



Coco Water



City of Coconut Creek Utility Billing Newsletter WINTER 2016

CONTACTS:

Utility Billing:

954-973-6732

City Hall:

954-973-6770

SERVICE TIPS:

To minimize the risk of sewer blockages and backups:

- **Avoid putting grease or kitchen waste down the drain, even if you run it through a garbage disposal.**
- **Scrape and wipe plates first. Collect oil and grease in a jar and place in the garbage or compost it.**
- **Never flush disposable wipes down the toilet! These clump up fast. Sewers only like toilet paper.**

Who Will Fix That Broken Pipe Outside ?

Many property owners are unaware they own the pipes—called private service lines or laterals—that bring water into their homes and carry wastewater away. If service pipelines clog, leak or break, it is the property owner's responsibility to make the repairs or contact a plumber for the repairs. The City is responsible for maintaining the public parts of the water and wastewater systems, including the larger "main" pipelines.

Where does ownership divide along water and sewer service pipelines? It's not at the property line or the curb, as many people assume.

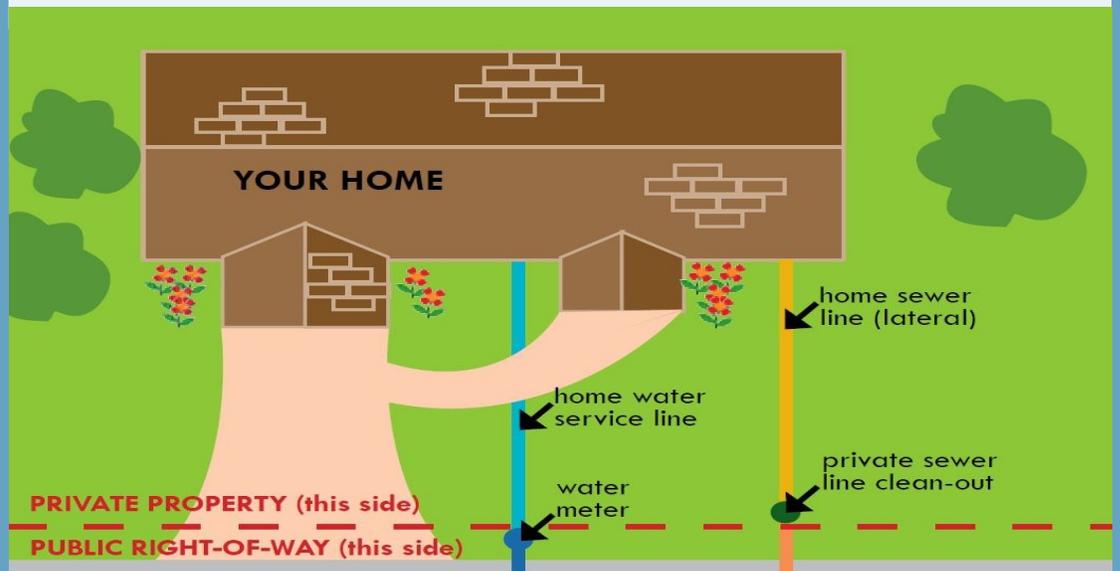
Water: The property owner is responsible for the service pipeline between the house and the water meter, which is usually located in the front yard, close to the street. The City is responsible for the pipe between the meter and the public supply line (main) and for the meter (unless a customer tampers with the meter and breaks it).

Sewer: The property owner is responsible for the service pipeline between the house and the sewer main, which is usually located in the center of the street. The City is responsible for the sewer main that carries the wastewater from individual residences to Broward County's wastewater plant for treatment.

If a Service Line Needs Repairs

Please call us if you suspect a service pipeline problem is our responsibility or if you're unsure.

- During business hours: 954-973-6732
- For after-hours emergencies: 954-973-6742 or 6786



Broward Water Partnership

Rebate Program



Water Conservation is a Joint Effort

We're Offering Rebates and Free Devices to Encourage You to Join Us

The City of Coconut Creek has always encouraged water conservation. We have joined 18 other local governments and water utilities to become a member of the Broward Water Partnership's Water Conservation and Incentives Program. The Program in addition to providing rebates, and free water-conserving devices to qualifying water customers, focuses on outreach and education components.

The goal of the Program is simple yet very important: save water, save money, save the environment. We are committed to saving water and we need you to join us. Take advantage of these great opportunities today. Please tell your family, neighbors, friends and other qualifying customers about the program so we may work together to reach our goal.

When we reduce the amount of water we consume, our current and long-term supply goals can be met. That means more water, more money in your pocket, and a more promising future for our environment.

Rebates

Qualifying participants are encouraged to replace their current toilet that uses more than 1.6 gallons of water per flush with WaterSense® certified High-Efficiency Toilets (HET). Rebates are provided for up to \$100 each, or the cost of the HET, whichever is less.

Single-family, townhouse or condo applicants may receive up to two (2) rebates per qualifying water account holder and must own and reside in the home at which they are replacing the toilet.

Property owners, and property managers who are authorized by property owners, of multi-family housing units, not-for-profit agencies, commercial buildings and institutional facilities may receive up to five (5) rebates or may submit a request to receive more.

All applicants must be pre-approved before toilets may be purchased and other restrictions may apply.

Incentives

Free faucet aerators and up to two shower heads per household, may be picked up at one of the following locations:

- ◆ *Coconut Creek Government Center– 4800 W. Copans Road, Coconut Creek, FL 33063*
- ◆ *Coconut Creek Recreation Complex– 4455 Sol Press Boulevard, Coconut Creek, FL 33073*
- ◆ *Coconut Creek Communication Center– 1100 Lyons Road Coconut Creek, FL 33063*

Office hours are Monday through Thursday from 7 a.m. to 6 p.m.

For more information visit: www.conservationpays.com or call 954-973-6732

City of Coconut Creek Events

Movie in the Park presents Disney® Big Hero 6: Friday, December 16, 2016, 6 PM to 8 PM

Butterfly Run: Sunday, February 5, 2017, 7:00 AM, Tradewinds Park

Panthers versus Lightning Tickets: Thursday, January 26, 2017, BB&T Center, Hosted by City of Coconut Creek

FOR MORE INFORMATION ON EVENTS VISIT US AT:

www.coconutcreek.net/parks/upcoming-events