from the Promenade.
As a resident for just under a year, I think you are doing a fantastic job at all levels.
City does a good job. I think keeping homes up to code is important for reputation and resale value. We don't want our city to look bad. Great you are doing median landscaping. Beautiful so far. Garbage collection has been great. Love bulk pick up every Monday. Maintenance of the canals has been fantastic! I live on the canal off tradewinds and they are keep it clean very well. Keeping Promenade thriving is a must. Like to see its growth and support it a lot.

Most important: Schools
You need to take fluoride out of our water like Boca has done with their water, and give us higher quality water.
Grass on medians are dry and look bad on Lyons south of Sawgrass Expressway.
Keep up the good work!
Overall I think the city does an excellent job. I love living here. While I would like to see the code enforcement improved I ranked it 3rd important because I'm sure there are other things that need to be done that should have higher priority. I would trust the commissioners and staff to determine what they might be.
Officers are lazy. Do not know how to handle disputes or community policing issues. Unprofessional and biased.
I would like to see the City enforcing residents to keep their houses looking good. The curb appeal is so important! It holds our communities home values at a decent level. I don't see much enforcement at my community Sunrise Estates. A few houses look terrible; dirty roofs, dead lawn, dirty sidewalks, etc. As I said previously, I believe homeowners are at a more comfortable level now out of the recession, that we can start enforcing more such things.
Doing a good job. Keep it up.
Have bulk pick up available with BOTH trash day pickups instead of just 1. Allow more access to baseball fields instead of being locked all the time.(sabal)
I would love to have a good place to rollerblade. Asphalt that is wide and smooth, preferably along water. Orlando had a ton of spots. Boca and Hollywood are only places in South Florida I have found. Everything else is great.
Composting program is needed
Not that I feel the Police and Fire and Emergency Services aren't sufficient in Coconut Creek (because rate them as Excellent and Good) - I just think they should always be a priority and always being improved upon.
I think it's very important to maintain the high standards that have thus far been implemented. All these things make Coconut Creek such a wonderful place to live & raise a family.
water pressure is low sometimes in the house
Now, if you could attract more businesses here so that more jobs are available, then this city not only would be a great place to live but also would become a great place to work. Plus, no commute.
I'm ignorant of how much poisonous waste gets discarded--CFLs, paint, insecticides and so forth. It's too much bother to cart the stuff over to the center on Powerline Road, so I'm betting many just conceal it in the trash which gets carted to the landfill. I doubt that a local push every 6 months to do a pickup at some central location effectively reduces the problem.
I'd like to see more speed traps and folks getting tickets for going around the speedbumps we had put into Winston Park. Some College genius thought it would be good to leave a gap in the middle of the speedbumps (NW 48th Ave for example) - and people speed through the middle all the time. It was a stupid design - that doesn't slow anyone down.
Garbage pick-up...drivers.
Shouldn't take 20-25 minutes for ems to arrive. Look forward to have a fire house in south creek. Garbage collection is awesome!
Residents should be able to use the fields and cages when leagues are not playing. It is a shame that facilities are locked and parents can't play on them with their kids.
Don't know
The water is very hard and often has unpleasant odors. Also the water pressure at certain times, at night, is very low. The times I have noticed the low pressure are 10PM-11PM.
School improvement on the South end of the City. Maybe open a City Charter High School??
Public safety is main thing
While the e-mail newsletters are appreciated, they contain no real news outside of city announcements.
We need more police coverage, cheaper water and better communication.
With new developments and anticipation of more people moving to Coconut Creek, want to make sure that emergency services continues to keep this a safe place to live.
Cut the cost.
More often than I'd like collection of garbage, recyclables, end up in street.
I live on the south side of Copans Rd. To get anywhere north I have to go to Festival and change buses. I love this service, however it meanders thru several communities and takes an hour. Would like to see some direct routes. I also like the newsletter. It keeps me informed
I would like to see the recycling program include plastic bags

Water pressure is horrible!
Great parks and recreation department. Staff is the best.
Communication with the public is excellent in Coconut Creek; however, I do believe that enforcement of city codes and ordinances is overzealous and inconsistent. Some people have cut their branches to specified height, and others have not.
Cleaning up neighborhood lawns, homes brought up to code that are falling apart, and cars not parked all over lawns in between houses, commercial vehicles parked.
Cleaning up the waterways and keeping them free of trash. Find alternatives for the homeless sleeping in the parks.
More community shredding opportunities.
Sloppy garbage pickup improving but needs to continue. Hazardous waste at Pompano needs to come back. Coco gram is great but many residents don't know about it. Lots of good info in CC Life but comes out too late Police need to be more approachable for info.
I wish there was a way, not sure which, category this falls into, but some way to make the Turnpike pay to have sound barrier walls put in.
Traffic lights need to be reset so the traffic flows.
Areas for improvement can always be found if one looks hard enough. Creating a new homeowner education program if they cannot attend the CC Citizen's Academy class as mentioned above would be nice. Expanding the recycling program to 2 pickups a week would be great as I am an avid recycler.
We need more school, 5 years ago we have nice school right now all school are overcrowded (elementary, middle and high)with teacher tire.
Code enforcement is way too strict on a lot of items, the recycling company for the city is too picky on what they want to recycle even though most of the stuff they reject is recyclable, and the bus stops don't have a covered roof like the ones in other cities. Do they know it rains here too? Also the bus stops are for the most part on the way of traffic instead of being off on main road lanes.
All listed above are satisfactory, but any and all improvements build a better community.
The City needs more pavilions in the parks that can accommodate large groups (over 50 people). Increased communication is always needed. Please encourage residents to recycle more and to hold more hazardous and battery/electronics recycling events.
There is always room for improvement in everything
The City should find a solution to take care of the erosion in the water retention basins in the Township. They seem to be more interested in the waterways.it seems no one wants to take responsibility for correcting this problem.
I think the city needs more street lights in the residential area of South Creek. I've lived here for 45 years and on the street I live on, one side has okay lighting, but the other half of the street is pitch dark. The placement of street lights need improvement.
Everything is very good
As a green community, it would be nice if the city assisted residents with lowering their water bills. A comparison of the average water bill would be helpful. I would take more advantage of the classes at the recreation center but am limited since I don't have sitter service.
Garbage, they are careless, leave debris on ground and have broken our garages many times- can never find a supervisor or someone to talk to who can arrange for the repairs - always left on hold- AllService and Waste for recycling-need improvement with communication
Love the free community bus. Could there be a third one going to different places?
I really do not know as everything I am familiar with seems fine.
Any service can be updated and improved
See comments under question #6. That would be my wish list :)
None of the above....I think we live in a great City.
Add a community pool like Coral Springs and pompano beach to Creeks already great parks and recreation dept. Need to enforce the city codes on the foreclosed homes. Police find way to reduce the day home robberies
Powerlines underground, it looks so bad with that many powerlines everywhere.
Get rid of code enforcement, tree counters, the police chief and term limits for commissioners
Very happy about the new fire station in South Creek
Girls Softball Fields - we need more than the two at Sabal & Hosford.Would like to see City initiate the reclaimed water to water the lawns (similar to Pompano Beach).
Not sure what to choose as most important but I believe that improvements are always needed.

After garbage pickup, sometimes there is garbage left on the road that didn't make it into the truck! The lid to my garbage pail has come loose 3 times! (I have the smaller version of the garbage pail)
Enforcement of city codes should be adhered to
Much needed Fire, Emergency Medical Services & code enforcement.
Job creation, most important
I have never lived in a city that cares as much as Coconut Creek.
I had an unusual outrageously high water bill which took several months to clear up. My meter was broken. Have more faith in a homeowner that one is telling the truth and have city equipment tested.
Addressing housing needs of Aging in Place design and Universal Design principles. There is going to be a void in the two largest and oldest communities which is going to result in loss of tax revenue as baby boomer retirees understand the appeal of these features and amenities in home design. And will seek them in their homes.
Have a problem with tree maintenance & replenishing those that were lost from last hurricane. Our community was never forced to replace those trees. Also landscapers come in & have no clue as to how to trim our trees...
Waterways need to be cleaned up
We have a big problem along NW 30 Street with dog owners not picking up after their dogs. No one seems to want to enforce this. It's a health hazard.
Fire/EMS and police because the city is growing more people more problems. Continue improvement of parks and recreation it's the place and activities that the families that live here enjoy the most!
"Complete Streets" on major roads (Lyons, powerline, sample, Hillsboro, etc.)
Hard to read, remember and write down information on posts at the side of road while driving by i.e. Lyons Road south of Copans ,Lyons corner of Coconut Creek Blvd. and Coconut Creek at entrance to college.(banners)
Resident for 12 years & never any problems.
Crime is increasing; an increased Police presence in neighborhoods at night would be a welcomed site. The parks are generally excellent, but improvements would be great. Increased distribution of re-used water would help reduce the increasing demand of drinking water.
They should put more lights by the canal on 42nd Avenue and Copans very dark at night so it's hard to see when you make the turn off of Copans
No improvement - 1,2,and 3 - curtail building. Police - more police presence. Water and Sewer - flood control good so. Garbage collection – good. Recycling efforts – great. Community bus service – great. Communication with the public - great
No improvements needed!
Water is too expensive - more expensive than most cities in Broward county - we need to also get rid of the smell from the dump live in coco bay and fire response time is slow
I think very highly of CCPD. My comment is related to an increased number of burglaries in Centura Parc late last year. CCPD's increased presence has been visible and appreciated.
See my comments above for Police and Communication with Coconut Creek residents. Water and Sewer is an issue because there is a drainage in front of my home that flooded our streets and almost made it into my home because the water was not lowered before the expected rain storm.
Keep the city safe and CLEAN!
I don't know of any changes that need to be made.
(checked off no improvements needed across the board)
We need more Silver Sneakers classes. It's getting so crowded on Tues. & Fri. (especially Tues.) that I'm afraid we're going to have an accident. I hit the weight cart this Tues. b/c it was so crowded. And please hurry with the fans!
Fire Dept. was slow coming to the Applewood Village II Township when the Bldg. Fire Alarm went off.
Cleaning out the canals like they were going to do several years ago...
It's great that you are doing a survey. That is definitely a step in the right direction as far as "communication with the public".
More pressure needs to be put on the School Board to rezone our boundaries and to building Monarch HS a sports stadium. The condition of our High Schools is embarrassing. With the addition of the transient apartment dwellers our schools will suffer.
Morals with in the police department
I really don't know all the city had to offer
Nite transportation
Traffic on Lyons N/S horrendous - light forever; try again, need N/S roads through Boca and Parkland

The option is not here, but I feel there needs to be some improvement in the Building Division - the operations there are making it very difficult to build in the City.
Great place to live.
Remove Fluoride
Few people use their blinkers, including the Police. I work for the City and drive in the City 10 hrs./day. Police need to enforce people just changing lanes with no blinkers.
Crack down on traffic violations during the height of seasonal residents & visitors.
Everything is very important, always room to improve it
Providing what I wrote earlier, I believe it to the most important

Comments re: Question 4, parks and recreation facilities and services

I never miss the Butterfly Festival
I am personally unfamiliar with camps and dog park
Fitness center yearly registration too lengthy
I use the fitness center at Sol Press. I wish it opened a little earlier on Saturday
I have not yet taken advantage of all these services
I didn't even know about the fitness and rec complex at Sol Press. The dog park (Windmill Park) need a lot of work. Adding the third section is good, but has fallen into disrepair like the other two park areas.
If you forget your ID # then I can't locate it anywhere on the site, I have to call the city to get it. Not very user-friendly.
It would be great if there was a better dog park
I work out regularly at the Fitness center and it is so clean and the staff is friendly and helpful.
Paying for travel fields is not right. If it continues, there should be an online way to pay just like water. Or allow teams to keep a set amount of funds in a creek account and then be able to call in reservations.
Model the dog park after the one in Coral Springs. Better water access for drinking and bathing, more room to run around.
I would like to be more informed on recreational activities and seniors activities and outing visits availability for next November when I return to Coconut Creek. Thank you
For Summer Camps maybe incorporating some academics in the program will be helpful to our children.
My kids are older so don't do parks so much anymore but I know they are awesome. Concerts in park nice. I think a farmer's market might be a nice addition for the parks. I like the tree giveaway every year.
I haven't heard of half of these programs that are supposedly for me
The Fitness center should be cheaper for tax paying citizens that live in the city
Make registrations and/or payments also available online.
Daytime yoga would be fun at the fitness centers
Community center needs new air conditioning
Dog park full of fleas! Patchy grass. See Pompano or parkland dog parks
The city is fantastic for recreational activities and rec sports programs, but could step it up as far as helping to promote sports programs for more advanced athletes. This includes travel teams, i.e. making it easier for travel teams to use facilities their parents have paid for with their taxes. If you are interested in higher level sports programs, Coconut Creek is not the place.
Improvements to the dog park would be welcome.
Snowbird
I wish you would sell Coconut Creek shirts at the Butterfly Festival.
See comments on 3.
Love Friday night concerts, especially Pocket Change.
The opening hours of the recreation center or community center are short. There are not many classes that we can attend. I wish there is early class. We are working. We can go to 9am class. After work, we have to take care of the family, we can't go to 6, 7pm class.
To pay for summer camp per week and select which weeks to go.
Would like to see program registration open to city residents first, and then, if space available, open to non-residents.
Really we have excellent services here. My fave is the concerts!

The fitness center on Lyons is outdated. Needs a major rehab in terms of offering more equipment and decorating. Very dreary and outdated. Love the pool. Community center is also in desperate need of an update all 1980's
I take my dog to other parks because Coconut Creeks is far less desirable than the other local parks (Parkland & Boca). Grass needs attention and just not as clean as other parks.
Staff is the best.
The hours and fees leave something to be desired. Also, why is there no parking at Pond Apple Park?
The registration process is a pain. Each time I come in to register I have to fill out another waiver and this is difficult to do with young children waiting. The buildings and playgrounds need to be pressure washed.
I would like more programs for mid-range ages, like a drawing class for people who are in their 40's, not just older people.
The Butterfly Festival is an excellent fun event but due to it being free, each year, the crowds get bigger and in turn the lines get longer. Originally there were a few more rides I believe, and I wouldn't even mind paying for a ride wristband in an effort to shorten the wait time. I also think there could be some tented eating areas, people are huddled in the shade of the vendor trucks to get out of the sun. Another thought would be misting areas to cool down. Food trucks would also be great!
I have my son in after care. I like to have the privilege to register in summer camp. Because the entire year was the after care.
Families with children would benefit from childcare services during exercise sessions. Free or pay - we need them. I gave up my gym membership because I don't have childcare!
VERY FRUSTRATING!!! I get emails about programs (specifically pee-wee baseball)and the next day the class is full. Just today this happened again- I called and was told there were openings, packed up the car with the kids, went on over there to be told that it had just become full- now I have one very sad little guy who was looking forward to participating! NOT FAIR, NOT NICE!!!
Lyons Fitness Center needs to open earlier.
I wish the dog park was a Sabal Pines. We have so many people in that area who are out and about walking their dogs.
Would like to see a "fresh market" started where you can purchase locally grown produce.
Fair was given for the Rec complex on Sol because my young niece was not allowed to enter multiple times after middle school let out due to the center being over capacity. She had to rush there to get in first or sit outside unattended until a family member could leave work to pick her up. Once this became a pattern, other arrangements were made. Could hiring more staff be an option?
I fail to understand why city residents who have participated in activities and programs a multitude of times during a fiscal year are required to complete the same application of information every time we enroll in an activity. Why doesn't the city keep files on its residents who utilize offered programs and activities?
Windmill Park has no recycling containers.
Butterfly festival should be free for residents only. Maybe that would deter the large lines that are half full with nonresidents!!
We need an online registration system for park facilities and events/camps.
We need a dog park like a hole in our heads, There are more dogs in the city, and the owners do not pick up after them, and it seems that there is no enforcement. How do we get dog owners to register their pets, and conform to our city ordinances That money could be used for more important projects?
I don't take my dogs to the dog park anymore because other people who bring their dogs don't watch them close enough, and tend to leave their dogs poop behind. I know someone can't be a watchdog 24/7, but maybe some extra signage or fines if caught would help. Also, I don't even know if the areas get sprayed for fleas and ticks...some notification on that would be helpful.
I would love to see programs for hackers, not only A level
The city deserves credit for its city parks -- the number of them and the maintenance of them.
Haven't used any of these.
Poor lighting inside gymnasium
Add pool to parks
I don't need the city to provide my recreation! I don't think it is a responsibility of government
Fitness center at Community Center doesn't open early enough
It would be wonderful to have a fitness center as large as Sol Press Center at the Community Center. It is a much smaller room. Also offer weekly summer camp options instead of the whole summer only. Most parents cannot afford the whole summer, but a \$25 fun day here and there for the kids would be helpful.
The only reason that I put poor or fair is because I didn't know about these facilities...There should be an open day, or some more information distributed, to inform the public of these facilities (and the associated schedules, fees, etc.).

We have a dog, but she does not use park.
Summer camps are overpriced! For large families, there should be a discount and not just a few dollars.
Living, as I do, in Wynmoor, there is so much activity in the complex that I do not take advantage of much of what the City has to offer re parks, etc. .
I live in Wynmoor, a community that offers many recreational facilities. Since I also work full time, I have not been able to use CC's services, but I am impressed whenever I read about them Keep up the good work.
The dog park is not that clean. There is no hose to clean the dogs. We Need more dogs parks, especially in my area where we seem to have a lot of large and not well mannered dogs. They need a place nearby to burn off energy for the safety of all others.
Dog Park at Windmill is big enough, stop fencing in the park.
I wish Summer Camp did not have a prepayment requirement for the whole session in March upon registering. With two kids it is not easy to have almost \$2000 readily available to prepay. I would have loved to have my kids come back to the camp, but it was next to impossible to budget for it.
We have been to the Butterfly festival and enjoyed it. But not to the concerts at Lyons and Coconut Creek Parkway, due to parking concerns. Where do you park if the parking lot is full? How will the new firehouse affect parking there? We have been to a car show there and enjoyed it but parked at BOA
Most events are on Saturday ... It would be really nice to have these events happening on Sundays too.
The dog park seems very underappreciated when comparing to other local parks such as Parkland.
I haven't had the chance yet to take advantage of all community opportunities.
Dog park is poor compare to the parks in Boca, Parkland and Pompano - it is just boring
In regards to the registering for programs it would be nice if the system could save the proof of age information so I wouldn't have to provide proof of residence and birth certificate every time I register my children for something.
Paint that roof on the recreation complex on Sol Press Blvd!
Will use City Summer camps this summer
Community Center is a home away from home.
Community Center - Facilities inadequate for group. Trainers excellent - especially Rene.
My children have grown too old for the summer camps, but they really enjoyed the years they attended. I do recall the registration process at one time was cut-throat. Spaces went very quickly and there were glitches in the online registration process. Hopefully that has been fixed.
Need to put a LAP swimming pool in at the Lyons Road community Center....
Need more for special needs year round and include them into camps
Need to replace the bench and shade canopy at Donaldson Park. It's been years since there was a bench for parents to sit on in the fenced area while the children play.
The City has failed to support The Coconut Creek Eagles from the inception of the organization. Visit other teams facilities and view in person how other cities support their teams. Thousands of people visit our City every home game and we have portable bleachers and no tower.
Spinning classes would be a nice addition
Since there's no public pool in Coconut Creek, I would think this is one area that could be improved upon.
Please add recreation opportunities for 55+ at parks. Thanks. (Windmill Park)
need more direct transport for non-drivers, elderly to centers & parks
Love the events. Really makes it feel like a community. Would LOVE to see a park with a section dedicated to an RC off road course and airfield for RC planes. That is a big hobby in Florida. We often drive to parks with the course and airstrip to watch and participate. It helps the RC business as well because you now have a place to use them. Families and kids have fun watching. I know people that could easily help set that up.
When Windmill Park is expanded please try to focus on the needs of seniors as well. i.e. - Pickle ball Court!
Fitness Center rates should be more competitive. Too expensive for what it offers.
Water in big dog park! more benches
Field trips f/seniors should be increased along w/a bigger bus or more than 1 bus serving the outing. 9,000 seniors in Wynmoor alone along w/more in the other Communities.
No much diversity to have as reference to make any comments

The community center I remember in Pompano was equipped w/swimming pool, sauna, Ping-Pong tables, a place of shower and a flat screen TV to attract afterschooler, would play movies or games. The kitchen had availability to microwave and a coffee pot and honeyun, soda, water was sold. I'm uncertain how much of that is here. I must say I missed the sauna after a workout. The elderly also would use the swimming pool to exercise their bones.

Comments re: Question 5, appearance and maintenance

Best athletic fields in the County. Very easy to determine when you entered the city and exit the city by the condition of our street and medians.
Need to fix fences at lakeside
I am anxious to see the completion of the median on Lyons Rd. It is taking too much time from its supposed start on Mar 3rd. Paved streets need repair in many places
Black olive trees are terrible but the city forces me to have them in my property. They make a mess.
Once the beautification project is done, I'm sure it will look great. It would be nice if in some areas they put underground electricity lines, the above ground ones are such an eyesore.
Not sure what's happening in the medians on Lyons from Wiles to the Sawgrass...
The sections that are already completed on Lyons Road and 441 look wonderful.
Like I mentioned before...we need to update our city's style...make it more modern and uniformed. When I say uniformed, I don't mean militant, I mean matching. You don't want to wear flip flops with a 3 piece suit!
Very Good I am proud to have chosen Coconut Creek for my second home and my winter retire
The new little league fields in Sabal Palm are beautiful. Who needed the two roller hockey rinks anyway?
The red and blue pavers in the medians are absurd. They have no function as a place to walk. They are just expensive to buy, install, and maintain compared to grass.
I would like to see road medians lined with various kinds of palm trees and tropical foliage - for example - the median on Lyons between Sample Road and the Sawgrass. It would be nice to see some tall palm trees, canary palms, mixed in with other tropical foliage and flowers.
I only wrote good because improvements underway. Our city has always been very pretty in the landscaping. I think some more landscape lighting might be nice though. And more Christmas lighting decor other than at the govt center. Margate downtown lights their trees very nice in the holidays. Would like to see more of that here.
Too much time is taking to complete the median between Copans and Sawgrass
What's the stall on the sidewalk on CC parkway... It has been left unfinished... no work for a month or so...
With the median work along Lyons, it will eventually look great. The asphalt from Sample to Hillsboro needs resurfacing. Especially from Winston Park Blvd to Hillsboro. Bad ride!
I think some of the streets need better nighttime lighting.
Go with quality Coconut Creek Town Signs. Maybe they could be made out of Stucco or Brick with script lettering (like Plantation, FL). The small butterfly-pillar design looks cheap.
Would love more decorative streetlamps and lighting.
Cannot wait for medians to be improved on Lyons road. Looking good.
Coconut Creek parkway should be resurfaced now. Especially at the Lyons Road intersection. The median on Lyons Road has looked terrible for months.
Glad that the city is updating areas of the city, Some areas are a work in progress.
The appearance and maintenance of most of the areas in the city are Excellent. However, improving the quality of Coconut Creek Parkway just east of Lyons is slow in the making. The west portion was repaved but not the east.
I wish there was a way to put up the name "The Township" on the landscaped northeast corner of Copans and Lyons. This lovely area remains unrecognized by many.
Lyons looks awesome can't wait for coconut creek to be paved.
Wasting money redoing the median on Lyons road
Need less dense developments. More open spaces. No more apartments or condo units or car dealerships.
the Lyons Road Beautification project is currently underway (I know but it looks sad right now)

Some areas seem a little out dated, also they are taking way too long to get the medians in North Lyons road started and worked on. The main street project is very slow as well.
Dividers on Coconut Creek Parkway were redone, making it hard to get to some places. Also, bus benches on north side of CC Pkwy and east side of Lyons were destroyed in accidents. There is still no covers for shade. I took the bus and appreciated a shady spot.
Very disappointed that all the mature palms were removed on Lyons between Copans and Sample. Hoping it will have a tropical feel. Not impressed with Lyons landscaping between Copans and Coconut creek pkwy
The brick color choices for the medians is hideous.
Lyons and cc pkwy have many potholes. Not sure why you would spend so much on the beautification of the median and not improve the roads. Also changing the speed limit to 35mph on cc pkwy is also very disappointing. It was fine at 40.
I wish the medians were left as grass and some trees. I don't like the low bushes. It's made it more difficult to see what's coming. The work on the parkway median has made getting out of the shopping center HORRENDOUS. The light at 42nd and Lyons is awful - timing and sightline - especially facing north on 42nd but needing to turn right. The landscaping and the electrical box makes turning right on red very dangerous. Surprised no one's been killed yet.
Some city buildings are outdated.
The city needs to get involved with improving the appearance of the coconut creek high school - it's an eye sore! It's our city's first high school & it's a shame the condition it's fallen into.
Impeccable on all, that's why I love the city!
The streets in the Hammocks need to be re-paved very badly.
Recently a lot of dead grass- not sure what project is going on. Also, recent changes were made to Coconut Creek Parkway/Publix entrances- causes A LOT of unsafe traffic jams going into the plaza!!
Really, with the growing rush hour traffic on Lyons, I wish we were adding lanes on Lyons between Sample and Atlantic.
pride shows
I feel you have wasted taxpayers' money by removing some of the healthy trees and plants from the medians and installing pavers. Not a beautification type project, especially with the removal of healthy trees and plants. Like the sidewalks on Lyons.
The medians along Coconut Creek Parkway are inconvenient and an unnecessary expense, causing nothing but accidents. The palm trees along 45th avenue are inconsistent and do not add beautification. Was there no other way to spend the money in the budget??
Winston Park boardwalk is covered in graffiti. The trash is overflowing. Winston Park boardwalk and 2 others have damage from teenagers who are having sort of "witchcraft" ceremonies- burning the plastic walks and spray painting.
All the grass in Lyons is dead, look so bad
Lyons Road along the tomato farm is a disgrace. Even though it's an agriculturally zoned county road, something drastic should be done to improve the appearance. It is a disgrace and an embarrassment.
Getting better all the time
Spending money on the Lyons road when it was perfectly fine? S.M.H. there were better places to spend the money on. Like street gutters for the neighborhood roads that like to flood during rain storms. Or fixing all the broken and horribly patched roads. Not putting some "pretty" stuff on Lyons road.
All outstanding. Out-of-town guests always comment on how attractive Coconut Creek is (specifically, the South Creek area, as that is where I live).
The public works department does an excellent job and should be commended for their efficient and effective work. Responses to complaints are met with courtesy and quick action.
The median on Lyons on the north end of town has taken a very long time to complete. The grass has been dead for a while.
Too many medians have/had foliage that block your view of oncoming traffic
The city deserves credit for plans to beautify the medians.
Coconut entrance since changed to Public dangerous.
North side of Hilton Rd. as been an eye sore for over 20 years. No one will claim this area as their responsibility. Palms dying, missing palms, need fertilizer, cleaning out. Please have someone claim it and clean it. Much appreciated. Beautiful landscaping on south side of Hilton Rd.
I enjoy the city center's butterfly area.
Once the construction complete excellent Lyons road and coconut creek pkwy construction seems like is been ongoing 2-3 yrs.
Concentrate on power lines underground.
The median on Lyons road with the blue tiles is hideous!

Focus some attention on the streets in South Creek ...overall the city is very clean and beautiful. Proud to live here!
Could be beautified- there could be more roses/flowers/palms - similar to Boca. - Footpaths looks old in most areas. - road lighting is poor
Too much construction - i.e. apartments which took away green space (Wiles and Hillsborough) and added noise and traffic. The Hampton Inn was a good add, those apartments were NOT! Crime will go up next and I don't see my taxes going down so what is the point of allowing this construction?
Would like to see more lights on my street. There is only one on 9th Court.
The street from Lyons just prior to the Turnpike really needs attention.
Median improvements has not completed after 4 years when started
Why are you spending tax payer money to refurbish the median on Lyons road ? The grass was fine - just needed to be watered. We don't need pavers or bricks.
Coconut Creek Parkway east of Lyons Road roadway is horrible. The road has so many pot holes & is in need of major repairs. And roadways in South Creek need repairs also. I know this part of the city is somewhat hidden, it still has high traffic because of Sunshine Drive residents!
The empty buildings are not helping the image of the city that is thriving. Maybe buildings should be knocked down and passive parks be made in those locations. some centers make the area look like a slum
It just keeps getting better.
Given the state of economics for most of us, many residents do not think installing colored squares & landscaping in medium strips is the best use of city dollars (even if donated); installing overhead shelters w/ benches at the bus stops w/out them would be a far better use of the money. And there are surely other items in need of attention more important than some color in the medium strips!
Have never lived in a community that kept the streets,etc so well groomed.
We could use more trees and bee friendly plants
Several of the public schools in the coconut creek community needs renovated i.e. Coconut Creek High School, Coconut Creek Elementary.
Again, not currently present in all areas but my experience has always been exceptional
fire station on sol press needs a make-over
Spray or treat for white fly!!!
City medians - stop working on Lyons Road
Some parks need cleanup & work
As the beautification project gets completed, I'm sure it will result in excellent.
Needs some work on all aspects.
Lyons Rd medians look beautiful
(Yippee! by currently underway). Also, by City Medians - poor - comment (till now)
Street along Coconut Creek Parkway outside of Wynmoor looks terrible. Overgrown weeds, etc.
Community Center is beautiful! Very Functional
Never should have created turning lane on Coconut Creek Park and NW 43 avenue. It is extremely dangerous when heading west on CC Pkway and trying to make a left into the community. You can NOT see the oncoming traffic heading east if there is another car in the turning lane heading east trying to make a left. Very poor design and there will be many accidents...
I am very disappointed that mature SHADE providing tress were removed from the median at the intersection of Lyons Rd and Winston Park Blvd. It was such a relief to have some shade when waiting to make a left (West) onto Winston Park Blvd from North bound Lyons. You can easily wait through 3 lights during school zones and rush hour. Now those trees are GONE. I hope that median isn't going to be "beautified" with just bricks bricks. We need shade. This is SOUTH FLORIDA, think about it!
Paint job on bridge to Community Center needs some help.
Killing plants and installing pavers doesn't seem very green to me. Replacing farms with apartment complexes is not attractive? I am glad to see you allowed Gunther VW to remove the berm on SR7.
Terrific activity. went to Sol Press Blvd until Lyons
new trees for City medians; most beautiful, trees and canals
Can't put Excellent for these because there is always room to improve. Some areas look great and some not so. North Coconut Creek looks great (near Promenade to Saw-grass) keep it up - and thanks! Soon it may be as nice as Parkland! South Coconut Creek isn't as nice.
Streets need to be cleaned. Very important

Portions of Lyons Road around the Township look messy and old.
The government center needs to get painted. On the police side/Lyons Rd it is stained.
Most roads are extremely bumpy
City Fire Station in poor condition
I find the beauty in the city purposeful. The mindset is family oriented and I love it. Inviting overall diversity, would mean to open facilities areas closed to major audience.

Comments re: Question 6, City's Greenways

Saw the northern portion of the Greenways during Citizens Academy tour and was very impressed. Do not believe it's been extended yet to the areas between Sample and Copans.
What are the greenways? Do you have a map for Coconut Creek? The map on the Broward County website is terrible.
There is one trail at the end of Hilton road in which all the benches were removed. I'd like to have those back!
Please make sure they are clearly marked...I don't know what I am walking/riding into these days.
I do not know where these paths are
I live in Tellewood Iles I would like to have a Volleyball space on our availability land Thank you
They need to be better connected.
My husband and kids bike to tradewinds. That is all I can say. They like it. The back entrance from Copans is awesome for them.
I'd like to know more about the City's Greenways for walking and biking! Send: nine55dave@aol.com
More is always good in this category.
I read about the Greenways but I'm not sure exactly where they are nor have I used them. I think they are a great idea.
I know many who make us of the greenway, but I personally do not. Those who use them like them!
More would be nice too
I am handicapped and do not have the pleasure of using these facilities. Walking is severely limited.
Please stop building apartments-condos and Townhouses!!!! Focus on quality large single family homes and more open space and larger setbacks. Our schools can't handle all these extra kids!!!!
As mentioned above. Could be better for rollerblading which is my favorite outdoor exercise.
Should have larger areas for greenways
What are the Greenways?
The greenways do not all connect but I believe it's a work in progress
Would like to know exactly where they all are. Are the walkways pet friendly?
I am unfamiliar with the City's Greenways. However, I am going to look it up now that it has been brought to my attention.
enhancing biking and walking trails is good for the city
I cannot comment on this (N/A) as I walk around the Township lake.
I am not familiar with greenway
More and longer trails...if they are available we don't know about them
We need more opportunity to be able to actually get around by bicycle as opposed to going for a recreational ride in a park or Greenway. I would commute my 5 mile trip to work by bicycle but riding along Lyons rd. scares me to death! Bike lanes aren't enough, as too many people deliberately take aim at cyclists and too many others are too distracted. Increased police presence would help. A community ride such as the monthly police escorted community ride in Miami Beach would help.
Need many more
Live in Township. Have our own walkways.
Adequate, yes, but would love more.
Walking and biking paths could use some improvement.
Would like to know more about this
I would love for there to be a continuous running track in the City, although there are several trails, none of them are continuous. It would be great to have a track similar to the one at Monarch High available to the residents.
I would say no because I've been living here for some time now and I don't even know what/where they are.
I am not familiar with them

Where exactly are they? I just recently (in the past two years) located Sabel Park.
Greenways???
The greenway near the Helene Klein Center is dangerous. There are too many homeless people living there!
Would like to know more about this.
I've seen them. They're dull and plain.
More bike access needed including bike lanes
We have green ways. See ? 2 & 3
I often walk or bike in Tradewinds Park or Sabal off Wiles, so I don't have a strong opinion about other "greenways." The plan to give every resident access to greenways by a certain year is commendable.
Haven't used.
I don't know about this
More is needed to encourage people
I wish there was more of a separation between the road and the sidewalk on Lyons road. We love walking to the Promenade with our little kids in the stroller but always worry about the cars zooming by at such high speed. I'm sure you cannot fix that but I really like how you designed the sidewalks around the new condo development on the NE corner of Wiles and Lyons. I wish all the sidewalks were like that, where you have a bit of grass and trees separating the sidewalk and the road.
Greenways should continue to expand
Not aware.....but I do appreciate the sidewalks on most streets. Very family friendly!
I am not aware of any "greenways"...
Only have used the walking path at Sabel Pines Pk, love it!!
Knew nothing about it.
The paths are not adequate yet but getting there. I ride from WindMill Park to the BC Greenway along the C-14 canal west to the Glades. Getting across Atlantic/Lyons intersection is a challenge! (Lots of garbage and shopping carts in bushes in the NW corner of At/Lyons area). I also ride from South Creek to Tradewinds Park and Sable Pines area, keep the bike/walking paths coming and we will use them.
A few years back a worker told us we couldn't walk our dogs there; so we never went back.
We can always use more marked bike paths as the street is dangerous and the sidewalks are really for pedestrians.
Since I do not know where these are, or how many, I cannot comment on their adequacy. Is there a map we can obtain for these?
Did not even know these were available. Along Lyons, there is not adequate bike or walk ways and what is there in too narrow and only on one side of the street
Not familiar with all greenways but do use some.
Will have to look into..
They need to be promoted I don't know about the Greenways
Continue to search for grants to fund additional Greenways.
I am not familiar with the City's Greenways, but will look up more information because they may be exactly what I'm looking for.
I am aware of the one from Lyons south of Hillsboro that goes west. Are there more? For cycling?
I never heard about this!
I am too old for walking and biking. When I was younger here the city did not have it.
I believe so
?
I would like to see more integration of the Greenways within the various neighborhoods.
(Greenways has a ?)
(? by Greenways)
I only know of one "Greenway", the one at the end of Hilton Rd. I am unaware if there are others. Frankly, I don't feel very safe on that particular Greenway as I have encountered teens smoking and looking suspicious, blocking the path, several times. It needs to be better patrolled by police, in my opinion.
Will gather information, not sure about it.
I love the Long Pine Greenway, I just wish it was longer.
I don't know if the greenways are adequate or not.
Not sure sometimes we use the linear park in indigo lakes. Is this a city green area?
Where are the city's greenways for walking and biking?

There's always room for improvement and more paths for walking and biking.
Increase public's awareness of the greenways, please.
Last question - ?
Don't know about availability of Greenways
It may be fine, I just don't know much about it. I will look into it to see what it is about. I know by me we (Winston Park) we have to ride on the road or sidewalk.
I can't answer the third one because I do not know.
greenways - n/a
Never heard of this? Maybe you should advertise it in the Cocogram?
I know nothing about the greenways
Find more areas to connect the city w/paths.
Not sure - availability of greenways
(Greenways) don't know.
? (availability)
? Don't know where they (greenways) are. I walk in Wynmoor where I live.
I am unsure as I may have used it and not realize it.

Comments re: Question 7, Safety

Windmill Park needs better security
I do not attend to the parks at night
There have been robberies in my neighborhood recently. Cars are constantly speeding down my street.
We had a number of break ins in Winston park.
The only reason that I checked off unsafe was that I was attending a Chamber of Commerce luncheon and my car window was smashed and things were stolen from my car. It could have been an isolated incident or someone that regularly targets cars but I am very aware now of where I park in that lot.
Community and Rec complex's need more light...I'm not saying make it day time at night but please light em up a little better than that.
I can only speak for northern CC because that is the only section of the city I am in. There are definitely parts of the southern area of CC that I would not be as comfortable in.
We don't go outside our park during the night.
This is a tricky section. Been home robbed twice in the last decade when I'm not home. Robberies during day too. I think last meeting said Township Estates had like 11 robberies last year. That's too much for our small community. I don't feel safe anywhere at night honestly except promenade. One afternoon I almost got mugged at CVS on Lyons. I ran back in the store while the man was heading aggressively at me and the man fled. I know crime can happen anywhere. I don't go to parks at night.
I've seen people upset over their cars broken into at the Community Center.
We feel very safe in South Creek.
I feel safe but I am concern about the crowd we are attracting building all the townhomes in the City. Leave the areas green! We do not need more housing! Let folks leave somewhere else, Deerfield and Pompano. Let's preserve our natural areas and stop build housing and commercial establishments.
The Creek is very safe. I feel a little less safe at night, anywhere.
We don't go out much at night so cannot give opinion
At times there are vagrants at the Community Center
Occasional homeless persons in the community park at Lyons and Coconut Creek Pkwy.
I am outside all hours with my dog. Often, I am waving to officers as they drive by day or night. I feel quite safe.
Because of the recent influx of homeless into the area around Coconut Creek Parkway and Lyons Road, the Publix Plaza and certain areas around have become unsafe. The response times by the police are less than favorable, and it just seems to get worse. Usually by 5pm, there are people who stay at the shelter off of Blount Rd sitting on benches near Publix or near the bus stops. Again, no police presence. The parks are being duly affected as well, the staff at the community center do their best....

The Township, not being a gated community, has had some unwelcome incidents. There is suspicious area near Golden Raintree I, very close to Copans Road.
There should be more security in the parking lots of the Rec Center and Community Center.
I honestly rarely see police coverage in my neighborhood in Winston Park. There has been many brake-ins of homes in our area. Also cars continue to get broken into at the city parks and buildings. The police presence is very weak and the city really needs to rethink the coverage and size of the force.
I am out at all hours day and night. It's a great place. Also police respond quickly if there is a concern.
Lighting could be better. Police could be more visible.
Unsafe due to the amount of home robberies and commercial business robberies in the south creek area.
There have been many robberies in the Hammocks over the last year. The wall behind Tamarind Lane is open for anyone to jump over as the bushes are dead and it leaves an inviting opening for robbers to hop over and break in without being seen.
More lighting is needed in some areas!
The lighting at the Community Center is very poor in the front parking lot.
One area in the township next to the tennis court is not safe due to overgrown vegetation.
Again I recommend closing off the access at the south end of 45th Avenue. I am consistently seeing non-residents of the South Creek community cutting through the neighborhood as the access is visible from Atlantic Boulevard, and I am in belief that the 5+ break-ins, robberies, and attempted robberies within a 500 foot radius of my home over the past couple of years are directly related.
There is too many city street lights covered by trees.
The police department does a wonderful job. We have the best of the best.
Very important that we maintain Police presence day and night, we are living in a changing world, and Police presence deters crime to a degree.
Haven't used parks or Community Center
Have been concerned about daytime break ins in the Winston Park area. Haven't heard any new cases.
Safe except A lot of home robberies in south creek during day. Windmill park unsafe at times at night. Coconut creek pkwy Publix parking lot a lot people beg for money.
No one leaves the buildings in the parks & recreation areas to see the people smoking dope before school or the homeless sleeping on the benches
I feel safe but several cars are broken into during the day at the parks and near school . Plus we had a string of house break-ins in South Creekmore patrol needed.
I like dark skys at night. Lighting does not mean safer. Please use IDA approved lights. Light the ground not the sky! I use a telescope and the Broward College is a terrible sky polluter (all night long).
Because of the close proximity of the homeless shelter east of the city & the buildings on Coconut Creek Parkway west of Lyons Road to Banks Road...has created many who wonder our streets & loitering is present.
There has been a bad element trying to move into the Hammocks associations and it is becoming a problem.
There are people hanging out at George Gerber Park at night and racing their cars around the parking lot and onto NW 30 street
I feel safe all the time.
Windmill Park has safety concerns at night when homeless are there and car break-ins during day and night.
Some minor issues at night, but that happens everywhere.
I used to feel very safe walking Carambola Circle at night, but now only walk in the daylight, even though there a lot of people that do walk at night. Just the change in all cities in the last 20 years I guess.
there have been recent break-ins in my community in Banyan Trails
I don't recall ever seeing a Police presence in my neighborhood after sunset.
Neighborhood has too much traffic from non-residents or employees (neighborhood behind trade winds north of sample). The traffic causes a threat to the equestrian community.
Had a car window smashed in the back lot of a store we were shopping in.
Feel safe except for Sunshine Drive...
I stay out of the parks at night whenever possible. Too many "smash and grabs" happened in the parking lots during sports practices in the past. I don't see enough police presence to feel safe. I see way too many adult males walking the streets drinking alcohol and tossing the bottles in the grass...right on Winston Park Blvd.
Walgreens at the corner of CC Pkwy and Lyons Rd has some sketchy people hanging out there after dark.

Cameras, Cameras, Cameras.
The community center, windmill park are hangouts for teens in am, also walking into fenced yards around lake Julie. The basketball courts are being used by nonresidents and not allowing our teens in south creek time to play.
Our neighborhood has had "several" break ins usually during the day. I feel personally safe but I do not feel that my home and my personal items are safe from burglaries.
I live in Wynmoor and belong to Sr. Center. What more can I ask for?
(neighborhood comments were less safe) (Comm ctr and rec complex comments was less safe). In Township, have more rowdy, younger neighbors. I rarely come out after dark.
I do feel safe, but there are areas that I think could feel safer - especially when my wife is out by herself. There is a lot of back parking in the Promenade that could have more light, the parks at night sometimes get overrun.
Don't go to the parks alone or with anyone or group at night or day.
Coconut Creek appears a 'keep an eye out community', without it making it obvious, it is the feel of the place that speaks "safe".

Comments re: Question 8, Customer Service

I have contacted the city numerous times re pot holes and immediately have received a response and repair within one day!
I emailed the city ones and got a response within an hour. I was impressed!
When I got married and changed my name on my water bill the response time was immediately and I was very pleased with how quickly they were able to assist me and kept the process simple.
I dread calling in for help with water/sewer issues...
I mainly only have direct contact with the Rec center, so that's where my answers are pertaining to.
Had a recent experience with Connie Young â My situation was an exception which she could have said the city does not handle your unique situation. Instead she researched and worked with me so we can find a common solution to my situation. She was very friend and helped me situation, for which I am very thankful.
The NEW City Manager's office is great. But Clerk's office is terrible.
Been times I've called the city about state of canals, landscape issues, replacement of signs and the mess left by the paving company in front of my house from the pond apple townhomes and they responded quick. City staff are awesome! Sharon Volmer, Dave from Cocomar (canal quality)and Sheila Rose all stand out to me as being a big help in the 20 years I've lived here.
Water services are terribly bad customer service when I call to pay my bill.
Everyone is great. You got rid of the city manager who did not meet the standards of the rest of the staff.
Each and every time contact with City staff was necessary they were found to be courteous and willing to assist or direct the call to the proper department or person.
Police, Fire and EMT, and Building Department all excellent
No concerns this year.
Sent email for information on setting up an account in order to register for summer camp but did not receive a response.
I've had limited experience with the City staff. Several years ago, as president of our condo association, I had a problem with a contractor and permits. I researched the requirements myself with the aid of City staff, and I was treated with respect, received timely answers to my questions, and any help I needed, I got.
We love City Hall!
Great service water dept.
I have recently had an issue relating to a utility easement that the city and master home owners association keep passing responsibility between each other.
Courteous and helpful.
Not always the friendliest or most helpful people. More than a few times, the ladies seemed edgy and bothered to take calls. This is not the majority. Most are pleasant and helpful
City ordinance workers could be more attentive and courteous.
Most of the time good depends on who is helping at the time.
Poor communication skills; also poor in resolving issues and customer satisfaction.

Never really had to call the City staff, except regarding the cost of the water going up all the time. Even with the installation of that device we were told would lower our bills. However we now are taxed every month for this device.
As a graduate of the CC Citizen's Academy class, I found all of the staff we met, especially Yvonne, to be friendly, competent and available. I greatly appreciated the class and staff, especially as a new resident.
City employees have always been top-notch and efficiently competent :)
City staff is very responsive and they follow up to ensure resolution/satisfaction is met.
The Utility Billing service is not very friendly over the phone and is not helpful answering questions.
Everyone that I've dealt with has been quick to respond and very knowledgeable.
Applying for bldg. permits was easy & fast
On the few times I sought information, I received prompt and efficient responses.
Everyone always willing to help and are always very nice -Can always contact anyone without any problem
Not sure who u mean in question. Police were very good.
Building dept. for homeowners not very flexible or accommodating to homeowners work schedules.
Would be nice if the City's website had email directory for employees -- not just for dept. heads
During the sustainable home repair program, the city failed to provide an adequate contractor to perform the job in a timely manner. Contacting the staff with a problem I feel that the city could have sent someone out to access the situation instead of sitting behind a desk passing it along to the next person.
Apparently who ever I reported the faucet to in the ladies room by the tennis courts at Sabal Pines never relayed the message. It wasn't until a told a worker in one of the golf carts it finally got fixed.
The lady I contacted in regard to my high water bill was courteous but it took several months to convince her that I did not have a leak and nothing unusual was happening here. She suggested that someone might be stealing it or there could be an underground leak. Finally, after a few months of phone calls, the meter was tested and found to be faulty and was replaced .
Never had the need to contact anyone on the staff
I have found them to be in denial of accepting responsibility for mistakes. Failure to correct mistakes. Failure to effectively set up and supervise programs. Out of touch with community needs. Out of touch with financial demographics of the community. IE: Wind powered movie complex caters to high end customers. THIS is a middle class city that cannot afford those tickets. Inability to manage, develop, programs that address everyone not just selected groups.
Have not interacted with CCCstaff
City should be open on Fridays.
My personal experience of customer service of city staff has not been very pleasant. Honesty, I avoid city hall unless necessary due to the unpleasant experiences I've had.
I tried to call the community center for the multicultural activity to ID children I was there but they could not direct me more information on the website because it was already off the website that day or on the FB page I missed the opportunity to ID the kids cause they didn't know that it was with the multicultural or that it was even happening.
Have had no contact.
Some staff members never respond to emails, other staff members are very rude over the phone.
Cannot get a response to the bus line when you call to see why bus is continuously 45 minutes late. If you are lucky you talk to some women who has about 50 different excuses but no plans to change or to apologize for problems. It is my fault for wanting not to wait outside in the hot sun for the bus to arrive late.
Personal experience was excellent and appreciated
Some issues like scheduling are way beyond the latitude granted to staff who, b/c of proximity to issues, could have more voice.
Employees are all excellent
We had our Passports re-newed at City Hall, great experience! Quick and pleasant. Otherwise, I have had only one need to contact City Hall in person, that was for a permit. The woman at the permit desk was beyond rude. When completing our transaction, she actually gave me another person's permit attached to mine. I returned it as soon as I realized it wasn't part of my paperwork, probably five minutes after she gave it to me. She didn't even thank me, just grabbed it and rolled her eyes.
I hate that you are closed on Friday!!! The REAL world has to work on Fridays. you need to rotate the staff to have full coverage
The water dept. can be cruel and insensitive. When my water line broke because of my 25 year old tree and it was difficult to get resolved without much time to pay
I have not needed to contact any city customer service staff member.
Very efficient

I loved the friendliness and great help attitude
The staff is fair enough, although I have not dealt long enough to make a real comment about their service.
Best staff ever!

Comments re: Question 9, Communication

I don't have Comcast and living in an apartment I don't receive Coconut Creek life
Have not seen flyers
I no longer receive the CCLife Mag in the mail.
When will CreekTV become available on AT&T Uverse?
I feel that I am always aware and informed of what is going on in Coconut Creek.
Love that you guys are using the internet. Get out there more and show the world how great our city can be!
The Coconut Creek Life Magazine - WHEN???
It is unfair that people in condos and rentals do not receive the Coconut Creek Life magazine, considering you spend money in there to reach your residents. You should not continue your contract with them unless you have them delivered to us as well.
The Coconut Creek Life magazine is a great source of information. It would be helpful to include the Paloma Lakes Development in the mailing process.
I don't care for the articles in the magazine (except when they featured Becky Tooley). I only occasionally glance at it.
Update more frequently the city webpage, especially for special events and events calendar.
Not a fan of street banners as they distract drivers. As for flyers they waste our much needed trees.
City flyers ??
Need to place banners at more intersections
I liked the previous CC Life magazine better when Mindy was part of it.
Website needs to be updated to be more dynamic and provide more in depth information.
Creek Life seems to just be all about advertising these days. It has lost its hometown feel. The CocoGram often contains info that is wrong, or does not match the info on the city website. It makes it hard to know if I should rely on the info in the CocoGram or on the website!
I do not usually turn into CreekTV. I have found it boring.
I don't receive the Coconut Creek Life magazine anymore. Was it discontinued?
TV channel needs to be updated more, i.e. watching it in April and it was showing March events....
Creek tv is not available on Uverse
The Coconut Creek Life Magazine arrives several days into the month. Some of the activities are missed due to this. Should arrive before the month begins.
Did not know about channel 78
I wish we would get the Coconut Creek Life Magazine a month before. Sometimes events listed in the magazine have already happened before we get the magazine. Also we have not received an April magazine. Love the magazine!!! Being a new resident of Florida the magazine is very helpful.
Not a Comcast subscriber
I believe communication would be better served by extending the e-mail newsletter and website with more current and relevant news than distributing a paper based magazine.
I have not seen a Life Magazine.
The communication needs some work. I think an app would be a great way to communicate with residence. Not many people have Comcast anymore so that option is not a good one. Most people have smart phones so an app would be great.
Did not know about channel 78
I love CC Life magazine. I use the calendar to attend events. I missed the Home grown concert on April 11, because the Life magazine arrived on the 12th. I live in Wynmoor and this is the typical arrival date of the magazine. Channel 78 is good, but could use some pizzazz.
The passion of Coco Creek Life Magazine left when Mindy sold the venture to new owners. It is not the heartbeat of CC now. Too many ads, etc. from other cities. Tremendous loss to the hometown feel that she always portrayed in her publication
Life magazine is always late getting to us.. Most of the events promoted are already passed before we know about them.

I do not receive Coconut Creek Life magazine but would like to. I do not receive city flyers either. Please let us know how we can start getting both publications.
The website and online recreation class registration needs to be user friendly. Still difficult to utilize.
Would like to be able to communicate concerns such as these more frequently. Should have at least yearly surveys.
I LOVE the communication by the City of Coconut Creek. The electronic newsletter is very informative as well as the Coconut Creek Life magazine! I don't get involved in much social media so I can't really comment on that but the banners about the concerts, butterfly run, etc. are wonderful! I did not realize there was a Coconut Creek channel on Comcast!
Absolutely enjoy the weekly electronic newsletter. Don't always have the opportunity to read through the CC Life magazine but do appreciate it.
The life magazine does not deliver to Paloma Lakes. They say we are apartments. We are individually owned town homes. Would love to see the magazine delivered.
Please continue to use Facebook as a means of notification. Many times I see information there before seeing the newsletter, etc.
Yvonne and her team do an excellent job of keeping the residents in the loop. I like the street banners the city has but would like to see more descriptive/informative ones (as opposed to just the season).
Overall, Yvonne does an excellent job at coordinating communications.
Must watch Creek TV
Haven't used.
We don't use our cable
It will be great if we get the Coconut Creek Life Magazine a few days before the 1st of the month.
The only reason that I answered fair or poor to some of the above was due to me not knowing about these tools.
I did not know we had a TV channel. We have Uverse, so I do not know if we can access it.
Don't know about the electronic newsletter; how do we get it? Don't have Comcast and don't engage in twitter, FB, LinkedIn, etc. Don't get any city flyers that I remember.
Staff must move out from behind their computers and get into the community, interact face to face with residents. Visit communities within the city. Understand needs, services, housing, entertainment and transportation. Understand the physical challenges of the individuals that the services of the programs they are supervising are in fact meeting the needs.
I didn't know there is an electronic newsletter or Creek TV. I have not received any city flyers, which I'd rather see stopped, wasteful
Don't take time for much social media - just a personal preference.
FB should have more info about the activities so it posts on to my FB page and it reminds you of the activity
Magazine not the same since Mindy left.
I didn't know about the electronic newsletter, the TV channel and social media.
I am relatively new to Coconut Creek and never knew of channel 78 or Cocogram newsletter.
The banners and newsletter are the best and fastest ways to see information. And it doesn't waste paper. My only issue with the magazine is that it ships a few days up to a week into the month it is highlighting.
I have Direct tv
CC Life could use beefing up on literacy.
Never get the electronic newsletter
Need to make font larger in CC Life magazine...
I do not receive the Cocogram nor city flyers. I do not have Comcast so do not get CreekTV. The only social media I use is Facebook, which is where I originally saw that this survey was being offered.
CC Life magazine has not been delivered to my house for the past couple of months. I have been picking it up at the Community Center since I have not been getting it delivered.
More banners, they are great.
Signed up for Cocogram received a few times and then never again. Creek TV would like it but I do not have Comcast should also be on Direct TV
Life Magazine comes late. Reads Sun-Sentinel
Have not seen any City flyers.
Never received a city flyer.
Signs need traffic lights so can see the words for adv. of events

Comments re: Question 10, Communication tools used most to learn about City programs and events

I've never received community correspondence from my HOA
I have been able to participate in many events that Coconut Creek offers thanks to their informative e newsletter including: Citizens Academy, Organic Gardening, Ted Duetsch town hall meeting, tree give away, etc.
I guess I need to start using Facebook and Twitter more...
Your email newsletter and the magazine. The banners are a great reminder too.
Sorry didn't know about channel 78 we will give it a try
Used to love Coconut Creek Life Magazine- change in ownership was not for the better... it lost something.
Street banners around the city are nice informers
Don't have Comcast
Sorry. Have no access to creek tv but couldn't unselect it.
How can I get the coconut creel life delivered
FYI, the link to this survey (even on the corrected email did not work). I used the website to get to this survey.
So much good stuff to do in our city!
The life magazine is mainly adds and offers no major stories on C Creek life and information. (Good Source: Parklander)
Weekly newsletter doesn't seem to be weekly anymore. Where did it go?
I like the 5k runs
I don't receive the Cocogram, Do I sign up for it?
We don't use social media at all (Facebook, twitter)
I did not know I could access the events of the City on Facebook. I will "friend" The City of Coconut Creek on Facebook.
Also read the Sun Sentinel daily
Change out the videos on Channel 78 frequently
More banners.
Speaking of Home Owners Associations. I don't know who to call for the main Coconut Creek or our community. I asked neighbors and they don't know either. It would be great if there was a link on the webpage with all HOA info, numbers, links and meetings.
Community Center - Most Important
Never relate new by my assoc. only in Wynmoor's newspaper at times.

Comments re: Question 11, Strategic Initiatives

City is too strong and restrictive in its protection trees that are on common property of HOA. Trees seem to have more rights than the homeowners.
I am so happy to live and work in Coconut Creek. I attended the Citizens Academy and am amazed at just how progressive and well run our city is. I brag about it all the time.
Getting the foundation right has to be our first step. We need to make sure that the word is getting out there and we need to be kinder to our brethren. Each CoconutCreekerite should be proud to live here and thrive here. I feel like that isn't the case right now. Change is inevitable, therefore our city should embrace it, make change part of our livelihoods, this will most certainly amplify the pride in Coconut Creek!
Other than trash mountain, which appears to be growing but I hope it isn't, the city is beautiful.
The tax thing applies to school zoning. Again, doesn't apply to me but I question if people would want to buy my home and their kids go to Coconut Creek High or Margate middle. I'm only voicing this because fellow residents were upset at the time. Don't really know firsthand.
Resources: Recreational – excellent; Educational & cultural - fair
Cultural needs improvement
Need development if Mainstreet District.

Take the fluoride out of the water. Make healthier foods more available.
This is an outstanding city. The school Board needs to see that our schools get a fair shake.
Although excellent in all areas let's not forget that education can always be improved.
Way to much development! Add Charter Middle and High School or buy out Coconut Creek HS property and close that horrible school that is killing home values in the south end and doesn't really serve Coconut Creek residents!!!
I love the city's overall efforts to "go green." But I strongly object to its preferential treatment at the Promenade in parking for those with money enough to upgrade their vehicles so they can park closer. It's a tactic that penalizes people who might love a newer car, but aren't in the position to purchase one yet. It's discriminatory and backward despite its apparent good intention. Other city residents I speak with feel the same.
Not happy about building the fire and EMT facility in south Coconut Creek.
Too many apartment complexes going up. Not enough code enforcement, especially in trailer parks. It would be nice to have a green market.
Coconut Creek has so many activities and resources for families and individuals. It is a city that is undivided and any resident (or non) is welcome to use all facilities. Our local government keeps the residents informed with updates in all areas of media. My family and I feel that we are valued and most likely will live here as long as we are able.
The trees in our community are too close to the homes and with strict restrictions when they are trimmed it does not remove all the leaves/branches that are close to the homes. Either put in place a regulation for a safer distance to plant trees near a home or make an exception on trimming rules for trees that are very close to a home.
Education is out of your hands which is a pity. Monarch and Lyons are sad excuses for schools.
Wonderful city!
Building too much and taking away our green space. All any city is looking for is more taxes and less space for us to enjoy.
Again, the trees behind Tamarind Lane, in the Hammocks are dead and need to be replaced.
I see a lot of development for residential areas but have heard nothing of new schools. The schools in the City, especially the north where most of the growth is happening are already overcrowded.
Stop constructing multiunit dwellings! Our schools are already overcrowded in the north end!
Except for High-School! Coconut Creek High is horrible! It reminds me of a prison. It has also been an F school!
Programs are offered yet they fill up real fast- not enough are offered I would guess.
We couldn't be happier.
One thing, I think the school zones are a bit unfair for South Creek, specifically for High School Students.
I feel the city is over developed with apartments and townhouses; especially those on Wiles and Lyons. They remind me of row houses in New York City. P & Z should have installed better setbacks.
I see the city going downhill. With its obsession with trees/plants, and creating even more overly controlling city ordinances.
We need an education council in the City, similar to Coral Spring's. This would enhance communication between the city, community and schools. People like to move to Cities with good schools and strong civic involvement.
Too much traffic; think city is over developing.
I have been a resident over 25 years. Concerned about the amount of new condos and apartments going up. How will it affect traffic and crime?
Need a traffic light at the corner of Lyons Rd and NW 42nd Dr(Cullum)
This is an amazing place to live. We love it here. We are within walking distance of two major parks, the Promenade and our elementary school. Love living in Coconut Creek.
How long before the Downtown is build.
Overall, excellent. Exception Coconut Creek High School's reputation leaves something to be desired.
I would have rated educational resources higher if Coconut Creek High School was not so low rated.
See above comment about over construction. Now Broward Prep wants to increase their footprint by adding new sports stadiums - MORE NOISE, MORE TRAFFIC will ensue. Also, consider finding a way to limit excessive loud motorcycles from destroying the quiet and sanctity of neighborhoods. It is getting out of control
Dredging of South Creek, replace the seawalls instead of removing them and putting grass in which will allow access for reptiles such as alligators, snakes, and any other danger wildlife.
South creek water system out dated city does not concern with the wells on the land fill
I have no contact with the schools but I do enjoy going to the S. Press recreational center for an art class once a month. Praises to the Community for the activities that I see available for the children. It is a beautiful facility.

The schools need to improve. CC Elementary is going downhill and CC High School is a joke.
The schools could have better programs available for students to excel academically.
Don't know what the city is planning for the future.
need a smaller, less expensive motel for guests in addition to the one you are presently building
Not aware of City's future plans
The city is one note, parks & recreation. Desperately in need of cultural programs. City is out of touch with developing venues that will be affordable to residents.
Coconut Creek High School is in need of great help from the community. More eco-friendly.
Local businesses have a difficult life in Coconut Creek due to permits, and code enforcement.
I am very proud of our city. Recently got involved on a board and appreciate more all of the internal workings, checks and balances and concentrated efforts into what makes Coconut Creek the wonderful place it is to live and raise a family.
More police patrol on Lynn's Road How about an emergencyooobe onatevfr bustg stopOwaobuj aemergencu hoetevr bus stp
I would never want my kid to attend Coconut Creek High school
We chose this city when we move here because of its location between West Palm Beach and Miami and because out of the towns we looked at, it had the best plans for the future and was one of the cleanest and well planned cities that we had seen
Instead of building more and more rental or high density housing units, perhaps a focus on turning those areas into wildlife preservation or parks would help the environment and help decrease the amount of crime.
Too much new building!!
If the building of multiple dwelling continues unabated we're going to be the two and 3 story Lefrak City of South Florida. WPB between Lyons Road and Hwy 441 has become a major thoroughfare. There was a sign there at one time that read "NO THRU TRUCKS" it blew away during a hurricane and was never replaced. Now we have a major littered highway going through several residential communities.
Stop the building of new complexes. They are adding to the traffic situation, which is horrible, and just putting a stretch on water and electricity needs and other environmental issues.
Unable to voice opinion
I like the planning the city has done.
We love the concerts!
Proud to live here.
I think the City is planning for the future of its economic needs, NOT for the quality of life for the residents. There are too many rental homes/apartments being built, but not enough green space being left. You keep adding the people, but how about adding more schools for all these kids? More places to play? More room to breathe? Where are they going when they die? Cemetery....oh right, none of those in CC. I have no idea how the City supports local businesses.
Empty homes, empty apartments and empty businesses. Let's build more.
We really do not have any cultural resources unless we want to go to Coral Springs.
Our school coconut creek elementary still has a crappy playground
CCHS kids not well behaved in public. Parents need lessons.
Would be good to get the schools A-rated
The schools are rated average...which is the only downside to living in Coconut Creek. I will either have to consider private school or move out of the City - but I love it here!
Love efforts to protect/preserve environment!!
Too many businesses, congestion of new apts. on Wiles & Lyons. Could have been less, much less.

Comments re: Question 12, Businesses You'd Like in Mainstreet

Movie theater,
Restaurants
Sport store, Electronic and possibly a passport center
Do NOT want a highly congested area with high rise buildings and tons of vehicular traffic. Want pedestrian areas to predominate. Want a suburban/rural feel to the MainStreet.
More restaurants
Restaurants and movie theatre

Nicer restaurants, better shoppes, movie, a nice hotel
so far everything is in place
More restaurants
More restaurants and entertainment venues.
Theater, more affordable restaurants, better street crosswalks to get to the Promenade.
A better restraint---not just bar food or Italian.
Restaurants, shopping, a courtyard play area with water features for younger kids located within the MainStreet area.
A nice new park with a water play area similar to the Liberty Park in Parkland
I would love to see a market like Whole Foods, or Publix Greenwise. I feel as though the city really tries to promote healthy living but we do not have a grocery store that has the huge selection of organic or allergy friendly foods. We have to drive over to Coral Springs or Boca to get this, which is unfortunate.
A playground. Or a carousel. You could even charge for it and make money
More restaurants
Movie theater, outdoor cafes, Bealls Outlet or Bealls Department store
What? This is the Promenade
A Movie theater would be nice
Movie theater!
Would like to see popular name department stores such as J C Penney, Sears, Dillards, restaurants that are NOT chains, Men's shops, etc.
We need a local movie theatre. Like Regal, Cinemark, etc...
Multipurpose buildings, with a mix of small storefronts and rental apartments above. No high rises, just three to four stories. A regionally or nationally known liquor store (ABC, etc.). And a football field for Monarch High School, maybe include a central concession building with bathrooms for all of the sports teams to use.
More places for adults to eat...not just bar food but nice places to eat, drink and talk. NOT a dance club!
I'd love to see a movie theater, locally owned and operated restaurants (no chains!)
I would like to see a "No left turn sign" on Lyons Road northbound at the south entrance to the Promenade Plaza. There will soon be an accident there. Drivers should go north 500 feet to the main entrance to the Promenade Plaza
More restaurants
More Restaurants and nightlife
shops, restaurant, places to walk and ride abide
I would like to see it expanded so that there are more places to walk. We go there to eat and walk after dinner but our walk is usually quick because there is not a lot there. It would be nice if it was spread out further and included some green spaces.
Restaurants
Mixed use. Non-chain restaurants. Express clothing. Victoria's Secret All Pedestrian friendly. Very very concerned about increased traffic.
I'll tell you what I don't like...Car Dealerships. That's a majority of what you see there. Why not have a farmer's market or/and a nice mall that spanned half the distance from sample to wiles on 441. That would be fantastic...and way better than dealerships in my opinion.
Restaurants- good sushi, tapas, dining with some entertainment, adult friendly places (bars like a Blue Martini), kid friendly activities (bowling, movies, aqua park)
Movie theatre
Restaurants
Lots of walking areas and few cars. The more restaurants the better.
Better selection of restaurants, movie theater, outdoor music
I would like to see more dining options (not national chains), more upscale retail, and more lush, green tropical foliage with water elements.
The movie theatre is a great addition to Promenade. I'm not sure what to add besides stores and restaurants. Maybe jazz lounge or venue for musical concerts, some kind of kid activity place, sidewalk sprinklers for kids to have fun, band shelter for outdoor concerts, farmer's market space, outdoor natural jogging trail with exercise stops, hotel,
Local cafes & restaurants with outdoor dining space, small businesses (such as dry cleaner, pharmacy, etc.), bus stops, bike racks - generally an old fashion main street environment that encourages pedestrian activities and a sense of community.

Museum, large organic food store, weekly or monthly farmer's market.
Outdoor cafes and restaurants. Brew pubs or local brewery. Center lake with shopping and restaurants around it with trails. Trader Joes or other small specialty grocer. Amphitheater or central gathering spot for functions, green markets, small concerts.
Whole foods, organic restaurants, comic book stores or a book store. There's no social safe haven connecting coconut creek citizens. We barely know each other.
Whole foods or trader Joe's
I would love to see AND WOULD HELP FINANCE a Red Robin or Aurelio's Pizza restaurant. Both chains are successful in areas all over the country including Fort Myers, where they're constantly busy. They also are both family restaurants. Aurelio's does not have a So. Fla. location.
Movie theater. Bowling alley. Roller rink. Sonic. Grand Lux Cafe.
No high rise buildings
More restaurants
Stores that are not as expensive. Less street parking, making it more customer friendly. More seating and covered areas.
McDonalds, Chilis, Olive garden, Movie theater.
Fine restaurants, high quality department store (other than Target, Marshalls, etc.), Linen store....
A sit in bookstore would be nice!
Upscale restaurants. Nightlife
More moderately priced dining options. Activity centers/facilities for families with children. Farmers market.
More restaurants and family oriented dinner and business places.
More restaurants, stores.
Restaurants are always a plus! We really enjoy the promenade but new farm to table places would be excellent.
Another supermarket & possibly movie theater.
Anchor stores, maybe a Macys
Movie theaters, good restaurants like the Olive Garden,
More restaurants
Theater, casino built up even more, art & music "areas".
A much improved entertainment and dining experience
Art boutiques. More small non chain restaurants
A program for handicapped residents of all types where a City employee is there to assist without additional fees. Going to the gym is great and the employees friendly, as a senior on a very fixed income paying extra for assistance is impossible. I am sure others would use facilities if extra fees were eliminated.
Adult Ping Pong Lounge!
Movie theater, more casual dining
More restaurants
More restaurants
More outside entertainment associated with larger and better restaurants, live music, theaters
Hardly ever go there
Restaurants and entertainment, specialty shops
Shopping, recreation & restaurants
More restaurants with outdoor seating. More moderately priced stores.
No parking zones where people can just walk and shop/eat, etc.
More bars, restaurants, and movie theater. Why do I have to drive over to Coral Springs (University Drive) for a variety of dining choices?
I would argue the city should not develop this area into a big commercial or urban space. The city should keep the city mostly zoned for low density.
Book store and some more fun type stores not just food and clothing.
Quality retail and restaurant establishments will be critical, avoiding "dollar store" strip mall type outlets, or we will turn into Margate.
A real farmers market, trader Joes, more outdoor dining options,
Luxury Hotels , Tech companies, Tech companies, Tech companies
#1 - a farmer's market!!!!

Recreation and nature conservancy.
I would like to see a NY DINER type eatery. Most of the restaurants cater to specific foods.
NOT a giant hotel, PLEASE
A Farmers' market. Restaurants. No Walmart
I would like to see a public pool that is open year round. Now, if I want to swim safely, I join the pool in BOCA RATON!
A craft store - like Michael's. Recreational business/bar - like a place to shoot pool.
super market, whole foods, amphitheater,
More top restaurants, traffic control, and more safety controls for pedestrians.
More nighttime and evening activities.
What about a place for fresh fruits and veggies that you can pick yourself
Indian restaurant. Art Store
Quality housing, pedestrian friendly, no strip malls
A movie theater, an Apple store, food plaza featuring the food of the world.
Good for now
I'd just like to see it finished - it seems to be taking forever.
Better store, better restaurants, more for men to shop
I like the European feeling of City Place in Palm Beach County, so an enlargement of The Promenade in that style would be lovely. I know a multiplex movie theater is being built; that will be wonderful, especially since it will have simulcasts. A few more good restaurants would be nice, with shaded outdoor seating.
More affordable stores and restaurants.
More Restaurants and Bars.
Thrilled to see a new theater going up. Would love to see a Fresh Market in Coconut Creek!!!
Liked when buses were provided for football games.
Bars, Dollar Store, Book Store
Movie Theater, a Casual chain Food Restaurant
Bath & Body Works, Jamba Juice
Walking area without cars
Diverse retail consisting of shopping and dining facilities.
Smoothie King, gymnastics facility or gyms
Barnes and Noble, Hallmark, Radio Shack, seafood restaurant, Electric vehicle charging station
More upscale dining experiences.
More restaurants
I would like to see some more sitting areas whether on a bench or on the ground for people to relax. I would like to go to a park and read or do other activities without people on top of me waiting for me to leave. However, still be close enough to get a drink or meal without having to drive.
Greater variety of stores and shopping opportunities and better parking
Movies
Performing Arts Center would be great.
Classy restaurants, small business owners, bistros. Kids focused activities.
A Post Office that is fully stocked with stamps and mailing boxes and a nice staff that says hello and smiles. A Chamber of Commerce building that has flyers and magazines that show events going on in Coconut Creek, discount coupons for nearby attractions.
Maybe a movie theater, more restaurants, a hotel
Clothing stores no
While I enjoy the breadth of restaurants in the area, I would also like to see more diversity in the recreational options.
Activities for senior citizens where a bus will pick them up at home to take them to the city center for activities, lunch, etc.
I like that they are putting a movie theatre. I would like to see more brand name restaurants.
less rental apartments
More restaurants
More restaurants
More community based business and less national branding businesses

Movie theatre, shopping mall, restaurants
Restaurants, movie theatre
Movie and Live theater complex.
Trader Joes store
Good, name brand restaurants. Victoria's Secret, Bath & Body Works. Wine bar with outside seating.
Entertainment & Recreation, shopping, job creators
Walking/running/park trails
Would love to see the proposed ground breaking of the new movie complex underway. Also would love to see a nice park and picnic area. Would like to know when City lights will be posted inside Paloma Lakes Development? Three quarters of our development is in the dark.
Places for families to bring
More non-fast food restaurants; more entertainment options. Traders Joe's!!!!!!
I would like to see a movie theater and a Book Store such as Barnes and Noble at the Promenade or close by.
movie theatre
More commercial stores. More restaurants
More restaurants and night life options
A gourmet deli/prepared foods like Dean and DeLuca. Maybe even a mini-Publix. More outdoor seating at the Promenade. Crosswalks to get there so people aren't running across Lyons and also Jaywalking fines. Why not just put in a light?
Outdoor World, Steakhouse, a fun place to entertain the younger kids.
Book store, chain restaurants
Theater
More shops and restaurants. It would also be helpful to have a signal light at the entrance.
More restaurants, more local stores
Hotels, movie theater
Laundry Mat
More pet friendly areas.
Movie theater
MORE CASUAL DINING AND SHOPPING NOT ONLY HIGH END STORES.
A mountain bike course
Can't think of anything now ...
Movie theater
Businesses - more mom and pop type businesses
Some type of swimming facility so seniors can go to for exercise and enjoyment... All ages can go also.
Would love to see the Promenade have more mid-income friendly stores like Bath and Body Works, Victoria Secret, The Gap as well as restaurants like Cheesecake Factory or Outback.
Restaurant variety
Add to the Promenade, I would love to go there for all my shopping.
Clothing stores
MOVIE THEATER
No thoughts
More parking, businesses and major anchor stores (Macy's). I'm excited for the theater.
Water park or pool, preserved green space
None.
movie theater, more bar/restaurants, hotels
A movie Theater!
More kid oriented; More nature oriented.
Walking paths. Upscale restaurant.
Entertainment, mini golf, movies, restaurants, park, places to sit and relax. Not high end shopping, something everyone can afford.
Restaurants, medical facilities, upscale shopping

Small shops, casual restaurants, ice cream shop, outside seating. Intersperse with professionals like lawyers, real estate agents. Walkways, courtyards, benches, and green play space.
More restaurants, bakeries
Green grocer ,upscale, gourmet food stores and restaurants
Better Restaurants! Possibly a Carraba's and Cheddar's, Outback, Long Horn.
Please do a traffic study prior to more development.
Restaurants
If it has to be developed: movie theater, restaurants, clothing stores, thrift stores. No more residential units!!!! While on one hand, I can see property values increasing for those of us who live within blocks of Main Street. On the other hand, I fear that the increased traffic and congestion will make me want to move away.
Higher end restaurants
Increased variety of restaurants. Would be great if non-chain was included and maybe a nice steakhouse and seafood place. Some place that allows for live music or encourages local artists. Maybe a small scale bowling/billiards place.
A community garden would be lovely!
Rocket launch facility
Movie Theater
Public gathering area.... Amphitheater. Great businesses. Trader Joe's :)
More restaurants
Restaurants, Bars, Frozen Yogurt, Raw Bar
More restaurants, don't want to travel to Coral Springs to eat.
theaters , public pools, new schools (elementary and middle)football field for the high school
High-end restaurants. Department stores
More green ways.
Restaurants,
More big name stores, more restaurants.
Restaurants and places to socialize. A nightlife people can enjoy.
Mini golf
Book store. Entertainment.
Whole Foods market!
Movie Theaters.
Movie theater, more bars/nightlife.
Movie theater , a couple more local restaurants
I think it is a good Idea to develop that area, where there will be shops and restaurants, and outside cafes, and a safe place to walk in the evenings.
Better Restaurants and affordable shopping
Perhaps more restaurants
A bbq restaurant similar to bobby robbinos & a outback steak house would be grand
Jewish Deli. Water Park
More quality restaurants, & more banks/financial institutions
Coconut Creek really doesn't have a lot of Department store choices. We always seem to go out of the city to Margate, Coral Springs or Pompano to shop.
Seating areas for shoppers
More green space similar to Mizner Park in Boca or a play area similar to Young Circle in Hollywood. Businesses that offer more practical products. A light needs to be installed from the Coquina community to the Promenade.
More boutique stores..., outdoor rec facility for kids, (playground)... Adequate parking... Green space to relax, picnic , but no formal sports
A really good car wash!
Whole Foods, upscale dining
We would love to see more nice restaurants in our city. Our Lorenzo's went out of business and we have to go to Coral Springs or else where to eat out. Also, I'd love our own Michael's or another arts and crafts store that's big and bright and full of creative projects etc. to do. I would love our own Whole Foods or Health Food Store!

Better restaurants like the cheesecake
Good restaurants that are sit down and not hi-priced
Restaurants that are not part of a "chain" -or higher end like Seasons 52, more retail devoted to seniors or retirees, not all family oriented
Big name restaurants so. Don't have to travel outside the city!
Good restaurants like Runyon's in Coral Springs. Stores more like Town Center in Boca.
Good family restaurants
DONT LIVE IN THAT AREA CANT SAY
Promenade could use more "middle of the road" stores and not so many "high-end" pricey women's stores. How about the men?
More restaurants, a movie theater and a park
Photography business
More affordable stores in Promenade
Clothing boutiques catering to petites. shoe stores
Movie theater
Movie Theater, Book store, diner, restaurants - breakfast - lunch and dinner.
More restaurants
A farmer's market
Steak house restaurant.
A movie theatre would be awesome, and a Chick-Fila
More restaurants, retail stores
A movie theater. Friendly walkways with rest areas. A small hotel.
Lots of restaurants!
Restaurants, Whole Food Market Supermarket, Splitsville Lanes (Bowling, billiards, food)
Good Restaurants!!! An Outback. An Anthony's Cold Fire Pizza (Boca and Coral Springs.)
A movie Theater.
Restaurants and retail, of course (mixed use with residential), but also some space devoted to cultural activities.
Book store...such as Barnes and Noble, Whole foods, restaurants and clothing stores. I am super excited for the movie theater
We have everything we need. Looking forward to the theaters.
Please bring in some more upscale restaurants!! And by upscale, I don't mean \$\$\$\$ steakhouses, I just mean a step above buffalo wild wings and sports bars which seems to fill up the area.
A unique place for children to play.
Cigar Shop
Hair Salon
Whole Foods Market, Thai Restaurant, Smoothie Place (similar to Smoothie Jungle on Commercial Blvd).
Between State Road 7 and Lyons Road a Gun Range, Dairy Queen, and a putt putt golf course.
Anchor store
The two things I found missing in the City were a hotel and a movie house. They are now in the works. I do enjoy the Museum in Coral Springs. With so very many artists in various media at Wynmoor, (there must be others out there) I would like to see a small museum of local art in Coconut Creek.
Craft store or fabric store. Garden shop. Outback restaurant
Restaurants, office space, retail
More restaurants & children's amenities. Such as maybe ceramics, art, painting etc. type shops. Culture amenities too.
State road 7
A-type movie theatre, Trader Joe's
Book store
Not much. What else can you offer that's not in the Promenade?
I would like to see a full scale concert theater for big ticket performers, Elton John, Criss Angel etc.
Starting to look really nice.
Walking areas ... cars elsewhere, hopefully. Reasonably priced restaurants. Some low-key cafe type places with outside seating and shade. Keep it all low key and simple so as not to increase our taxes, which are already too high!
More restaurants, book store, and library. Whole foods and Tunies.

A lake with surrounding restaurants.
Solar energy for commercial and residential residents
Organic food markets, holistic services, do not ruin bee hives in area or offer to move them to another site
Movie theater not another high end entertainment venue.
A few lower end clothing stores for women & kids.
Green businesses, Pizza fusion, Whole Foods, Einstein Bagel, Trader Joe's, Vegan Friendly restaurants and dog friendly. No Smoking at outside public areas.
Hotels, Movie House, Restaurants
Doctors' offices
No more businesses. There is enough shopping and traffic in that area.
More shops focused towards men.
Movie theater
More deli type restaurants
I want to see businesses that attract family and retired people, decent businesses I don't want to see more bars or nightclubs with dancers nothing of that. I would like to see good cuisine-high end shops- home decor stores like Z-Galerie. Please don't ruin the place family oriented is perfect we don't need immorality here!
Amphitheater, lake with boardwalk
Good and reasonable restaurants.
A central focal feature to make this area stand out - maybe a lake with stores lined along a boardwalk? Or a wide 'creek' with a boardwalk of stores/restaurants. More outdoor cafes, culinary district like Oakland Park is doing, specialty grocery. Residential buildings with commercial/retail on the lower floors. Brew pubs, tap house, craft beer
Would like to see a variety of (chain) places to eat such as Zaxby's, Chick-fil-A or other sit down restaurants.
Book stores, Starbucks, outdoor dining. More disposal baskets on the street .
Great!
Mom and pop restaurants
Community pool, restaurants
More restaurants i.e.- Chic-fil-a, PDQ, Chili's.
Better Restaurants (with staying power) and more variety.
I read that a movie theater will be coming there soon - more entertainment businesses would be nice, too. More parking. Another restaurant since Scarfonis is gone.
I would like to see an area to walk through that can be comfortable through the heat of the day. A place that has PLENTY of parking. A shuttle bus that would run from Township to there, with evening hours on the weekend. A coffee shop (Dunkin Donuts as well as Starbucks). Small music quartets to listen to as you walk around
Diner type restaurant .It would be nice if open evening hours i.e., after movies and local shows, as well as breakfast, lunch and dinner.(Lemon Tree good but not opened late particularly on the weekends)They did stay open one evening for a large group- but can't do regularly.
Neater medians
Amenities would be some kind of trolley service so people do not feel that they have to drive from one place to another. Would like to see more office space to encourage more business with higher paying jobs.
More ice cream parlors & fancy restaurants. a good Chinese place
Movie theater
I can't wait to have that developed. Every time I drive by the Promenade and ask myself when it will get bigger!
not sure
Main Street should be geared for the whole public. Some things for the older generation and others for the younger.
more restaurants, variety of foods
More family friendly restaurants.& middle tier retail stores
varied as much as possible
Movie theater - museums - classic car shows
good deli, good restaurants
I like the idea that a theater is underway. More restaurants are always good. Also more family oriented businesses.
Restaurants

More restaurant areas and entertainment venues would be great. Less high density housing. If we wanted to live in a large downtown area, then we'd move there.
Would like more interesting activities available for senior citizens
A movie theater better and more variety of restaurants
Restaurants
Another casino
Catering halls
I would like to see more shopping centers throughout the city (similar to the Promenade).
More restaurants
More restaurants, cool movie theater, etc. Dog park!
More shops
Media/TV/Video
Large department stores, restaurants
More restaurants
A Target
Movie theater
Movie theater & playground
More Ethnic such as Greek, Deli's and more American type food emporiums.
Nice restaurant like Houstons - Chick Fil A
Movie theatre, Bookstores, Smaller pubs
Movie theater,
Less nonsensical "green parking". It's elitist and pretentious. If you have to provide parking for green cars put them together in the back of the parking lot. Why not just put up signs "no vehicles over eight years old".
Restaurants, Specialty food shops, Office Space
Movie Theater
Cinnebon & a small water park/city pool
Better dining, not fast food places. More upscale shopping. Trader Joes????
A new supermarket that is NOT Publix. Some new, non-chain restaurants. Casual, inexpensive dining.
????
Clean and safe nightlife.
Concert hall or arena for concerts
More child programs
Community swimming pool, variety of retail shops and clothing boutiques.
Grocery store, play place for kids
I have no idea
Whole Foods/Fresh Market type of store. Restaurants
Restaurants and clothing shops that appeal to seniors - not only to children and younger men and women
Better restaurants
I would like to see a movie theater and a rec center for kids!
Nicer restaurants, Entertainment
More restaurants. Outlet stores.
bookstore, outdoor/camping store
Art museum, movie theaters
Movie theater, Barnes & Noble
Trader Joe's
More restaurants.
Think something along the lines of Mizner Park in Boca Raton. There are beautiful places to sit and relax, there is SHADE everywhere. And you can still go there when it is raining. Add an Irish Pub. Space out the night life spots so there is enough parking. I fear when you add the movies you will not have enough convenient parking.
We love the shopping and restaurants the promenade so we are just excited for the expansion of the Main Street area and being able to walk and take advantage of a more urban lifestyle in south Florida

Lap Swimming Pool, Spring Training Baseball Teams/ Minor league games
More green space
A movie theater - a bowling alley and another mini police station to keep our surroundings safe.
More dining, entertainment for kids/teens to keep them busy and off the streets
More fine dining and family dining
Outback restaurant, liquor store, bakery
More local business. More police presence in shopping centers. More information about the city. Welcome package when people move in.
Green ways, outdoor activities.
Farms, sports stadium for the Eagles and Monarch High School, green parks or preserves, community pool, water park (like Deerfield Beach and Boca Raton) even a lake.
More restaurants, theaters, book stores.
I think more family orientated stuff needs to go in. cinema, skating rink, things like that
Local bars near home and more restaurants
Larger chain restaurants and cultural center
Movie Theater, Water Park!!
Meeting rooms, business incubators for start-ups. Some high-tech consultants/contractors & trainers. Gov't info kiosks. Shaded open space with benches, outdoor stage, exercise path (walk/jog measured distance between exercise equipment areas.)
Restaurants and a mild night life
Movies
More good restaurants. A real good raw bar restaurant.
Variety of Restaurants, Movie theater, Art studio/ pottery painting for kids to enjoy while parents shop
More places to sit and relax. Some fast food chains offering teens a lower cost option. Bike racks and paths. Entertainment options, clubs and bars.
Macys. Olive Garden
More restaurants and some retail
A park or someplace to walk and rest; craft stores; A Cheddars restaurant
More local food establishments. Community based businesses
Nice restaurants - somewhere to have a nice lunch; place to have drink and appetizers
Movie theater. affordable shops & restaurants (need to compete with university drive and federal highway)
Hotels
Movie Theater
A movie theater, please! Keep prices down as most tickets too much now except free @ Sr. Club
There is not much of nightlife in Coconut Creek like you can get at Mizner in Boca. Main Street should be Coconut Creek's Mizner. A place for good, food, shopping, drinks and music. Dubliner in Boca is a great example, great crowd, bands and good Irish food. Maybe an aquarium or something - something unique to Coconut creek.
Was sorry to see "Fish City Grill" close in the Promenade area.
Restaurants
Green spaces
More restaurants
Major department stores, live theater, movies
More popular chain restaurants
Place to take kids...not just shopping
Hotels. There are no hotels in coconut creek. I know one is going up on 441. Movie Theater
More arts and cultural forums
More social events i.e.-fairs
Hospital
More restaurants (including breakfast places); not junk food though. More facilities for children to play indoors.
Smoothies and other healthy food options. Art center. Professional clothing shopping. Local businesses (services). Organic market / food exchange.

Playground area
Trader Joe's / Whole Foods, Barnes and Noble, Restaurants, Water Park
More good restaurants.
I like what is in there now - restaurants, shopping, and movie theater.
Athletic store, nail saloon/day spa, restaurants.
New supermarket (Publix, or Winn-Dixie)
Movie theater
Elder care
clean up schools
Attraction-type, out-of-the-box businesses, worldly renowned companies...enough dealerships already.
I am pleased with what we have.
Roller skating rink
Movie theater, park at trails to walk, picnic, no tennis courts or bball courts, nice to have flowers etc...
No more businesses. Too cluttered now and too much traffic & congestion. Open spaces - parks. Swimming pool. Live theater bldg.
More recreational outdoor activity for the family and a health friendly grocery store, i.e. whole foods, fresh market, trader Joe's.
Whole foods!
Always improving on the safety
Never knew there was one other than the mall built there with very bad parking.
A movie house, some outdoor restaurant, eateries, a bar, clothing store, and send clothing store to save money, library, dance studio for lesson, fitness center for the hard core person, a bakery of sweets the like, a chocolate place, a butcher and a candlestick maker, a dress make and a drycleaner. A laundry mat would not hurt.
Jamba Juice & make World of Beer bigger.

Comments re: Question 13, Any Other Comments to Share with Staff

More focus on rising gang activity
I serve on the Environmental Advisory Board and want to be sure our city continues with its proactive sustainability philosophy
Overall it's a nice city. I have lived here for 10 years and have seen things improve.
Great JOB!
Thank You for all you do to keep our city running smoothly. Can't think of a nicer town to live in S. Florida. We really like the special events like the shred event and waste collections and bulk pickups too!
The below question asks about children you have living in Coconut Creek. The age stops at 18. I also have a 23 year old child and a 1 year old grandson that lives in Coconut Creek
Nope. Good job
I've lived in Coconut Creek for 18+ years and would not like to live anywhere else in South Florida.
Very happy living in Coconut Creek. I was very impressed by all the staff that I met during their presentations at the Citizens Academy. It's nice to live in a community that is run by competent people who sincerely care and are happy to serve our City with a smile.
My wife and I are very Happy living here, this is a nice place and I really want to keep it looking nice. Please do what you can to keep our streets Clean. I want to be proud of where I live...and I am....but we have to work at keeping it that way. Maybe a few more Garbage Cans on the streets would help with that.
Keep up the good work!!
I live in the Township, and the Master Association has been very slow to deal with the lake issues (algae, vegetation growing, and trash) and the replacement of old and dying trees and hedges. I'm sure when Minto planted their landscaping back in the 1970's, they didn't expect it to still be here 35 years later.
Thank You for your service.
Bike lanes would be nice, safe, and welcoming
Keep up the good work!
Just the water rates mentioned above, recycled water, fees for Creek resident travel sports teams and making paying for these fields easier.

Look...I may seem harsh with you guys but it's only because I know you can do better and that you want to do better. You know what has to be done...just believe in yourselves and make it happen. It's never too late...never! Remember, the one constant in the universe...is change.
No
When the movie theater opens in the Promenade - what will the corner of Lyons and Cullen look like. Will there be a light?
I said it all. I love Coconut Creek and it's been our home for 20 years. I ask for special landscaping and money for beatification of my community Township Estates. We could use better entryway signs. Lighting and landscaping in our neighborhood. Keep up with the code enforcement here so our homes don't depreciate in value.
All I can say after living here since 1978 it is a wonderful place to live. Close to shopping, schools etc. Most of all it seems if one neighbor moves out the one that moves in is just as great as the one that left. Wonderful people on the whole that reside here.
Blowing \$10,000 for the speed indicator poles on Winston Park Blvd., & other such extravagant ideas are unnecessary & a waste of my (already too high) tax money!
Mainstreet
Someone from the staff that does the water bill collections are rude. (Speaking from experience.) Bad impression for me moving and wanting to live here for the first time.
I'm excited for the new hotel being built in NW Creek. So glad to see it coming in so that family doesn't have to stay out of the area. Please do what you can to help improve Lyons Creek Middle School. A lot of problems there and a lot of parents are nervous. We're planning to send our kids out of the city to charter schools because of it.
I am very pleased with my decision to move into Coconut Creek.
I enjoy living in Coconut Creek.
This city is blessed with a wonderful staff. The commission, with the staff's guidance moves this city forward with a clear idea of where they want to go. They listen to the concerns of the citizens. I feel fortunate to live in Coconut Creek.
Would like to see more frequent and convenient options to dispose of hazardous and electronic waste. Was disappointed to lose a weekly option.
I love living in Coconut Creek. Thanks for helping to make this a great place to live.
The butterfly run is a wonderful event, we just need a few more throughout the year to keep these kids off the couch.
Have streets washed often
Thanks for the survey!
I am very happy we chose Coconut Creek to settle into. We have been here 10 years now, and we have never had a major problem with the city or its services.
It is very difficult to get away from road noise in the city. Additionally, shopping centers look outdated and landscaping is not visually appealing.
As a disabled person it is difficult to place refuse and recycling at the end of the driveway. Is there an alternative? If not, perhaps the City can look into this matter. Thank you.
no
Do something about Coconut Creek HS and coconut creek kids zoned to Margate Middle!!
Where I live is so close to the border of Palm Beach County that is where I usually launch my jet skis. It is much cheaper to launch if you are a Palm Beach residence. I wish we could get discounts for residents in our area as well since we live so close.
Residents need to get more involved in their community by volunteering, attending functions, and meetings. Instead people tend to complain and shift blame and responsibility. The City is caring and does a fantastic job.
Disappointed in the choice of dredging method chosen for the South Creek canals. Don't expect the finished product to be any better than the Lake July waste of money.
We live in a great city. The staff is great.
I wish the community bus service were more extensive. I'd love to leave the car home and take a bus around town but buses don't come as regularly as they might - and schedules are hard to locate.
This month, I will celebrate my 11th year in CC. I love it here. I love my neighborhood, I love the stores and restaurants (particularly Promenade).
Love the Arbor Day, loved the gardening class. I am concerned about growing traffic.
Preserve green areas
None

Again, the in reference to question 7, if there was more of a police presence around the mentioned areas or even enforcement of panhandling rules life would be better. But to get off a city or county bus and be asked for money constantly or to even be on board the city shuttle and be asked for money is not comfortable at all.
Everyone is so nice and helpful
Keep up the good work.
Jobs, jobs, jobs.
None specific
Coconut Creek has been growing more and more upscale and beautiful, and combined with such a convenient location...near the beach, highways, having its own casino (although I don't go there, it does draw people), great shopping, medical facilities, near everything, a diversified population, a hotel, Butterfly World...it's a great place to live.
See above.
Excellent return calls when sent email to city regarding an issue, twice!
The staffs at the recreation centers are friendly and very helpful.
Need to enforce green vehicle parking at Promenade.
Try to conduct entrance and exit interviews/survey with businesses opening or closing in Coconut Creek. Sponsor self-defense classes for teens, women, and seniors.
Cheaper houses to rent!
We've personally interacted with several city employees and departments. Most were excellent but Police interaction after someone rear-ended me at a stop light was disappointing. I had about \$1500 damage to my car -clearly the other driver's fault and because he was uninsured the police asked me not to file a report. An obvious connection there.
I want to commend whoever was in charge of the last Shredathon. The truck got stuck on I-95 and was late. But the employees were very resourceful and got shredding containers from offices to put stuff in until the truck got there, so we didn't have to wait or give up.
My only problem is with the Trees not being trimmed enough and allowing property damage to occur.
Since moving to Florida the staff at City Hall has always been helpful and very nice to a newcomer to the city of Coconut Creek. They have always had an answer to our questions.
no
Doing a great job. The people that appreciate what you do don't seem to yell as loud as the ones that don't
Please do something to improve safety, I love this city but am getting very nervous about my families security.
Please: no high-rise hotels in our area.
Rec staff is GREAT!!!
I would like to get others aware of bicyclers. More lighted up bicycle ways would be great.
Keep up the good work
No
Good job! Keep up the good work!
I'd like to see the landscaping more pristine. I live west and I'd like to see less if not any signs/banners on grass areas. I definitely think we need more brand name restaurants in these plazas to bring more businesses into the empty spaces. I'd like to see the police more visible during school zone times too.
Please keep up the good work your staff is doing
To continue median beautification projects between St. Rd 7 an Lyons Rd. Obtain grants for palm trees in neighborhood Swales
Traffic on Lyons Road around the Sawgrass Expy, north and south are busy during morning and evening time. Extending the Sawgrass to 95 may free up some of the traffic. With the Casino growing, 441 traffic moves to Lyons. Need a faster road from Parkland to Boca out west or we are going to have gridlock.
I live in Sawgrass Village I at the SE corner of Lyons & Copans. While I don't really mind the sound of the constant flow of normal traffic, sometimes the sound of loud motorcycles and vehicles blasting radios as they are stopped at the traffic lights is much too loud. Is it possible to have a Quiet Zone established for that area with enforcement?
Change the speed limit back to 40mph on cc pkway. Fix the potholes on Lyons and cc pkway
Provide lawn clipping compost pick- up
Traffic signals need to be put on a sensor mode in the late hours of the night i.e. 10:00pm - 5:30am and possible yellow and red blinking coming out of residential housing communities it takes a good 3-5 minutes to make a left turn and that is with NO

vehicles going in the other direction. with no extra money spent it would make homeowners happy
More playgrounds for kids
I think the city staff does an excellent job!
Continue the great work!
This is an awesome city to live in and with minor improvements it will be the best!
At times streets need to be power washed.
Would like to see south creek shopping center developed with some chain casual dining and shopping stores.
Help save coconut creek high school
Looking forward to participating more in the community
I think the staff are progressive thinking and are constantly working on making this City stay in the forefront.
None
Keep an eye on that city water pressure. Fluctuates in my house depending on time of day. Indigo Lakes community member.
No
Love the Arbor day giveaway and festivals! Desperately need traffic signal at intersection of Lyons and NW 42nd (Coquina entrance). Too many close calls and TOO MANY HIGH SCHOOLERS JAYWALKING!
Lower the tax bill.
I don't like seen so many innocent dead animals on the sides. Of the road. And someone poisoned my cat and I can't prove it! So more animal protection would be good. Also, too many illegal U-turns done at Banyan Bay's entrance. Bike riders don't stop at the entrance and get hit by cars. Someone got hit here not that long ago.
Please be nice to ALL! I know some people are not as nice as they should be but you are getting paid to be there so let's be positive; a simple hello may change someone's attitude. I've entered the City Hall and have sometimes not even been acknowledged.
Keep up the good work.
Better code enforcement and pick-up of litter on roadways and park areas
Thank you for the opportunity to share how wonderful we think our city is!
The city staff, take so long to response and they didn't care to help, or gave us precisely information,
Trash service is on 1 to 10 about 7
Sound wall along the Turnpike. Better Restaurants. Address School Zones.
Yes, a fresh market please. One that can be held on a weekly basis (Saturday morning perhaps). Would like to see our taxes go down or stay the same and not raised every year. During recession with many foreclosures you continuously raised our taxes instead of keeping them stable.
Overall, I am very happy that I moved here. Thank you for all you do.
Keep it up!
No
All the cities have more than one public pool. Our schools are decreasing in quality and facilities. We need the city help more the schools with sports.IT IS NO TRANSPOTATION FOR THE STUDENT TO COME TO PRACTICE!! THIS IS INCREDIBLE
Our water is not clear. A lot of the times it is brown. Why do we have dirty drinking water?
Would have appreciated more communication with home owners before the city released Lennar from our development.
Get rid of all these H.O.A. companies. The city should be able to handle taking care of the communities themselves, that's why I pay about \$5,000 in taxes a year for!
Everybody does such an amazing job here in the City. We are ALL very fortunate.
Keep up the great work! We love living in Coconut Creek and it's in part to the fantastic people working at the City and our dedicated City Commission.
Thank you for your service to our community
no
Nope. Keep it up
I was very upset to learn that a business called "Deenie's Hideaway" a swinger's club, is doing business in our city. Can anything be done to change this? Can a petition be started for the removal of this kind of business from our city?
The number of housing units under construction seems very high -- especially at Lyons & Wiles and on the north side of Wiles between Lyons and SR 7. This seems to have potential for much traffic congestion. Along with plans for hotels and further development of Main Street, we may have reached a limit of desirable growth,. When is it enough?

In general, I think the commissioners, employees and our mayor(s) do a terrific job. Lucky to have all of you
I'd like to make a suggestion! I am a boat owner as are a lot of my neighbors. We are not allowed to have them because of your code! Why not allow if the owner provides proper insurance and have the city charge the homeowner for a permit to be able to keep the boat at their residents. More revenue for the city! Just a thought!
Revenue generation idea for the city would allow boat owners to keep their boats legally parked on their residence. Coconut Creek would charge a yearly fee to permit only registered and insured boats with a limit of one boat per residence to be parked on their driveway.
The fencing on Hillsboro just west of Lyons is horrible looking. Why can't decent looking chain link fence being used. The sidewalks and walls over the turnpike need pressure washing badly.
They are very courteous and friendly
Less trash and more recycling in neighborhoods
Love the annual butterfly festival but it's gotten out of hand. So many people come that don't live in Coconut Creek. The lines get overwhelming long the people get pushy. It becomes a huge "free for all". I know a number of folks from other cities attend because I actually know some of them. Can we restrict to city residents? And ask for DL?
None
Get real jobs and quit screwing the taxpayers
Place for families to gather such as good restaurants, with sufficient seating space. Ethos is good. But we need more. An Outback or even a Longhorn. Reasonably priced with Good Food.
Coconut Creek is a great city to live in and raise a family, in large part because in the past the City was willing to invest in quality of life projects. It is important that this continues and that penny-pinching not become an end in itself.
Keep improving the city. I love living here...feels very clean and family friendly. Would love a face lift in Publix shopping center on Lyons and Coconut Creek parkway
Improve lighting; - improve footpaths; - more running tracks; - more retail stores; - more "upscale" restaurants
Don't want to see the city become over developed. I love all the open areas and trees.
None at this moment.
Numerous unsolved home burglaries in Banyan Trails. Fire/Rescue staff rude and discourteous.
Streets in gated communities should be washed
I live in South Creek and recently cameras were installed at the 2 entrances to the neighborhood. No notice of this project was announced and it feels like it was done behind everyone back so no one would object. Very deceptive! Why hasn't the city mentioned these cameras with all the different communication tools at hand? Do not spy on us! GO ><>'
I'd rather see my tax dollars to be used for our fire & police departments. They protect us! I did not appreciate the commissioners voting themselves a raise.
I am happy to be living in Coconut Creek. Thank you for a job well done.
Keep up the good work. Sponsor more garden workshops
South Creek area needs improvements & I feel like we are neglected. There are many homes that are abandoned, & foreclosed. Making those properties very unsightly! Discouraging to those who live here & keep our properties/homes looking manicured. Sunshine Dr & speeding NEED to be addressed! Running stop signs& dangerous driving is out of control.
Another entrance to the Publix shopping center from the east bound lane on coconut parkway would help traffic flow and stop the backup at the only eastbound entrance that is constantly backing up.
Always they are in meeting
I originally wanted to buy further east when I was looking but couldn't afford the prices. I "settled" on Coconut Creek but am now so glad I did. Whenever I have to go east, I hate all the pollution, homeless, congestion, and quite frankly higher prices. Coconut Creek is so much better.
Do you plan on putting a light on Lyon's Road and the entrance to Banyan Trails? Arbor day tree give away is great. How about a Memorial day parade going down Lyon's Road?
Resign, and allow new people with better communication, vision, and development skills to come in and manage the programs and services. It is time for "fresh horses" so to speak. The management team has gotten all too cozy in their jobs, and are no longer effective as a team. Especially the entire department of sustainable development.
City staff is always so helpful & friendly
Increase police presence throughout villages
Coconut Creek Parkway needs to be paved, it has been years of bumpy driving.

Revoke license for Coconut Creek Seminole Casino. The studies that show Casino's bring a negative impact to a community holds true with this establishment. The increase of drugs, DUI's, prostitution, violence has been increased since inception of Coconut Creek Seminole Casino. Stop focusing on its revenue and turn your attention to its impact.
I want to congratulate them in being fully engaged with the citizens of the community
I have received training and my children classes at the community center I am very satisfied if possible more variety would be good. For working moms Saturday child classes work great!
No
Mainstreet is a great opportunity to grow the community. Creating something unique to the area will give us residences pride and also make it a local tourist destination. Something other Downtown's or town centers do not have. The lake with a boardwalk with shopping/restaurants. A park at the end for functions, fireworks, etc.
I recently made a move from Orlando and have really enjoyed my time here in Coconut Creek. I moved due to a new job and LOVE working in the area.
Something must be done about postal delivery to wynmmoor, specifically Victoria circle. Every day I receive mail intended for someone else. My mail is misdelivered. Did not receive property tax bill. Part time postal workers do not do the job properly.
no
More enforcement of residential appearance standards (roof cleaning, paint colors, landscape, etc.) and more attention to street repair/resurfacing. RESTRUCTURE THE WATER BILLING SYSTEM!
I would love to bicycle to work: I live at Lyons and Serko and work at Cypress Creek and 27th. But I do not feel Lyons is safe enough yet. The "Complete Streets" initiative would be a great asset to the city.
Why does the city have a large amount of enforcement where the speed humps in Township are, yet totally ignore the people who NEVER stop at the intersection of 42nd ave and Carambola Circle S. (right in front of Ginger Tree). They just slide right through and don't even think about stopping but I have never seen any enforcement there.
Keep up the good work!!
I think the city would do more to encourage public transportation and not using our cars as much instead of doing everything to discourage it.
Residential parking concern, street parking inadequate
Communication! Have events on Saturdays and Sundays instead of only Saturday. MainStreet Development. Invest in a great Library ... Something like the one built in Boca Raton on Spanish River Blvd. Also invest on building a theater for arts and shows, like the one in Coral Springs. More investments on our schools so they can be the best in Broward!
They all deserve raises!!
no
They do very well!
Continue lowering our homeowner taxes.
Continue to improve a community that is safe and a great place to raise a family.
again they should put more lighting around the area of the canal on 42nd Avenue and around the outside streets of the Township and Lyons
None. Have not had the chance to interact with City staff.
Be more humble. Power does corrupt!
No!!
Please spray for mosquitos
We're very happy here!
Great job
I think that the City should push the programs for CERT, CPR and Emergency management. The city should try to make the community aware of possible terrorist tactics, educate the population on community safety. Teach the public on gardening and landscaping. Also alert the public to the laws that affect them.
Get rid of the smell from the Dump
As a new owner, I have to say we were not provided with much information from Coconut Creek, The Township or our Homeowners Association. I think you need to have some sort of welcome package available to new residents.
Get the shopping center areas up to code on beautification/maintenance and sanitation. Check out the rear of the shopping area at WPB and Lyons Road. Shouldn't the trash around the dumpsters be picked up and the doors closed?
I Love living in Coconut Creek however I think people of color are underrepresented.

Do not begin public works projects, and then stop working before the project is finished, i.e. Coconut creek parkway, Lyons Road.
The Arbor Day Week tree and shrub giveaway was wonderful. Very well organized and the presenters were very informative. The group from Monarch High School was very polite and fun! Thank you to Monarch High!
I am proud to call Coconut Creek my home. I would love to see it grow in the proper way. Let's keep it safe and keep it clean!
I think our city is one of the most beautiful to live in.
no
Please have recreation at Lyons Rd have fans, lower AC and more classes since Silver Sneakers is getting crowded - have them at 9am. Margate does not offer these services like the recreational centers. Coconut Creek is the closest facilities to enjoy.
Keep up the good work!
Better transit availability
The city is well kept.
Keep up the excellent work!!!
no
Code Enforcement needs to reinforce the cores, dirty roots, lawn care, mailboxes, non-grass poor home appearance. Hilton Road needs doggy pickup bags or trash cans.
I have been robbed three times. More lights at night & cameras
Overall this is a GREAT place to live. We bought our home here 18 years ago and have enjoyed raising our family here.
no
Work on Friday's
no
Congratulations for making Coconut Creek, a very beautiful and clean city, and your efforts to protect the environment.
Really like living in our city as of now it seems to be growing a little too quick and getting a little busy on the streets hope things don't get to crazy that the prices of things will go up...
Mount Trashmore is still open. A great leap forward often requires first taking two steps back. OBI WAN KENOBI, Star Wars: the Clone Wars, "Mystery of a Thousand Moons" (2009)Get back to what made this City great.
No
Generally, things work very well.
The new fire station on 45 ave is soon to start construction the main thing the city can do for the residents in the south creek area is to make sure the beautiful oak trees are saved. They have become home to birds and more. Also provide shade, a noise barrier and privacy on our busy street.
South creek residents need to be zoned to coconut creek middle schools. Coconut creek high needs to be updated as does coconut creek elementary.
One of the biggest negatives with this area is the odor that comes from the Waste dump, especially during rainy season. I hope that this is not affecting our drinking water or air quality for breathing.
My street light in front of my house needs a change of bulb for months if not years. It is too dark for my kids to play outside after it get dark.
Keep up the good work!
They're doing great! At night, no car, cannot get out of Wynmoor even to get to Sr. Center on Lyons
Staff so friendly & hard working. Show respect & patience. (At bottom of survey - Please ask next time "Do you attend Commission meetings?" I do sometimes.
When will the improvements for Windmill Park being?
Beautiful city! Great place in which to live, be employed - and retire!
no
no
none
no
No
Could get some improvement in city staff to get back to you on any issue. A couple of years ago my husband had to keep leaving messages and eventually walked in there to get answer from engineering department.

Love this city. Wish I could work here, not just live.
Please continue to excel beyond a typical bedroom community. Don't settle for suburban but push toward something innovative. Seems as if Coconut Creek, which used to be a green leader, is getting to comfortable with being ordinary.
No
Keep up the good work
Water bill and taxes in the city are too high.
Enforcement on school zones at the Winston park elementary, between Winston park Blvd. and Lyons road. Seems people don't respect the school zone traveling at high rated speed.
We love coco creek re staff!
We love all the recreational services offered for kids
love the area
Survey too long!
Tree trimming personal trees are too restrictive. Arborist needed to trim is too much.
Please go to fluoridealert.org to see much documentation on the dangers of fluoride.
Find ways to engage the community and get them more involved in their hometown.
no.
Since Coconut Creek High is in Coconut Creek, you may look into improvement on education for the high-schoolers. Perhaps, say for instance you have a questionnaire about what would you like to be, and you hand it out per change to the freshman's on entering high school and the school make connection w/particular choice the students make to see (more)

2014 Resident Survey



Please complete the survey below for the chance to win one of several \$25 gift cards to the Promenade at Coconut Creek!

1. Overall, please rate the City of Coconut Creek in the following areas:

	Excellent	Good	Fair	Poor	Not Applicable
As a place to live	<input type="checkbox"/>				
As a place to work	<input type="checkbox"/>				
As a place to raise a family	<input type="checkbox"/>				
As a place to retire	<input type="checkbox"/>				

Comment:

2. Please rate the following Coconut Creek services:

	Excellent	Good	Fair	Poor	Not Applicable
Fire and Emergency Medical Services	<input type="checkbox"/>				
Police	<input type="checkbox"/>				
Water and Sewer	<input type="checkbox"/>				
Enforcement of City codes and ordinances	<input type="checkbox"/>				
Parks and Recreation	<input type="checkbox"/>				
Garbage Collection	<input type="checkbox"/>				
Recycling Efforts	<input type="checkbox"/>				
Community Bus Service	<input type="checkbox"/>				
Communication with the public	<input type="checkbox"/>				

Comment:

3. Which services do you think the City should focus on improving over the next two years? (Choose up to 3)

	Most Important	2nd Important	3rd Important
No improvements needed!	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire and Emergency Medical Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water and Sewer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enforcement of City codes and ordinances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and Recreation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Garbage Collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recycling Efforts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Bus Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication with the public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comment:

4. Please rate the following Parks and Recreation facilities and services:

	Excellent	Good	Fair	Poor	Not Applicable
Special events such as Butterfly Festival, Home Grown Concerts, 5k Run, Dog Expo	<input type="checkbox"/>				
Recreation Complex on Sol Press Boulevard	<input type="checkbox"/>				
Fitness Center on Sol Press Boulevard	<input type="checkbox"/>				
Community Center at 1100 Lyons Road	<input type="checkbox"/>				
Fitness Center at 1100 Lyons Road	<input type="checkbox"/>				
City Summer camps	<input type="checkbox"/>				
Dog Park at Windmill Park	<input type="checkbox"/>				
The availability and diversity of recreational opportunities	<input type="checkbox"/>				
The ease of registering for programs and services	<input type="checkbox"/>				

Comment:

5. Please rate the appearance and maintenance of the following areas throughout the City: (Note-the Lyons Road Beautification project is currently underway 😊)

	Excellent	Good	Fair	Poor	Not Applicable
Overall appearance of the City	<input type="checkbox"/>				
City streets	<input type="checkbox"/>				
City medians	<input type="checkbox"/>				
City parks	<input type="checkbox"/>				
Outdoor athletic fields	<input type="checkbox"/>				
Public buildings and facilities	<input type="checkbox"/>				

Comment:

6. Please answer the following questions about the City's Greenways (walking & biking paths):

	Yes	No
Are you familiar with the City's Greenways for walking and biking?	<input type="checkbox"/>	<input type="checkbox"/>
Have you utilized the City's Greenways for walking and biking?	<input type="checkbox"/>	<input type="checkbox"/>
Is the availability of Greenways in Coconut Creek adequate?	<input type="checkbox"/>	<input type="checkbox"/>

Comment:

7. How safe do you feel in:

	Very Safe	Safe	Unsafe	Very Unsafe	Not Applicable
Your neighborhood during the day	<input type="checkbox"/>				
Your neighborhood at night	<input type="checkbox"/>				
Coconut Creek parks during the day	<input type="checkbox"/>				
Coconut Creek parks at night	<input type="checkbox"/>				
Commercial areas in Coconut Creek during the day	<input type="checkbox"/>				
Commercial areas in Coconut Creek at night	<input type="checkbox"/>				
Community Center and Recreation Complex during the day	<input type="checkbox"/>				
Community Center and Recreation Complex at night	<input type="checkbox"/>				

Comment:

8. Please rate the customer service provided by City staff?

	Excellent	Good	Fair	Poor	Not Applicable
Courtesy of staff	<input type="checkbox"/>				
Ability to contact staff	<input type="checkbox"/>				
Competency in handling any issue	<input type="checkbox"/>				
Timeliness of response	<input type="checkbox"/>				

Comment:

9. Please rate the following communication tools utilized by the City:

	Excellent	Good	Fair	Poor	Not Applicable
Cocogram weekly electronic newsletter	<input type="checkbox"/>				
Coconut Creek Life magazine	<input type="checkbox"/>				
CreekTV (Comcast channel 78)	<input type="checkbox"/>				
City website, www.coconutcreek.net	<input type="checkbox"/>				
Social media such as Twitter, Facebook, LinkedIn, Pinterest, and Instagram	<input type="checkbox"/>				
Street banners	<input type="checkbox"/>				
City flyers	<input type="checkbox"/>				

**10. Which communication tools do you use most to learn about City events and programs?
(Choose up to 5)**

	Most important	2nd Important	3rd Important	4th Important	5th Important
Cocogram weekly electronic newsletter	<input type="checkbox"/>				
Coconut Creek Life magazine	<input type="checkbox"/>				
CreekTV (Comcast channel 78)	<input type="checkbox"/>				
City website, www.coconutcreek.net	<input type="checkbox"/>				
Social media such as Twitter, Facebook, LinkedIn,	<input type="checkbox"/>				

Pinterest, and Instagram					
Street banners	<input type="checkbox"/>				
City flyers	<input type="checkbox"/>				
Word of mouth	<input type="checkbox"/>				
Local newspapers (The Forum & Our Town News)	<input type="checkbox"/>				
Home Owners Associations	<input type="checkbox"/>				

11. Please rate the City of Coconut Creek in the following areas:

	Excellent	Good	Fair	Poor	Not Applicable
Overall quality of life in Coconut Creek	<input type="checkbox"/>				
Overall quality of services provided by the City of Coconut Creek	<input type="checkbox"/>				
Value you receive for your taxes and fees	<input type="checkbox"/>				
How well the City is planning for the future	<input type="checkbox"/>				
The City's efforts to protect and preserve the environment	<input type="checkbox"/>				
The City's support for local businesses	<input type="checkbox"/>				
Overall educational, recreational, and cultural resources in Coconut Creek	<input type="checkbox"/>				

Comment:

12. What amenities or types of businesses would you like to see when the City's MainStreet area is fully developed over the next few years? (The MainStreet area is between Sample Road and Wiles Road, and between State Road 7 and Lyons Road)

13. Do you have any other comments or suggestions to share with City staff?

14. As a thank you for taking this survey, we'd like to enter you in a drawing to win one of several \$25 gift cards to the Promenade at Coconut Creek! Please provide your email address below to be entered.

15. If you're not already signed up for the City's **Cocogram** weekly electronic newsletter, would you like to using your email address above?

Yes

No

16. **Are you a Coconut Creek resident?**

Yes

No

17. **How long have you lived in Coconut Creek?**

Less than 5 years

5-10 years

11-15 years

16-20 years

More than 20 years

18. **What geographical area of the City do you live in?**

South of Atlantic Boulevard

Between Atlantic Boulevard and Coconut Creek Parkway

Between Coconut Creek Parkway and Copans Road

Between Copans Road and Sample Road

Between Sample Road and Wiles Road

Between Wiles Road and Sawgrass Expressway

Between Sawgrass Expressway and Hillsboro Boulevard

North of Hillsboro Boulevard

19. What is the name of your City neighborhood, if applicable?

20. What is your age range?

- 25 and under
- 26-35
- 36-45
- 46-55
- 56-65
- 66 or older
- Prefer not to answer

21. Please note the ages and number of children you have living in Coconut Creek:

	0	1	2	3	4
Child age 0-5	<input type="checkbox"/>				
Child age 6-10	<input type="checkbox"/>				
Child age 11-15	<input type="checkbox"/>				
Child age 16-18	<input type="checkbox"/>				

22. Would you be interested in participating in a follow up meeting to discuss the results of this survey? If so, please provide your contact information below. Thank you.

First Name:

Last Name:

Home Phone:

Email Address:

Address 1:

Address 2:

Postal Code: